



The Ohio Family Advocacy Survey

Final Report

July 2012



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Prepared for:

The Ohio Family and Children First, the Ohio Department of Developmental Disabilities
and the Ohio Developmental Disabilities Council

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All opinions expressed herein are solely those of the authors and do not reflect the positions or policies of the Ohio Family and Children First, the Ohio Department of Developmental Disabilities and the Ohio Developmental Disabilities Council.

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The Ohio Family Advocacy Survey

This report offers insight into the availability of family advocacy services and characteristics of Trained Advocate programs in Ohio. Currently in Ohio, many agencies and organizations provide various advocacy services to individuals and families seeking assistance related to development disability, mental health, education, child protection and juvenile justice services. Many of these providers operate independent of each other to address individual and family needs across multiple service systems.

A. Background

During fall 2011, the Ohio Family and Children First (OFCF), in conjunction with the Ohio Developmental Disabilities Council (ODDC) and the Department of Developmental Disabilities (DDD), engaged the Human Services Research Institute (HSRI) to design and administer the Ohio Family Advocacy survey. The purpose of the survey is to understand the availability of family advocacy services across Ohio and the nature and availability of Trained Advocate programs. Utilizing resulting data, family advocacy leaders will develop the groundwork for a statewide family advocacy network that collaborates across service systems to address individual and family needs. Providers within this network will collaborate to obtain and share resources, create a consistent standard of quality within the network, provide information and referral, and increase community capacity to respond to family needs across the state. The network, in short, will provide quality services by appropriately Trained Advocates.

This report summarizes findings of the Ohio Family Advocacy Survey. The following sections describe: (a) survey methods; (b) a summary of our findings; and (c) concluding remarks.

B. Methods

HSRI staff worked with representatives of the Autism Society of Ohio and the Arc of Ohio to develop an electronic survey to capture information about family advocacy in Ohio. For the purpose of the survey, we used the following definitions to identify family advocacy service providers and Trained Advocate programs.

Family advocacy: Providing support to educate and empower individuals or families to advocate for themselves.

Trained Advocate: An advocate that attends meetings with individuals and/or families to assist them in understanding and obtaining services and empowering them to advocate for themselves.

The survey questionnaire was designed to collect a wide range of information from family advocacy agencies and organizations including general demographics, type of family advocacy services provided, and barriers to providing these services. The survey also collected specific information from agencies and organizations that have Trained Advocates as defined above. Respondents with Trained Advocates also provided information regarding training, program costs and other characteristics.

To create our sample, a family advocacy stakeholder group developed a list of agencies and organizations throughout the state believed to be providers of family advocacy services and/or services provided by Trained Advocates. It is important to note that this sample is in no way representative of the universe of family advocacy providers that exist across the state. Rather, survey recipients are identified entities that may provide family advocacy services. The list includes state agencies and community service organizations that work with individuals and families accessing services provided through developmental disability, mental health, education, child protection, or juvenile justice systems.

In November, we distributed the survey electronically via email to a list of 291 agencies and organizations in our sample. The email contained a link to the questionnaire on Survey Monkey (www.surveymonkey.com). The survey was completed by a total of 165 individuals – a 56.7 percent response rate. The following sections describe our findings.

C. Summary of Findings

Survey data reveal that out of the 165 survey respondents, 70.9 percent (117) represent state agencies and community serving organizations that provide several types of critical family advocacy services to multiple populations of individuals and families throughout Ohio. As illustrated in Figure 1, survey respondents are located in every County.

Our findings are organized below according to two categories. First, we describe characteristics of the 117 agencies and organizations throughout Ohio that identified as providers of family advocacy services. Then, we describe characteristics of 58 agencies and organizations that identified as having Trained Advocates programs.

1. Family advocacy agencies and organizations

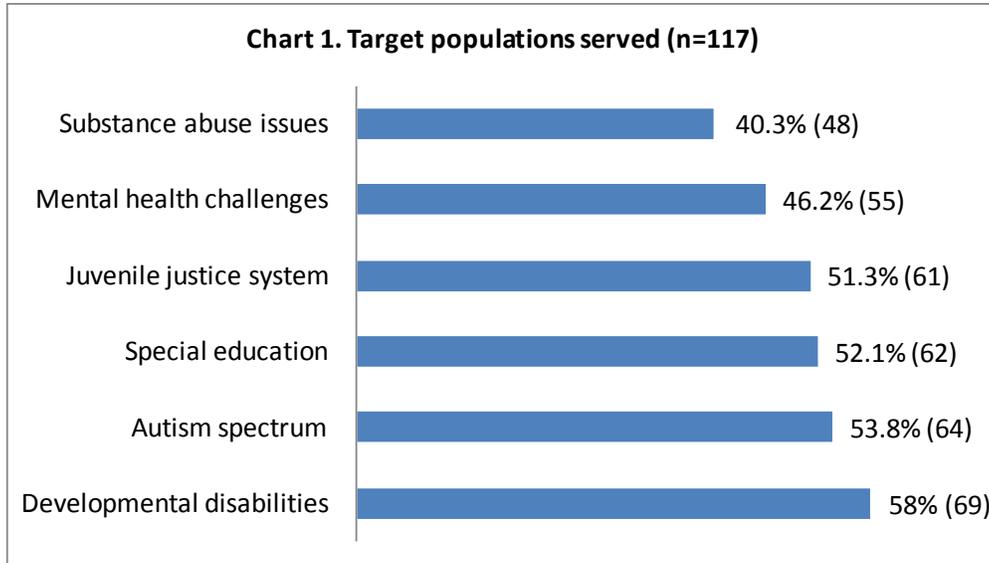
Family advocacy agencies and organizations who completed the survey, provided information about:

- a) target populations served and in which Counties they provide services,
- b) types of information and training provided,
- c) outreach methods,
- d) whether they are required to provide family advocacy services, and
- e) various barriers they experience in advocating for individuals and families.

These characteristics are summarized below.

a) Target populations

As shown in Chart 1 below, family advocacy providers serve many populations. Eighty-two of 117 providers (68.9 percent) serve more than one target population.

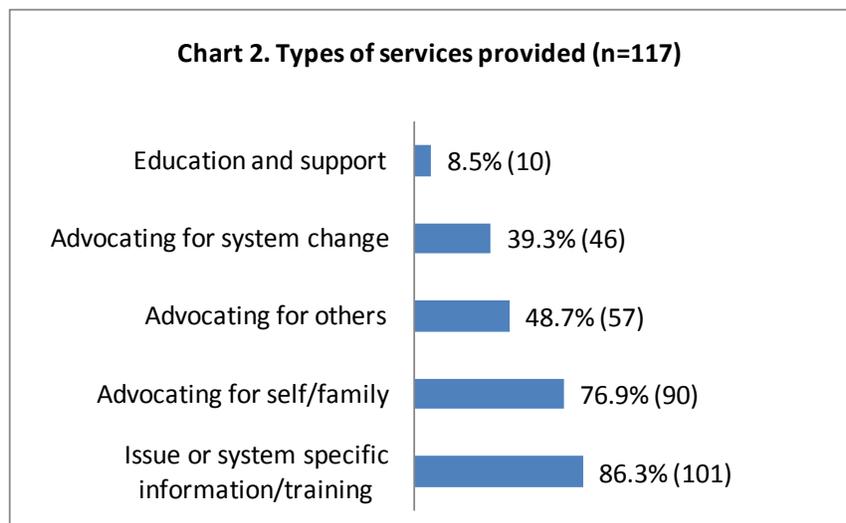


Almost a quarter of family advocacy service providers (23.9 percent; 28/117) opted to describe other populations they serve (not shown in Chart 1). For example:

- About eight percent (9/117) serve individuals and families experiencing traumatic brain injury.
- Five percent (6/117) serve those involved in child protection services.
- Almost three percent (3/117) serve those experiencing domestic violence/sexual assault.
- One of 117 providers (.85 percent) serves people with physical disabilities.

b) Information and training

We asked survey respondents to tell us what types of information and training they provide. As illustrated by Chart 2, about 88 percent (103/117) assist individuals and families to address specific issues. For example, these issues may include appealing special education service decisions or obtaining mental health services.



c) Outreach methods

As illustrated by the table below, most respondents use multiple outreach methods to spread the word about the family advocacy services they offer.

