

# FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Ashtabula	<p>Name: <b>Robinlyn Vogel</b>            Title: FCFC Coordinator</p> <p><b>Phone:</b> 440-998-8178  <b>Email:</b> robin.vogel@jfs.ohio.gov</p>	<p>Ashtabula County residents under the age of 18 (or 22 in the case of those receiving services from the county Board of DD) who are involved with or requiring services from multiple systems, but for whom the current delivery of services is ineffective, not well coordinated, and/or too complex to manage without a team approach.</p>	<p>A service provider can refer a child or the family may self refer. A referral form and a release of information must be completed and submitted to ACFCFC. Forms are available on the ACFCFC website. ( ) or they may be requested by contacting ACFCFC directly. Regardless of the source of the referral, the family is contacted directly to discuss the referral and evaluate the need for Service Coordination, Wrap, Information and Referral and/or other services.</p>	<p><b>A family may self refer a child by completing a referral form and a release of information. Both forms are available on the ACFCFC website <a href="http://www.ashtabulacountyfcfc.org/">http://www.ashtabulacountyfcfc.org/</a> or may be obtained by request by contacting ACFCFC directly. The forms may be submitted via US mail, fax, e-mail or hand delivery. The family may also request a service provider submit the forms for them. Detailed instructions for submission are included on the referral form. Once received the family is contacted directly to discuss the referral and evaluate the need for Service Coordination, High Fidelity Wraparound, Information and Referral, and/or other services.</b></p>	<p>The family may contact ACFCFC for assistance linking to an advocate. The family may also contact the Parent Advocacy Connection (800-686-2646). Families are encouraged to reach out to family, friends, clergy, and other sources of support to attend meetings as a source of support and to help advocate for the child and the family. Contact information for local support groups ( parents of children with autism, NAMI, etc) is also offered to expand opportunities for support and advocacy.</p>	<p>The family may contact ACFCFC at any time for explanation or assistance addressing any disagreements or for explanations. ACFCFC staff may help mediate the dispute. If it cannot be resolved it is referred to the SC Team meeting for review. If this fails to resolve the concerns/situation, it is referred in writing to the presiding Juvenile Court Judge within 7 days after which it handled in accordance with standard court procedure.</p>	<p>Name: <b>Robinlyn Vogel</b>            Title: FCFC Coordinator</p> <p><b>Phone:</b> 440-998-8178  <b>Email:</b> robin.vogel@jfs.ohio.gov</p>