

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Ottawa	Name: Katherine Adams Title: Service/Wrap Around Coordinator Phone: 419-262-3340 Email: wraparound.ottawaco@gmail.com	Children age 0-21 who have needs that span across multiple agencies qualify for Service Coordination.	Anyone can refer a child by calling the Service/Wrap Around Coordinator.	The parent can contact the Service/Wrap Around Coordinator to get a self-referral form. Completed forms are submitted to the Service/Wrap Around Coordinator .	A family can get a Parent Advocate by participating in Service Coordination. Simply request a Parent Advocate to the Service/Wrap Around Coordinator when applying.	If a family disagrees with a service coordination decision, they can file a formal dispute resolution. The formal dispute resolution process can take up to 60 days to complete if it needs to go through the highest level of dispute resolution.	Name: Margaret Osborne Title: FCFC Coordinator Phone: 567-262-3142 Email: mosborne@ocbdd.org