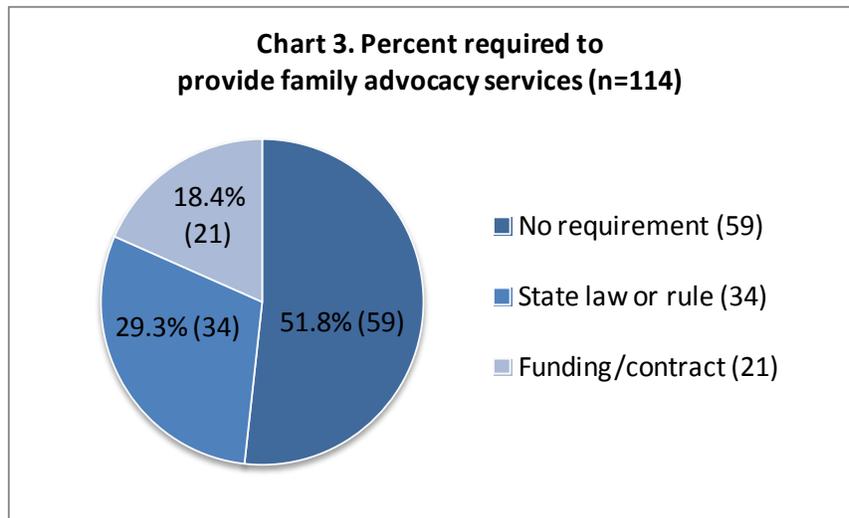
Table 1. Outreach method utilization rates (n=108)	
Outreach methods	Utilization rates
Word of mouth*	84.3% (91)
Promotional materials	83.3% (90)
Referrals*	74.1% (80)
Community presentations*	66.7% (72)
Program websites	66.7% (72)
Media	27.8% (30)
Web-based social networking sites	27.8% (30)
None of the above	3.7% (4)

* Most effective outreach methods.

When asked which methods are most effective, almost three quarters of survey respondents (74.1 percent; 80/108) find that word of mouth is the most effective way to promote their programs followed by referrals (56.5percent; 61/108) and community presentations (41.7 percent; 45/108).

d) Requirements to provide family advocacy services

Almost half of survey respondents (48.2 percent; 55/114) provide family advocacy services to meet certain requirements. In this group, 34 respondents (29.3 percent) provide family advocacy services in compliance with administrative rule. Another 21 agencies/organizations (18.4 percent) provide services as a condition of funding or contract (see Chart 3).

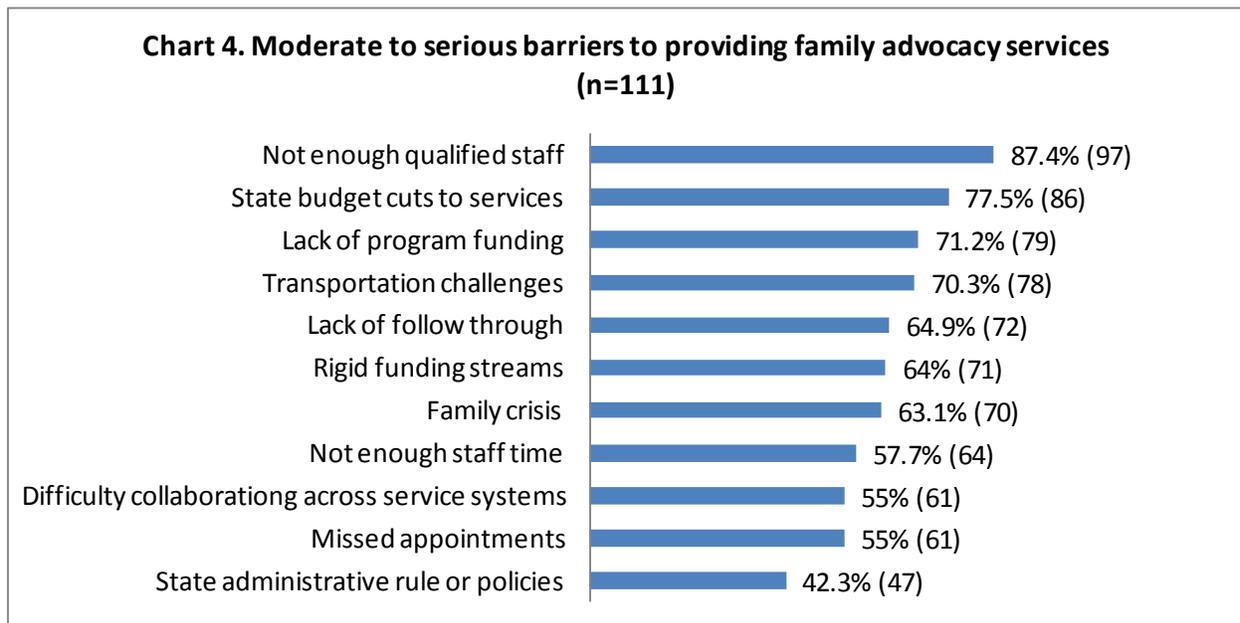


In contrast, more than half of agencies and organizations surveyed (51.8 percent; 59/114) are not required to provide these services.

e) Barriers

Community serving organizations experience a variety of barriers to addressing the needs of the populations they serve. We asked respondents to rank potential barriers as “not a barrier,” “a slight barrier;” “a moderate barrier;” or “a serious barrier.” As indicated in Chart 4 below, the top three moderate to serious barriers selected are:

- Lack of qualified staff to provide family advocacy services
- State budget cuts to services
- Lack of program funding



Other barriers suggested (not shown in Chart 4) include restrictive rules and policies that are unresponsive to individual/family needs, lack of individual/family trust of the systems they are involved with and not enough outreach to target populations.

2. Trained Advocate Programs

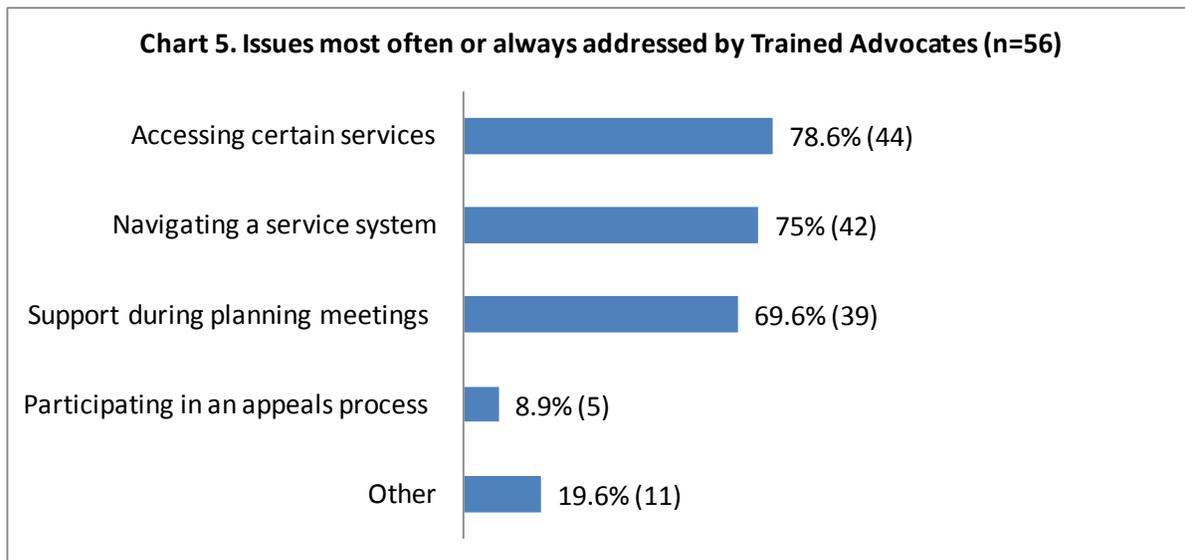
Of the 117 family advocacy agencies and organizations that completed the survey, about half (49.6 percent; 58/117) identified as having Trained Advocate programs. This section provides a summary of Trained Advocate program characteristics, including:

