

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Erie	<p>Name: Melissa Bayer Smith Title: Coordinator of Erie County Family and Children First Council (FCFC) Phone: 419 624-6355 Email: MBayerSmith@eriecounty.oh.gov</p>	<p>Children ages 0-21 with multi-system needs. Some young adults up to the age of 24 may be served if struggling with transition issues.</p>	<p>Any Erie County Agency, community member or parent/guardian may make a referral by calling 419-624-6355.</p>	<p>Parents may self-refer their child by calling 419 624-6355. Completed referral forms may be sent to Erie County Family and Children First Council at 2900 Columbus Ave, Sandusky, Ohio 44870 or emailed to MBayerSmith@eriecounty.oh.gov. The Erie County Juvenile Court offers Wraparound Facilitation and families may call Juvenile Court for this service at 419 627-6615.</p>	<p>All parents participating in Erie County FCFC Wraparound may request a parent advocate through the Wraparound Facilitator or Council Coordinator.</p>	<p>The FCFC Dispute Resolution Process will be explained to parents/guardians during the intake process for Service Coordination or Wraparound. If a parent or team participant disagrees with a Wraparound decision (including the decision of whether or not a family is admitted to Council Service Coordination/Wraparound), they have the right to file a dispute with the Erie County Family and Children First Council. Contact Melissa Bayer Smith at 419 624 6355 to receive more information about how to file a dispute. All services provided on a Family's Plan will continue during the Dispute Resolution Process.</p> <p>It should take no longer than 60 days to get an answer.</p>	<p>Name: Melissa Bayer Smith Title: Coordinator of FCFC Phone: 419 624-6355 Email: MBayerSmith@eriecounty.oh.gov</p>