

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Butler	Name: Tom Jenn Title: Wraparound Administrator Phone: 513-887-5514 Email: jennet@bcesc.org	0-24	Anyone can refer; a referral packet is available at www.ButlerFCFC.org	Yes; Parents use the same referral form found at www.ButlerFCFC.org. Referral forms can be dropped off at or mailed to 400 N. Erie Blvd. Ste A, Hamilton OH 45011. They can also be faxed to 513-887-3709.	All families served by Community Wraparound will be offered the support of a Parent Partner.	Families may contact the FCFC Executive Director to request dispute resolution. All disputes will be resolved within 60 days.	Name: Heather Wells Title: Executive Director Phone: 513-887-5534 Email: wellsh@bcesc.org