- a) issues Trained Advocates address,
- b) training requirements,
- c) service eligibility requirements,
- d) referrals for services,
- e) requests for services,
- f) number of Trained Advocates,

-
- g) number of individuals and families served,
 - h) program costs, and
 - i) data collection efforts.

a) Issues Trained Advocates address

Trained Advocates are critical supporters to individuals and families. As shown in Chart 5, they spend most or all of their time providing skilled assistance supporting individuals and families to connect to services that address their needs.



b) Training requirements

Training is a critical component of Trained Advocate programs. To be effective, advocates must have specific skills and expertise to help individuals and families address critical issues while accessing programs within public service systems. Consequently, Trained Advocate programs provide a wide variety of training using formal or in-house curricula related to specific populations and the systems that serve them. Many also require Trained Advocates to complete a certain number of training hours before working directly with clients.

Formal curriculum training. About a third of Trained Advocate programs (32.7 percent; 18/55) indicated that they require advocates to complete training using at least one formal curriculum before working with clients. Respondents described several training programs they use relevant to the target populations they work with. Eleven identified the following family advocacy curricula:

- School-aged Parent Mentor trainings (1)
- YouthMOVE (1)
- Parents As Teachers (2)
- Parent Leadership Training Institute (1)
- Family and Children First Council (FCFC) Systems training (1)

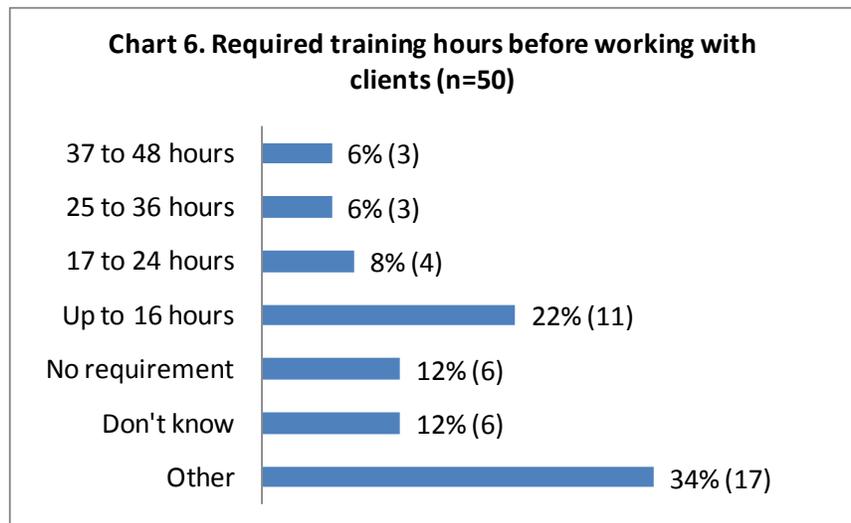
- National Court Appointed Special Advocate (CASA) training (5)

In-House Training. We asked survey respondents to describe training topics for advocates. Over half (58.2 percent; 32/55), indicated they developed training materials in-house or adapted existing materials to meet their needs. Below is a consolidated list of training topics.

- How to access services within a particular service system (e.g., special education, mental health, developmental disability, etc.)
- Available state and local community services and resources
- Legislation (i.e., Americans with Disabilities Act, Individuals with Disabilities Education Act, Section 504) and related rights and appeal processes
- Funding for services and related legislation
- State and County service system rules and policies
- Community organizing
- Conflict resolution, mediation, communication skills
- Professional collaboration
- Advocacy
- Self-advocacy
- Working with families (i.e., communication; listening; building rapport; family systems; engaging families, etc.)
- Information specific to a target population (i.e., “brain injury 101”)
- Child development
- Prevention (i.e., bullying, abuse, etc.)
- Section 504 planning, individual education planning (IEP) or individual service planning (ISP) meetings and processes
- Health and wellness
- Probation and diversion
- Parent/foster parent mentoring and skills training
- Mental health recovery

Required training hours.

As illustrated by Chart 6, the number of training hours Advocates are required to complete before working with clients varies. While several providers require a certain number of training hours before Advocates begin working with clients, six respondents (12 percent) do not.

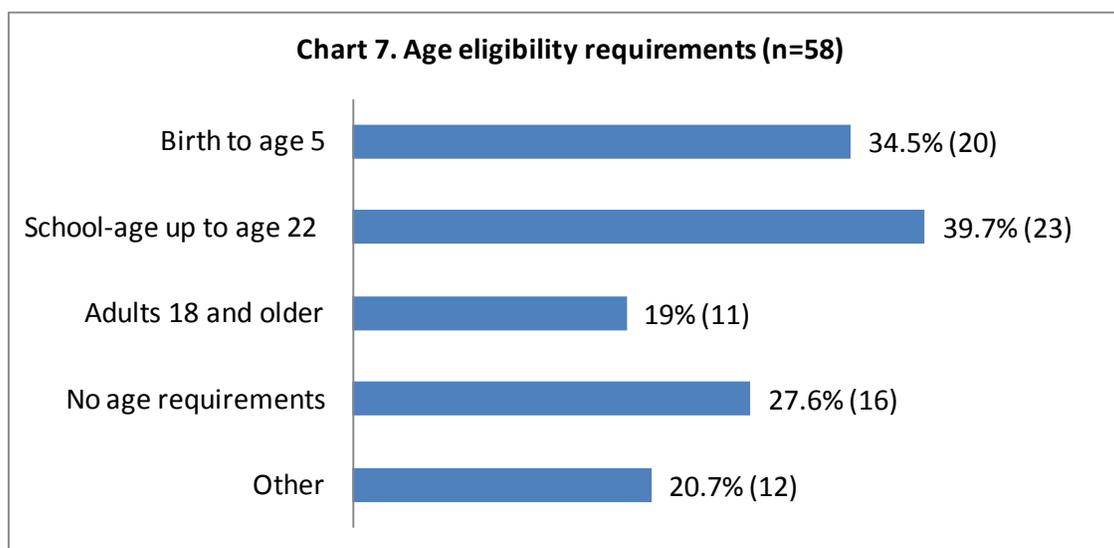


Several respondents that marked “Other” noted that they require Advocates to have specific experience (e.g., must be a parent of a child with disabilities) which may take the place of some training. Additionally, some programs require Advocates to attend ongoing trainings at conferences and other events.

c) Service eligibility requirements

Age eligibility requirements. As shown in Chart 7, almost three quarters of Trained Advocate programs (42/58) have age eligibility requirements with several programs serving more than one age group. Those that marked the “Other” category listed other groups served:

- Birth to age three (7)
- Transition age students (3)
- School age to age 18 (1)



Other eligibility requirements (not shown in Chart 7). We asked respondents about other requirements clients must meet to be eligible for services provided by a Trained Advocate.

- About one third (31.6 percent; 18/57) require clients to be eligible for other programs within their organizations.
- 19.3 percent (11/57) determine eligibility based on the target population(s) they serve. For example, clients must be eligible to receive developmental disability services.
- Programs affiliated with the Juvenile Justice system require those served to be involved with the justice system before they are eligible for Trained Advocate services such as those provided by Court Appointed Special Advocates (CASA).

