

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Richland	Name: Teresa Alt Title: Executive Director Phone: 419-522-8213 Email: teresa.alt@jfs.ohio.gov	Children ages 0-21 who have multisystem needs.	Any agency or family may refer a child to service coordination. A referral will be accepted by phone, fax or email.	A parent may contact the Youth and Family Council at 419-522-8213 to make a self referral.	A parent may access a Parent Advocate by contacting the Youth and Family Council and complete the Parent Advocate form.	If a parent disagrees with the services coordination decision, they may file a request for dispute resolution with the Council Director. The Care Management Committee will issue a written decision within 60 days from receipt of the request.	Name: Teresa Alt Title: Executive Director Phone: 419-522-8213 Email: teresa.alt@jfs.ohio.gov