

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Lorain	Name: Doug Messer Title: Interim Director Phone: 440-328-2492 Email: dmesser@loraincounty.us	0-21 3 or more areas of concern	Any government entity involved, parent or other interested/involved party	Call FCF Director or fill out form available online.	Once the case is established, they can request one.	Local dispute resolution shall comply with section 121.38 of the revised code. Families must have access to the dispute resolution process no later than 60 days after the parent or custodian initiates the dispute process, the council shall make findings regarding the dispute and issue is a written determination of its findings. Further dispute concerning the member(s) of the core systems committee of council shall be managed by the executive committee of council.	Name: Doug Messer Title: Interim Director (dispute with Director contact Board President Scott Ferris 440-329-5333 ScottFerris@ChildrenServices.org Phone: 440-328-2492 Email: dmesser@loraincounty.us