

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Summit	<p>Janice Houchins Title: Director, Family & Children First Council Phone: 330-926-5604 Email: tblock@schd.org</p> <p>Stacey Garske Title: Program Coordinator, Summit Cluster for Youth Phone: 330-926-5741 Email: agarske@schd.org</p>	<p>Children ages 0-21 may be referred for Service Coordination through Cluster or System of Care. Cluster youth must be involved with two or more systems, may be dependent, abused, neglected, unruly, & delinquent, developmentally delayed or have behavioral health needs. They may also be referred if there is a lack of communication or collaboration among agencies providing services or if their child's needs are not being adequately addressed by more traditional approaches. Children of the same ages may be referred to System of Care if they have needs, even if those needs are not being currently addressed by local systems & parent is voluntarily seeking assistance with getting help or support for their child.</p> <p>For Ohio Early Intervention Services – Children ages 0-3 with a developmental delay, disability, or a medical condition likely to result in a delay or disability. Eligibility is determined by professionals in the field of Early Intervention utilizing the Battelle Developmental Inventory 2nd Edition, in addition the needs for services is decided with the team including the parents utilizing a routines based family assessment.</p>	<p>Any parent or guardian may self-refer. Local agencies, who are <u>not</u> a member of the Cluster Review Council, may contact the Cluster Supervisor for a referral form & release of information or they may access the forms via the web www.fcfcsummit.org</p> <p>Agencies who are Cluster Review Council members must get forms, & approval, through their Cluster reps.</p> <p>Ohio Early Intervention referrals can be made by calling the Help Me Grow central intake line at 1-800-755-GROW(4769) or submitting an electronic referral at ohioearlyintervention.org.</p>	<p>Parents or guardians may self-refer by contacting the Cluster supervisor by phone or email. If they are involved with 2 or more systems (Mental Health, Juvenile Court, Children Services, Developmental Disabilities Board, special education, substance abuse, etc.), they are encouraged to talk with their case manager, probation officer or other worker about that agency making a referral for service coordination through either the Cluster or System of Care (SOC). They are not required to complete a referral form, but must sign a release of information.</p> <p>1-800-755-GROW(4769) takes phone calls directly from parents. They do not need to fill out a referral form, but rather just answer a few questions so the Intake Coordinator can get all their information.</p>	<p>If the family is involved with System of Care (SOC) service coordination, or Ohio Early Intervention the coordinator offers parent advocate services through Greenleaf Family Center PEERS program. A written referral is made at the parent's request. If the family is not involved with service coordination & needs parent advocacy they may call PEERS at 330-376-9494 or info@greenleafctr.org</p>	<p>If a parent or agency worker disagrees with a service coordination decision they must put their concern in detail, in writing, to the Cluster, System of Care or Ohio Early Intervention contact person. For Cluster & System of Care, the person filing the dispute will be notified in writing no later than sixty (60) days from the date they filed the dispute. Services will continue during the dispute process.</p> <p>Ohio Early Intervention parties requesting dispute resolution will receive a written response to their complaint within thirty (30) days. Services will continue during this time.</p>	<p>Cluster Stacey Garske Title: Program Coordinator, Summit Cluster for Youth Phone: 330-926-5741 Email: agarske@schd.org</p> <p>System of Care Linda Jones Title: Service Coordinator Phone: 330-926-5671 Email: ljones@schd.org</p> <p>Ohio Early Intervention Janice Houchins Title: FCFC Director, Phone: 330-926-5604 Email: jhouchins@schd.org</p>