

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
	<p>Name: Anne Ly</p> <p>Title: Mercer County Family and Children First Coordinator</p> <p>Phone: 419-586-4663 ext 1004</p> <p>Email: aly@ourhomefrc.com</p>	<p>Birth - 21, abuse, neglected, dependent, at risk, delinquent & voluntary. Most have at least 2 needs and be working with 2 agencies</p>	<p>Self-referrals accepted & community agencies & court referrals. Agencies complete agency referral form & self referrals complete referral forms with FCFC Coordinator</p>	<p>Parents can self refer by coming to our office at Our Home Family Resource Center. There they get their referral form & give it to the FCFC coordinator when completed. Assistance can be provided to parent by FCFC if needed.</p>	<p>Parents are automatically offered a Parent Advocate at initial intake & provided with a pamphlet containing contact information</p>	<p>Please see page 18 of the Mercer County Coordination Plan</p>	<p>Name: Anne Ly</p> <p>Title: Mercer County Family and Children First Coordinator</p> <p>Phone: 419-586-4663 ext 1004</p> <p>Email: aly@ourhomefrc.com</p>