

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Huron	Name: Melissa Bayer Smith Title: Council Coordinator Phone: 419-668-8126 x3216 Email: familyfirst@accnorwalk.com	Birth to 21 who are receiving services from multiple agencies.	Anyone can make a referral including families. Referrals can be made by calling/emailing the Council Coordinator.	Self-referral forms are available through the Council Coordinator. Requests for this form can be made via phone or email.	The Council Coordinator makes referrals to a parent advocate who serves Huron County.	If you disagree with a service coordination decision then you can file a complaint with the Council Coordinator who will then provide you with a written copy of the Council's dispute resolution process. The dispute resolution process will be initiated immediately and followed until the dispute is resolved.	Name: Jill Eversole Nolan Title: Council Chair Phone: 419-668-8126 x 3103 Email: Jill.Nolan@jfs.ohio.gov