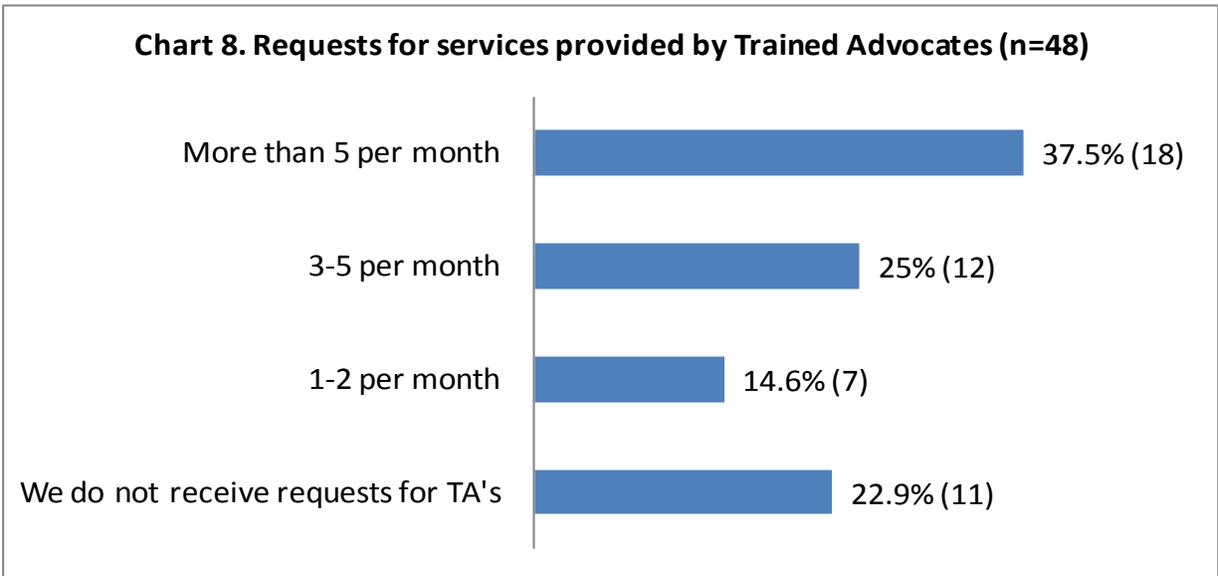
d) Referrals for services

Over two thirds of Trained Advocate programs (67.9 percent; 38/56) do not require individuals and families to be referred for services. Of the 18 agencies/organizations (32.1%;

18/56) that do have referral requirements, most accept referrals from parents, other agencies, schools, medical doctors and psychologists/psychiatrists.

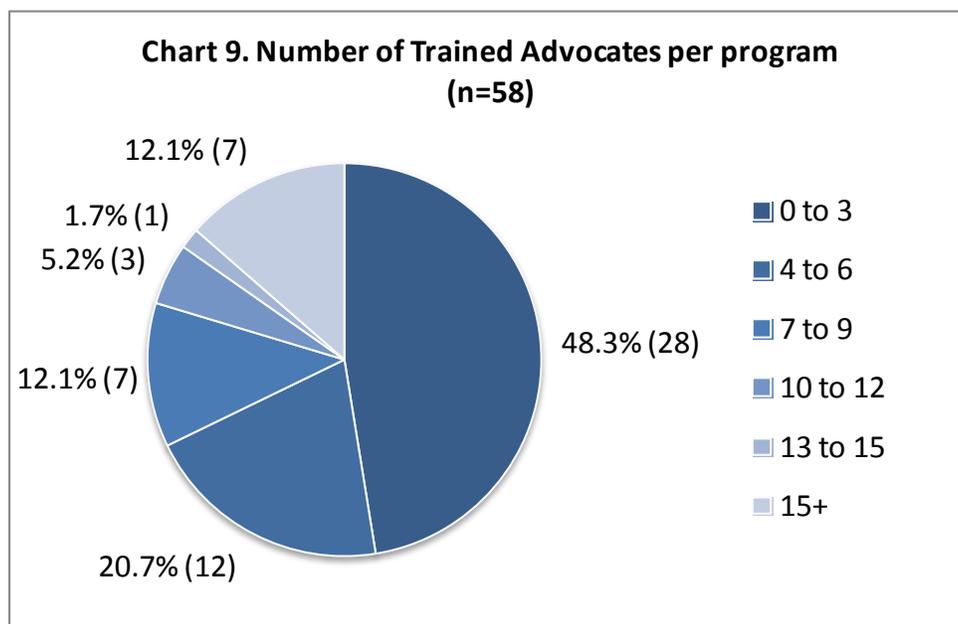
e) Requests for services

Agencies and organizations with Trained Advocate programs frequently receive requests for specific services offered by Trained Advocates. As shown in Chart 8, about two-thirds of these programs (62.5 percent; 30/48) receive three or more requests per month.



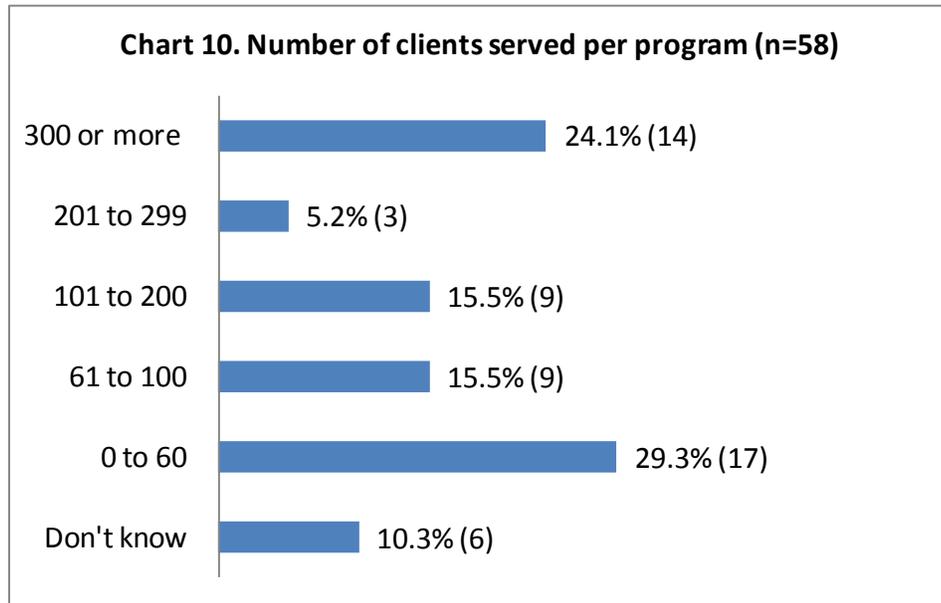
f) Number of Trained Advocates

Chart 9 illustrates that almost half of Trained Advocate programs (48.3 percent; 28/58) have up to three advocates available, indicating that most programs are relatively small.



g) Number of individuals and families served

We asked respondents to estimate the number of individuals and families served by Trained Advocates within the past 12 months. We found that numbers served vary widely among programs (see Chart 10). As illustrated, most programs served 60 or less clients over the past 12 months, while just over a quarter served over 300.



h) Program costs

Survey questions regarding program costs include pay rates, volunteer reimbursement, direct costs to clients and total annual program costs. These findings are summarized below.

Trained Advocate pay rates. Chart 11 shows that more than two-thirds of responding programs (70.7 percent; 29/41) pay all or some of their Trained Advocates a salary, an hourly rate or both.

