



WELCOME

Ohio
GOVERNOR'S
CHILDREN'S INITIATIVE
OHIO FAMILY AND
CHILDREN FIRST



MIKE DEWINE
GOVERNOR OF OHIO

childrensinitiatives.ohio.gov

CRM Touchpoint

April 29, 2022



Agenda

- Name the system
- Access to the system
- Training
- Updated FAQ
 - Monthly Data Collection
 - Consent Form/Release of Information
 - Database entry versus entering on forms



Name the System

- Taking nominations until **May 20, 2022**
- Send nominations to OFCF mailbox
 - Subject Line: CRM Name
 - OFCF@jfs.ohio.gov
 - Acronyms
- The official name will be announced in June



Access to the System

- OHID Accounts
- Password Resets
- County Authorization (7078)



Training

- 3-hour Training prior to Go-Live
 - 9-12: June 21st
 - 1-4: June 28th
- Training/Technical Assistance Session post Go-Live
- Recorded Segments



Updated FAQ

- Monthly Data Collection
- Consent Form/Release of Information
- Statewide System
- Database entry versus entering on forms



Questions

