



WELCOME

Ohio
GOVERNOR'S
CHILDREN'S INITIATIVE
OHIO FAMILY AND
CHILDREN FIRST



MIKE DEWINE
GOVERNOR OF OHIO

childrensinitiatives.ohio.gov

Transition from Fidelity to CRM

April 18, 2022



Current State

- 40 Councils utilizing FidelityEHR
- Data is captured and documents uploaded into FidelityEHR
- OFCF is creating mapping document, so ODJFS/OIS populates data correctly



Future State

- Councils utilizing Fidelity will be able to enter data into the CRM by June 30th
- Documents can be uploaded into the CRM by June 30th
- Data entered into Fidelity before May 1, 2022, will be populated into the CRM by June 30th



Next Steps

- OFCF will provide a template of the Intake Form so Councils know exactly what data can be entered and in what order.
- Councils can still access Fidelity until June 30, 2022, but any new information entered after April 30, 2022, will not be transferred to the CRM



Next Steps (continued)

- OFCF will get the files from Fidelity by June 1, 2022, and start mapping the records based on county assigned
- For retention purposes, OFCF will store documents that were previously uploaded into Fidelity, but they will not be uploaded into the CRM (at least initially)



Questions