Of these programs:

- Just under half (48 percent; 24/50) pay all or some Advocates a salary.
- The average annual salary range is \$25,700 to \$34,300.
- Just over half (54 percent; 27/50) pay all or some Advocates an hourly rate.
- The average hourly rate

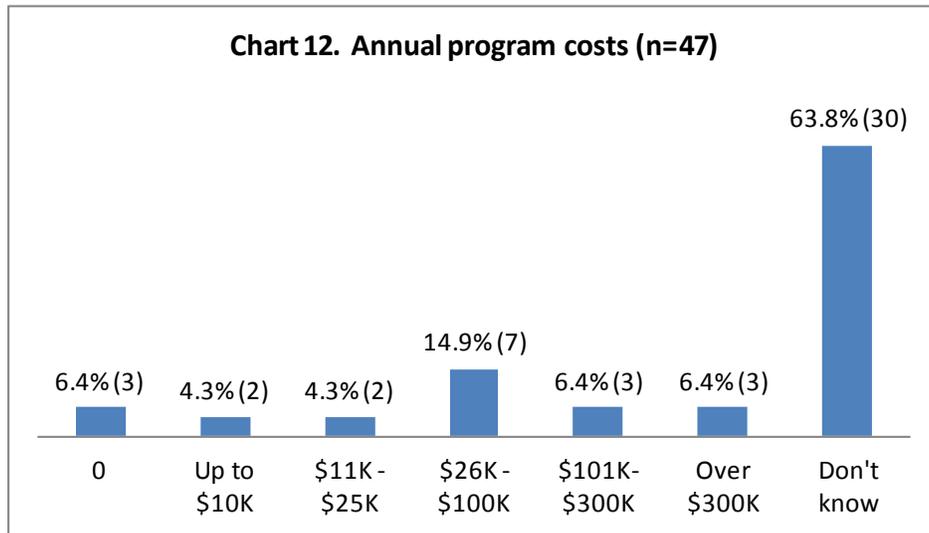


pay range is \$14 to \$19 per hour.

Volunteer reimbursement. Twelve of 41 programs (29.3 percent) utilize volunteers as Trained Advocates. About a third of these programs (33.3 percent; 4/12) reimburse volunteers for mileage. Three (25 percent; 3/12) also provide meeting stipends.

Direct costs to clients. Almost all responding programs (91.8 percent; 45/49) report there are no direct costs to individuals and families.

Annual program costs. Just over two-thirds of programs (63.8 percent; 30/47) were unable to provide annual program costs (see Chart 12). Responses from programs that provided this data show a wide spread in costs between programs.



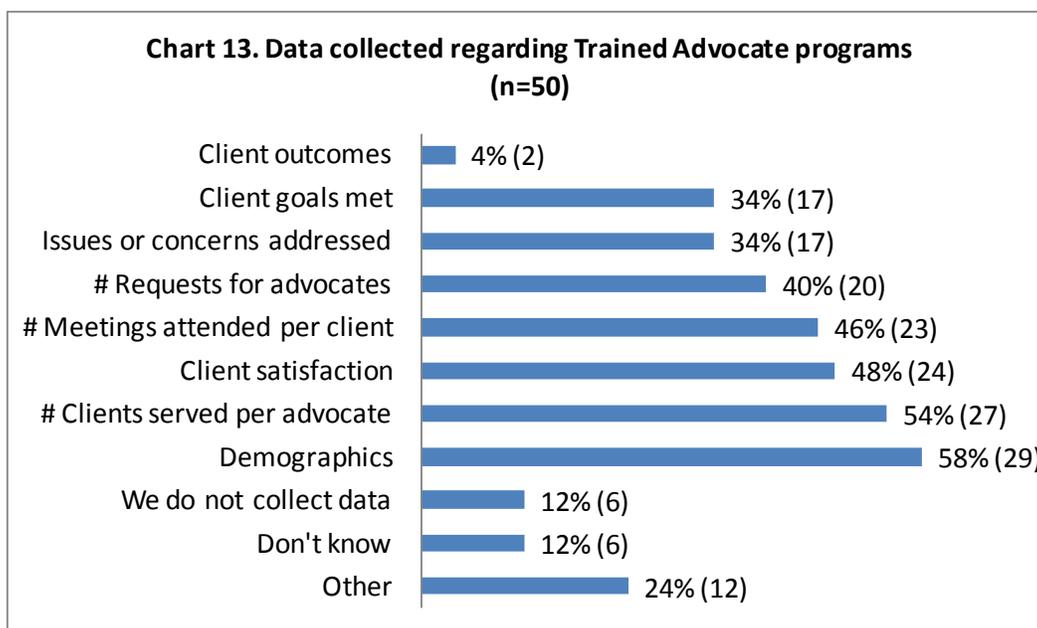
We looked at “large” programs using: (a) annual program costs over \$101,000, (b) programs with 13 or more Trained Advocates, and (c) programs serving over 200 clients during the past 12 months. We hypothesized that programs with greater funding and staff resources would serve a larger number of individuals and families. However, when we compared programs across these variables, we did not find a significant correlation. As shown in Table 2:

- Almost 15 percent (7/47) reported annual program funds over \$101,000.
- Almost 40 percent (23/58) reported having 13 or more Trained Advocates available.
- About 35 percent (8/58) reported serving 200 or more clients in 12 months.

Table 2. "Large" programs by cost, number of advocates and clients served (n=27)			
Organization	Costs over \$101K	13+ TA's	Served 200+
Brain Injury Association of Ohio of Montgomery County		✓	
Brain Injury Association of Ohio of Franklin County		✓	✓
Court Appointed Special Advocate (CASA) Program of Delaware County	✓		
CASA Program of Summit County	✓	✓	
Community Mental Healthcare		✓	
Darke County Juvenile Court			✓
Down Syndrome Association of Greater Cincinnati		✓	
Family Voices Ohio		✓	
Greene County Juvenile Court			✓
Help Me Grow		✓	
Lucas County Board of Developmental Disabilities		✓	
Neighborhood Leadership Institute		✓	
Ohio Department of Youth Services		✓	✓
Ohio CASA Association	✓	✓	✓
Ohio Federation for Children's Mental Health		✓	
Ohio Legal Rights Service	✓	✓	
Parent Advocacy Connection	✓	✓	✓
People First of Ohio	✓	✓	
School Choice Ohio		✓	
Seneca County Help Me Grow		✓	
Spanish American Committee		✓	
State Support Region 10		✓	
State Support Team 13		✓	
The Arc of Ohio		✓	✓
The Children's Home of Cincinnati		✓	
Tuscarawas County Board of Developmental Disabilities		✓	
Wood County CASA/GAL Program	✓		✓
Total	7	23	8

i) Data collection efforts

Most agencies/organizations (88 percent; 44/50) collect some type of data regarding their Trained Advocate programs. As illustrated by Chart 13, over half collect demographic data and monitor the number of individuals and families served per Trained Advocate. Only two organizations surveyed collect outcomes data regarding their programs.



D. Conclusion

Family advocacy programs provide critical services to individuals and families throughout Ohio. Trained Advocates complement these services by assisting clients to access and navigate multiple systems related to education, disabilities, mental health, safety and other issues. Advocates also complement the capacity of local service systems to address the complex needs of the people they serve. Results from the Ohio Family Advocacy Survey provide a snapshot of family advocacy services and describe characteristics of Trained Advocate programs across the state. We understand that these programs serve similar populations, yet many operate in isolation from each other, though informal relationships exist.

As local agencies and organizations reported, Ohio's current economic climate poses many barriers to providing family advocacy services. Notably, state budget cuts to services present significant challenges to obtaining qualified staff and maintaining program funding. As a result, community agencies and organizations are challenged to do more with less while maintaining the integrity of their services. In response, family advocacy leaders seek to develop a cohesive statewide family advocacy network to share expertise and resources and increase the State's capacity to efficiently address individual and family needs.

Our findings reveal both strengths and weaknesses of family advocacy programs that a cohesive statewide network could address.

