

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Jackson	<p>Name: Megan R. Peters Title: Intersystem Coordinator</p> <p>Phone: 740-286-5094 ext. 2850 Email: meganpeters@hotmail.com</p>	Any child ages between 0-22 seeking coordination of social services. No child will be turned away.	The referral process maybe made by any agency, the juvenile court or any family voluntarily seeking services. Families can make referrals by phone, mail, through an agency or person to person contact with the FCFC Coordinator	A parent can refer a child at any time by contacting the Intersystem Coordinator at 286-5094 ext. 2850. If a parent needs assistance the coordinator will help.	Families at anytime can request an advocate. NAMI of Ohio will provide an advocate to families with mental health needs. At any time a family can request an advocate by calling the Intersystem Coordinator at 740-286-5094 ext. 2850	If a family is not satisfied with the services they receive they have the right to dispute. Families can expect a decision within 60 days of a complaint being filed.	<p>Name: Megan R. Peters Title: Intersystem Coordinator</p> <p>Phone: 740-286-5094 ext. 2850 Email: meganpeters@hotmail.com</p>