

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Logan	<p>Name: Robin Heminger Title: Wraparound Program Coordinator</p> <p>Phone: 937-292-3089 Email: wraparound@logancbdd.org</p>	Multi-need children & youth under age 21	Referrals can be made by phone or on the county referral form by the family or service provider	A parent can call & make a referral by phone or we can mail, fax, or email a referral form. All referrals are given to the Logan County FCFC Office, Attention- Robin Heminger	Families will be asked by their team facilitator if they would like a Parent Advocate or they can check the “yes” I would like a Parent Advocate on their comprehensive wraparound plan & FCFC will assign a worker.	A complaint must be filed with FCFC within 7-days of the dispute. Within 7-days of the receipt of the complaint, the Executive Committee will convene & issue a response to the complaint.	<p>Name: Debbie Holycross Title: Director of FCFC and System of Care Project Director</p> <p>Phone: 937-292-3040 Email: dholycross@logancbdd.org</p>