

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Highland	Name: Valerie Williams Title: FCFC Coordinator Phone: 937-393-3458 ext. 131 Email: highlandfcfc@gmail.com	0-21 years of age with multi-systemic needs and live in Highland County	Self-referral or referral from an agency/organization	Contact the coordinator either by phone, mail, or email. Forms can be obtained in person, faxed, or emailed	When service coordination is decided to be what is needed for the family, they are offered a parent advocate. The coordinator will make the contacts.	In the application packet a dispute resolution is given to the family. The process will take 60 days unless deemed an emergency by the council, in which it will take 30 days.	Name: Valerie Williams Title: FCFC Coordinator Phone: 937-393-3458 ext. 131 Email: highlandfcfc@gmail.com