



Ohio Family and Children First Service Coordination Committee

Dispute Resolution Review Process

OFCF Staff and SC Committee's Roles and Responsibilities

1. OFCF Staff will make sure that the dispute packet is complete, including release of information signed by parent and authorization and verification form signed by appropriate council members.
2. OFCF Staff will request missing documents or information from county council.
3. Committee will identify a Service Coordination Committee member as point lead for the review.
4. Service Coordination Committee will review dispute referral packet.

The review process will include:

- a) Review the Family Service Coordination Plan.
- b) Identify the parties involved in the dispute.
- c) Review the issues that are causing the dispute.
- d) Review the child's and parents'/ legal custodian's position regarding the dispute.
- e) Review each party's position regarding the dispute, including the county council.
- f) Review the interventions being provided.
- g) Consider whether services and supports are being provided in the least restrictive environment possible.
- h) Consider whether natural supports and creative options are being utilized.
- i) Consider the preferences of the parents'/legal custodian's and child.
- j) Consider other services/supports that could be implemented to resolve the dispute.
- k) Consider process difficulties/concerns that may be preventing the family's needs from being met?
- l) Identify other existing funding sources that may not have been considered by county.

Service Coordination Committee members present will review findings and make recommendations. Recommendations will be forwarded to the OFCF Cabinet Council.