

# FCFC Service Coordination Matrix



<b>County</b>	<b>Who do I call</b> or email to ask about applying for Service Coordination?	<b>What ages</b> of children can receive Service Coordination & <b>what needs</b> qualify them for it?	<b>Who can refer</b> a child & how is a referral made?	<b>How can a parent self-refer</b> a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a <b>Parent Advocate</b> ?	<b>What happens if I disagree</b> with a service coordination decision? <b>How long does it take</b> to get an answer when I disagree?	<b>Who do I call</b> or email to file a dispute or disagreement?
<b>CARROLL</b>	Name: <b>Jennifer Burns</b> Title: Service Coordinator  Phone: 330 627-3201 x 1560 Email: jburns@carrollcountyo.us	Ages 0 to 21 Services from multiple systems (2 or more) and accompanying conditions indicating risk of disruption leading to placement needs	Referrals may be made to CCFCFC. The referrals are received from service providers, family supports, family members,, community professional service providers .	<b>Parents may contact the Council's Service Coordinator to initiate the referral process. Referral forms are located on the website and may then be submitted to the Council office</b>	Referrals to obtain a ParentAdvocate are made to the Parent Advocacy Connection (PAC). Contact information is available from the Service Coordinator	A request for dispute resolution ,ay be made to CCFCFC. There are up to 5 levels of dispute resolution that may take up to 60 days. Individuals only progress to the next level if it cannot be resolved at the current level.	Name: <b>Jennifer Burns</b> Title: Service Coordinator  Phone: 330 627-3201 x1560 Email: jburns@carrollcountyo.us