

# FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Henry	<p>Name: <b>Connie Parker</b></p> <p>Title: FCFC Coordinator</p> <p><b>Phone:</b> 419-592-4210 Ex:146</p> <p><b>Email:</b> cparker@henrycountyo.com</p>	Any child 0-21 years living in Henry County with multiple unmet needs can be referred for Service Coordination.	A parent, caregiver, or community reps including: schools, juvenile justice & youth serving agencies & faith based community can contact Henry County Family & Children First Council Coordinator: Connie Parker for Referral Form & Informed Consent Release Form.	<b>The self Referral Forms can be obtained by contacting Connie Parker via email or phone.</b>	Families in Service Coordination are offered parent advocate information.	Any disputes will be handled according to the Dispute Resolution process. This information is given to families as part of the initial process. There will be no disruption of services during a dispute process.	<p>Name: <b>Connie Parker</b></p> <p>Title: Family &amp; Children First Council Coordinator</p> <p><b>Phone:</b> 419-592-4210 Ext: 146</p> <p><b>Email:</b> cparker@henrycountyo.com</p>