- Family advocate programs attend to the needs of a wide range of target populations, with many programs serving more than one. A family advocacy network could ensure consistency in practices across populations and reduce duplication of efforts.
- Trained Advocate programs are utilized throughout the state to address complex needs and to support individuals and families to get what they need from the service

systems they are involved with. These Advocates are recognized as an effective solution to addressing complex needs. Yet, our findings reveal that many of these programs are unable to document program outcomes and costs. Since many funders are interested in supporting efforts that produce successful outcomes, such data is critical to program development and fundraising efforts. A family advocacy network could develop evaluation standards and methods to assess and enhance their programs.

- There is considerable demand for services provided by Trained Advocates. About two-thirds of programs surveyed (62.5 percent; 30/48) report they receive three or more requests for specific services offered by Trained Advocates per month. This amounts to at least 90 requests per month or about 1,100 requests per year. This demand for services offered by Trained Advocates could be addressed by a more cohesive network of family advocacy service providers.
- There is considerable variance in training standards. Many programs require advocates to meet specific training requirements while others do not. Training standards have an impact on the quality of services provided. A family advocacy network could share resources and expertise to develop training standards to improve the quality of services offered with appropriately trained Advocates.
- While organizations with Trained Advocate programs report a demand for family advocacy services, respondents identified several barriers that interfere with their ability to meet this demand. The most frequently reported barriers are state budget cuts to services and lack of program resources. In the current economic climate, these issues are likely to continue for some time. A family advocacy network could share expertise, pool resources and streamline processes to reduce duplication of efforts and increase efficiency. Organizations within this network could collaborate to pursue grants and other fundraising initiatives to increase service capacity.

To establish an effective family advocacy network, State leaders should consider the following:

- Establish a committee of local family advocacy leaders to develop a statewide network.
- Use survey data to identify family advocacy programs and invite them to be members of a family advocacy network.
- Build network infrastructure. This could include establishing a statewide consortium of family advocacy organizations with public and private partnerships that contribute resources and services to maintain the consortium.
- Other areas to develop include identifying a name, articulating values and principles, and developing a mission and vision for the future.
- Institute means for communication, collaboration, decision-making and problem-solving.

-
- Identify issues and set priorities. Such priorities could include creating statewide training standards or conducting a well-organized legislative advocacy effort.
 - Articulate goals, develop action plans and engage members to reach them. Such goals could include developing a program evaluation model to be implemented throughout the network or securing outside funding to support network efforts.

An effective network will promote collaboration among members, increase community capacity to respond to individual and family needs, engage the grassroots to advocate for systems change, and increase desired outcomes for each target population. Such outcomes may include improved social skills and school performance, family stability, independent living, community-based employment, and service systems that respond adequately to the needs of the people they are designed to serve. Ohio family advocacy programs and the individuals and families they serve would benefit from such a network.

Appendices

- A. List of 117 public and private survey respondents included in report
- B. List of 58 public and private survey respondents with Trained Advocate programs
- C. Comparison data for public and private versus private Trained Advocate programs

A. List of 117 public and private survey respondents included in report

Organization	Address	City/Town	State	Zip Code
Adams County Courts	110 West Main St	West Union	OH	45693
Adaptive Sports Program of Ohio	2829 Cleveland Rd # B	Wooster	OH	44691
Advocacy and Protective Services Inc.	4110 North High St	Columbus	OH	43214
AGMC ESRI Dobkin Center	405 Tallmadge Rd	Cuyahoga Falls	OH	44221
Arc of Erie County	4405 Galloway Rd	Sandusky	OH	44870
Autism Society Central Ohio	286 Weydon Rd	Worthington	OH	43085
Autism Society of America Tri County Chapter	3 Centennial Dr	Poland, OH	OH	44514
Autism Society of Greater Cincinnati	PO Box 43027	Cincinnati	OH	45243
Autism Society, Akron Office	PO Box 2831	Akron	OH	44309
Belmont County Juvenile Court	101 West Main St	Saint Clairsville	OH	43950
Brain Injury Association of Ohio	4210 Dane Ave	Cincinnati	OH	45223
Brain Injury Association of Ohio	1155 Larc Lane	Toledo	OH	43614
Brain Injury Association of Ohio	1511 Kuntz Rd	Dayton	OH	45404
Brain Injury Association of Ohio	855 Grandview Ave #225	Columbus	OH	43215
Brain Injury support group, SRMC	830 West High St	Lima	OH	45807
Butler County Juvenile Rehabilitation Center	280 North Fair Ave	Hamilton	OH	45011
Community Action Commission Help Me Grow	155 West Main St	St. Clairsville	OH	43950
CASA Program of Delaware County	140 North Sandusky St	Delaware	OH	43015
CASA/GAL Program of Summit County	650 Dan St	Akron	OH	44310
Clinton County Community Action Head Start	PO Box 32	Wilmington	OH	45177
Community Mental Healthcare	201 Hospital Dr	Dover	OH	44622
Coshocton County Help Me Grow	23720 Airport Rd	Coshocton	OH	43812
Darke County Juvenile Court	300 Garst Ave	Greenville	OH	45331
Delaware County Juvenile Court	140 North Sandusky St	Delaware	OH	43015
Down Syndrome Association of Central Ohio	510 East N Broadway	Columbus	OH	43214
Down Syndrome Association of Greater Cincinnati	644 Linn St	Cincinnati	OH	45203
Department of Youth Services	51 North High St	Columbus	OH	43215
Department of Youth Services	1133 S Edwin C. Moses Blvd	Dayton	OH	45402
EVE, inc.	PO Box 122	Marietta	OH	45750
Families Touched by Autism	1973 St. Rt. 47 W	Bellefontaine	OH	43311
Family and Children First Council	202 Davis Ave	Marietta	OH	45750
Family and Children First Council	P O Box 1017	New Philadelphia	OH	44663
Family Information Network of Ohio	143 Northwest Ave Bld. A	Tallmadge	OH	44278

Organization	Address	City/Town	State	Zip Code
Fayette County Help Me Grow	317 S Fayette St	Washington Court House	OH	43160
Family and Children First Council	18 Stonybrook Dr	Athens	OH	45701
Family and Children First Council	104 1/2 N Marietta St	St. Clairsville	OH	43950
Family Voices Ohio	6555 Busch Blvd #112	Columbus	OH	43229
Greater Cleveland Asperger Support	17873 Treasure Isle	Strongsville	OH	44136
Greene County Juvenile Court	2100 Greene Way Blvd	Xenia	OH	45385
Guernsey County Family and Children First Council - Creative Options	801 East Wheeling Ave Rm 101-D	Cambridge	OH	43725
Heads Up No Boundaries	405 Tallmadge Rd	Cuyahoga Falls	OH	44221
Help Me Grow	2100 38th Street NW	Canton	OH	44709
Help Me Grow	4405 Galloway Rd	Sandusky	OH	44870
Help Me Grow	115 West Warren St	Cadiz	OH	43910
Help Me Grow	8111 Quincy	Cleveland	OH	44104
Help Me Grow	117 East Mansfield	Bucyrus	OH	44820
Help Me Grow	705 Oakwood St	Ravenna	OH	44266
Help Me Grow	77 Mill Creek Rd	Gallipolis	OH	45631
Help Me Grow of Cuyahoga County	8111 Quincy Ave # 344	Cleveland	OH	44104
Holmes County Help me Grow	85 North Grant St	Millersburg	OH	44654
Juvenile Corrections	280 North Fair Ave	Hamilton	OH	45011
Juvenile Court	PO Box 549	Steubenville	OH	43952
Juvenile Probation	1300 E Second St	Defiance	OH	43512
Juvenile Residential Center of NWO	1012 Dunbridge	Bowling Green	OH	43402
Lawrence County Help Me Grow	1749 County Rd 1	South Point	OH	45638
LCBDD Early Intervention	116 North 22nd St	Newark	OH	443055
Lucas Co. Board of Development Disabilities	1932 Birchwood	Toledo	OH	43614
Lucas Co. Juvenile Detention Center	1801 Spielbusch Ave	Toledo	OH	43607
Lucas County Juvenile Court	1801 Speilbusch	Toledo	OH	43604
Mental Health America of Licking County – Bridges Out of Poverty Initiative	65 Messimer Dr	Newark	OH	43055
Mental Health America of Licking County	65 Messimer Dr	Newark	OH	43055
Mercer County Juvenile Court	101 North Main St	Celina	OH	45822
Morgan Behavioral Health Choice	PO Box 522	McConnelsville	OH	43756
Multi-County Juvenile Attention System CCF	815 Faircrest SW	Canton	OH	44706
Neighborhood Leadership Institute	5246 Broadway Ave	Cleveland	OH	44127
Ohio Department Youth Services	615 W Superior #860	Cleveland	OH	44113
Ohio Department Youth Services	899 East Broad	Columbus	OH	43205
Ohio Department Youth Services	51 N High St 6th Floor	Columbus	OH	43215
Ohio Afterschool Network	6660 Doubletree Ave #11	Columbus	OH	43229

