

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Lake	<p>Name: Suzanne Casar Title: Council Coordinator</p> <p>Phone: 440-350-4222 Email: Suzanne.Casar@jfs.ohio.gov</p>	<p>Children ages 0 through 21 with needs addressed through multiple systems or agencies (such as Juvenile Court, Lake County Board of Developmental Disabilities, school systems, mental health, etc.)</p>	<p>Family members and professionals may make referrals. Please call Suzanne Casar at 440-350-4222 to make a referral.</p>	<p>Referral forms can be obtained by contacting Suzanne Casar at 440-350-4222. Completed forms need to be returned to the attention of Suzanne Casar.</p>	<p>Advocacy information can be obtained by contacting Suzanne Casar at 440-350-4222 or by contacting NAMI Lake County at 440-639-1200. Advocates are available to families.</p>	<p>Families may file disputes or disagreements regarding service coordination decisions with Suzanne Casar. All disputes must be resolved within 60 days (excluding filings at Juvenile Court). More information about the process surrounding dispute/disagreements can be obtained by contacting Suzanne Casar.</p>	<p>Name: Suzanne Casar Title: Council Coordinator</p> <p>Phone: 440-350-4222 Email: Suzanne.Casar@jfs.ohio.gov</p>