

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Defiance	Name: Julie Voll Title: Coordinator, Defiance County Family & Children First Council Phone: 419-782-6934 Email: jvoll@defiance-county.com	Any child 0-21 years of age living in Defiance County with multiple unmet needs can be referred for Service Coordination.	Referrals are accepted from anyone - a parent, caregiver, or community representative including, but not limited to, agencies, schools, juvenile justice and faith-based community. Contact Julie Voll at 419-782-6934 or jvoll@defiance-county.com to initiate the process.	The referral form can be obtained by contacting Julie Voll via email or phone.	All families in Service Coordination are offered a parent advocate.	Any disputes will be handled according to the Defiance County Service Coordination Mechanism Dispute Resolution process and will be completed within 60 days. There will be no disruption of services during this time.	Name: Julie Voll Title: Coordinator, Defiance County Family & Children First Council Phone: 419-782-6934 Email: jvoll@defiance-county.com