Organization	Address	City/Town	State	Zip Code
Ohio CASA/GAL Association	150 East Mound	Columbus	OH	43206
Ohio Department of Youth Services	1 Government Center #1016	Toledo	OH	43604
Ohio Department of Youth Services	51 North High St	Columbus	OH	43215
Ohio Family Care Association	823 1/2 Long St	Columbus	OH	43203
Ohio Federation for Children's Mental Health	7305 Vine St	Cincinnati	OH	45216
Ohio Legal Rights Service	50 W Broad St #1400	Columbus	OH	43215
Ohio State University Medical Center - Trauma	456 West 10th Ave 2256 Cramblett Clinic	Columbus	OH	43210
Parent Advocacy Connection	747 East Broad St	Columbus	OH	43205
Parent Mentor Program	115 Victory Place	Marietta	OH	45750
Paulding County Help Me Grow	900 Fairground Dr	Paulding	OH	45879
The Public Children Services Association of Ohio	510 E Mound St #200	Columbus	OH	43215
People First of Ohio	PO Box 989	Mount Vernon	OH	43050
Perry County Family and Children First Council	PO Box 895	Logan	OH	43138
Rotary camp for children with special needs	4460 Rex lake Rd	Barberton	OH	44203
Sandusky County Juvenile Court	100 North Park Ave	Fremont	OH	43420
School Choice Ohio	88 East Broad St # 640	Columbus	OH	43215
Seneca County HMG - FSS	797 East Twp. Rd 201	Tiffin	OH	44883
Spanish American Committee	4407 Lorain Ave	Cleveland	OH	44113
Stark County Family Council	2100 38th St NW	Canton	OH	44709
Stark County Family Court	110 Central Plaza S	Canton	OH	44702
State of Ohio – Department of Youth Services	161 South High St	Akron	OH	44308
State Support Team Region 7	1495 W Longview Ave	Mansfield	OH	44906
State Support Region 10	4801 Springfield St	Dayton	OH	45431
State Support Team 13	11083 Hamilton Ave	Cincinnati	OH	45231
State Support Team Region 1	2275 Collingwood Blvd	Toledo	OH	43620
State Support Team Region 12	1300 Clairmont Ave	Cambridge	OH	43725
Summit County Family and Children First Council	1100 Graham Rd Circle	Stow	OH	44224
The Advocates for People with Developmental Disabilities	25 Thorpe Dr	Dayton	OH	45420
The Arc of Allen County	546 South Collett St	Lima	OH	45805
The Arc of Greater Cleveland	2421 Community College Ave	Cleveland	OH	44115
The Arc of Lucas County	5605 Monroe St	Sylvania	OH	43560
The Arc of Ohio	1335 Dublin Rd #205-C	Columbus	OH	43215
The Arc of Ohio NE Branch	3024 Center Rd	Poland	OH	44514
The Arc Southwest Ohio	2368 Victory Parkway #420	Cincinnati	OH	45206
The Children's Home of Cincinnati	5050 Madison Rd	Cincinnati	OH	45227
The Ohio Council of Behavioral Health and	35 East Gay St #401	Columbus	OH	43215

Organization	Address	City/Town	State	Zip Code
Family Services Providers				
The Ohio Valley Center for Brain Injury Prevention and Rehabilitation	480 Medical Center Drive #2145 Dodd Hall	Columbus	OH	43210
TriHealth Think First/Think First Ohio	10500 Montgomery Rd	Cincinnati	OH	45242
Tuberous Sclerosis Alliance of Ohio	4811 Willow Mist Dr	Dayton	OH	45424
Tuscarawas County Board of Developmental Disabilities	610 Commercial Ave SW	New Philadelphia	OH	44663
Tuscarawas County Family and Children First	PO Box 1017	New Philadelphia	OH	44663
Tuscarawas County Help Me Grow	1433 5th St NW	New Philadelphia	OH	44663
Tuscarawas County Job and Family Services	389 16th St SW	New Philadelphia	OH	44663
Wayne Family and Children First Council	1985 Eagle Pass	Wooster	OH	44691
Washington County Family and Children First Council	202 Davis Avenue	Marietta	OH	45750
Wayne County Help Me Grow	716 Beall Ave	Wooster	OH	44691
Williams County Juvenile Probation	One Courthouse Square 1st Floor	Bryan	OH	43506
Wood County CASA/GAL Program	1032 S Dunbridge Rd	Bowling Green	OH	43402

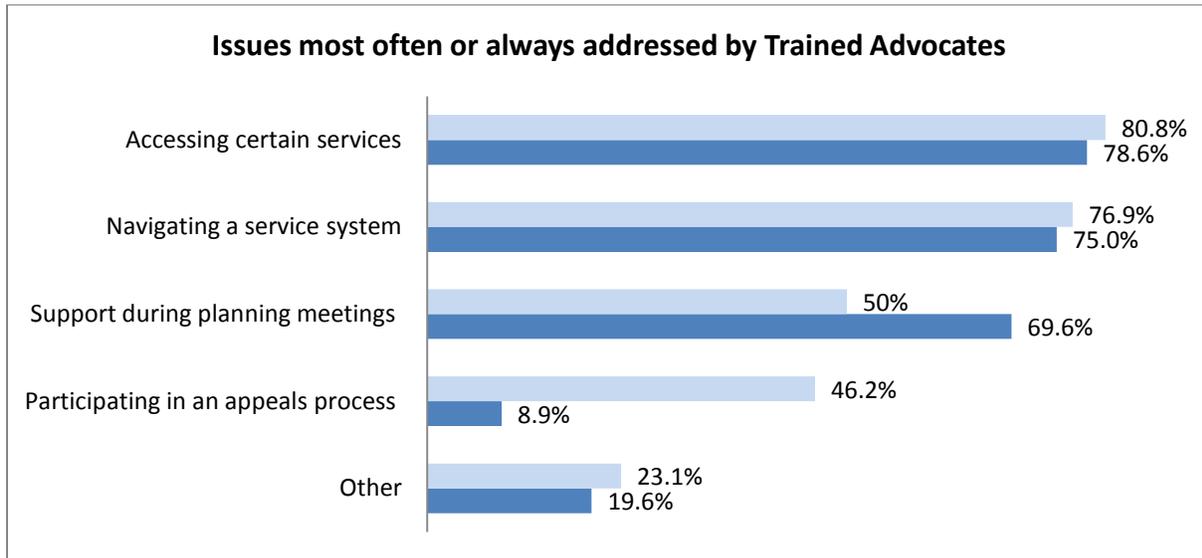
B. List of 58 public and private survey respondents with Trained Advocate programs

