

# FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
<b>Knox</b>	<p>Name: <b>Ann Miller</b>                      Title: Administrative Coordinator of Community Team</p> <p><b>Phone:</b> 740-399-3045  <b>Email:</b> Ann.Miller@jfs.ohio.gov</p>	<p>Birth-22 years old with complex, multiple &amp;/or intense needs that are beyond being met within the course of normal service delivery</p>	<p>Anyone can refer: selfreferral &amp;/or agency referral. Referral is made through an agency contact or Administrative Coordinator of Community Team.</p>	<p><b>Contact the Administrative Coordinator of Community Team.</b></p>	<p>For a Parent Advocate, please contact Juanita Ray, Region 8 PAC Representative, at 614-460-0071 cell or pacteamray@yahoo.com</p>	<p>Contact the Family Team Service Coordinator &amp;/or the other Family Team members. Individuals are contacted within 24 hours by the Service Coordinator or other Family Team Member. If there is a disagreement this should be brought to the Administrative Coordinator of the Community Team.</p>	<p>Name: <b>Colette Hart</b>                      Title: Council Coordinator/Community Team Coordinator</p> <p><b>Phone:</b> 740-397-6300  <b>Email:</b> KnoxFCFC@gmail.com</p> <p>Name: Ann Miller                      Title: Administrative Coordinator of Community Team</p> <p>Phone: 740-399-3045                      Email: Ann.Miller@jfs.ohio.gov</p>