Organization	Address	City/Town	State	Zip Code	Private TA Organization
Adaptive Sports Program of Ohio	2829 Cleveland Rd #B	Wooster	OH	44691	✓
AGMC ESRI Dobkin Center	405 Tallmadge Rd	Cuyahoga Falls	OH	44221	✓
Brain Injury Association of Ohio	1511 Kuntz Rd	Dayton	OH	45404	✓
Brain Injury Association of Ohio	855 Grandview Ave #225	Columbus	OH	43215	✓
Brain Injury support group, SRMC	830 West High St	Lima	OH	45807	✓
Community Action Commission Help Me Grow	155 West Main St	St. Clairsville	OH	43950	
CASA Program of Delaware County	140 North Sandusky St	Delaware	OH	43015	
CASA/GAL Program of Summit County	650 Dan St	Akron	OH	44310	
Community Mental Healthcare	201 Hospital Dr	Dover	OH	44622	✓
Coshocton County Help Me Grow	23720 Airport Rd	Coshocton	OH	43812	
Darke County Juvenile Court	300 Garst Ave	Greenville	OH	45331	
Delaware County Juvenile Court	140 North Sandusky St	Delaware	OH	43015	
Down Syndrome Association of Greater Cincinnati	644 Linn St	Cincinnati	OH	45203	✓
EVE, inc.	PO Box 122	Marietta	OH	45750	✓
Family and Children First Council	202 Davis Ave	Marietta	OH	45750	
Family Voices Ohio	6555 Busch Blvd #112	Columbus	OH	43229	✓
Greene County Juvenile Court	2100 Greene Way Blvd	Xenia	OH	45385	
Guernsey County Family and Children First - Creative Options	801 E Wheeling Ave #101-D	Cambridge	OH	43725	
Help Me Grow	2100 38th St NW	Canton	OH	44709	
Help Me Grow	4405 Galloway Rd	Sandusky	OH	44870	
Help Me Grow	115 West Warren St	Cadiz	OH	43910	
Help Me Grow	117 East Mansfield	Bucyrus	OH	44820	
Help Me Grow	705 Oakwood St	Ravenna	OH	44266	
Holmes County Help me Grow	85 North Grant St	Millersburg	OH	44654	
Juvenile Corrections	280 North Fair Ave	Hamilton	OH	45011	

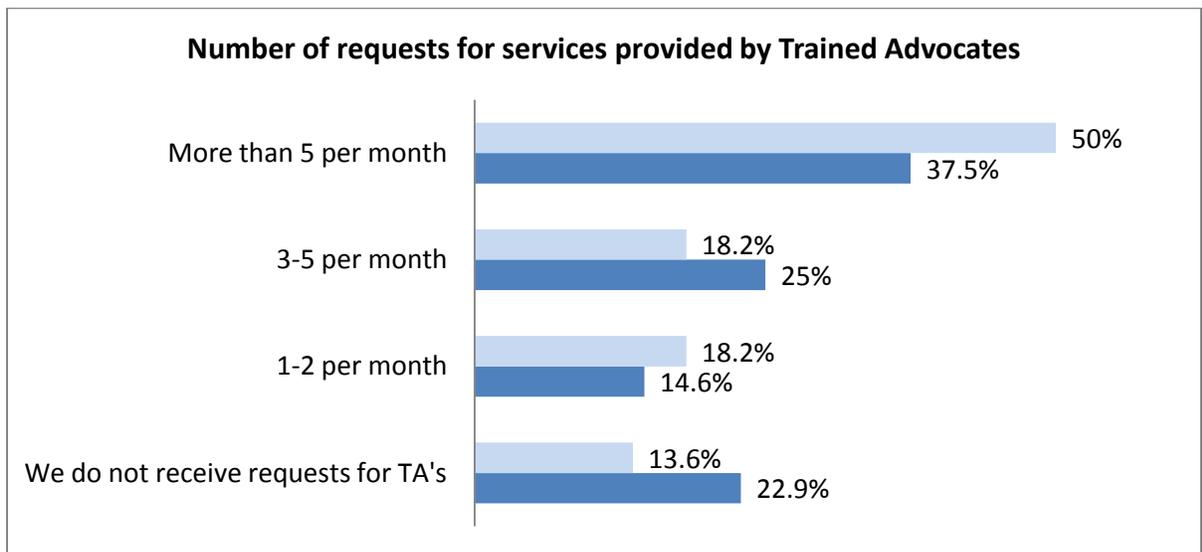
Organization	Address	City/Town	State	Zip Code	Private TA Organization
Lawrence County Help Me Grow	1749 County Road 1	South Point	OH	45638	
Lucas County Board of Developmental Disabilities	1932 Birchwood	Toledo	OH	43614	
Mental Health America of Licking County - Bridges Out of Poverty Initiative	65 Messimer Dr	Newark	OH	43055	✓
Mental Health America of Licking County	65 Messimer Dr	Newark	OH	43055	✓
Morgan Behavioral Health Choice	PO Box 522	McConnelsville	OH	43756	✓
Multi-County Juvenile Attention System CCF	815 Faircrest SW	Canton	OH	44706	
Neighborhood Leadership Institute	5246 Broadway Ave	Cleveland	OH	44127	✓
Ohio Department of Youth Services	51 North High St 6th Floor	Columbus	OH	43215	
Ohio CASA/GAL Association	150 East Mound	Columbus	OH	43206	
Ohio Federation for Children's Mental Health	7305 Vine St	Cincinnati	OH	45216	✓
Ohio Legal Rights Service	50 West Broad St #1400	Columbus	OH	43215	
Parent Advocacy Connection	747 East Broad St	Columbus	OH	43205	✓
Parent Mentor Program	115 Victory Place	Marietta	OH	45750	✓
People First of Ohio	PO Box 989	Mount Vernon	OH	43050	✓
Rotary Camp for Children with Special Needs	4460 Rex lake Rd	Barberton	OH	44203	
School Choice Ohio	88 East Broad St #640	Columbus	OH	43215	✓
Seneca County Help Me Grow - FSS	797 East Twp. Rd #201	Tiffin	OH	44883	
Spanish American Committee	4407 Lorain Ave	Cleveland	OH	44113	✓
Stark County Family Court	110 Central Plaza S	Canton	OH	44702	
State Support Region 10	4801 Springfield St	Dayton	OH	45431	
State Support Team 13	11083 Hamilton Ave	Cincinnati	OH	45231	
Summit County Family and Children First Council	1100 Graham Road Circle	Stow	OH	44224	
The Advocates for People with Developmental Disabilities	25 Thorpe Dr	Dayton	OH	45420	✓
The Arc of Greater Cleveland	2421 Community College Ave	Cleveland	OH	44115	✓
The Arc of Lucas County	5605 Monroe St	Sylvania	OH	43560	✓

Organization	Address	City/Town	State	Zip Code	Private TA Organization
The Arc of Ohio	1335 Dublin Rd #205-C	Columbus	OH	43215	✓
The Arc of Ohio NE Branch	3024 Center Rd (Rt. 224)	Poland	OH	44514	✓
The Arc Southwest Ohio	2368 Victory Parkway #420	Cincinnati	OH	45206	✓
The Children's Home of Cincinnati	5050 Madison Rd	Cincinnati	OH	45227	✓
Tuberous Sclerosis Alliance of Ohio	4811 Willow Mist Dr	Dayton	OH	45424	✓
Tuscarawas County Board of Developmental Disabilities	610 Commercial Ave SW	New Philadelphia	OH	44663	
Washington County Family and Children First	202 Davis Ave	Marietta	OH	45750	
Wood County CASA/GAL Program	1032 South Dunbridge Rd	Bowling Green	OH	43402	

C. Comparison data for public and private versus private Trained Advocate programs

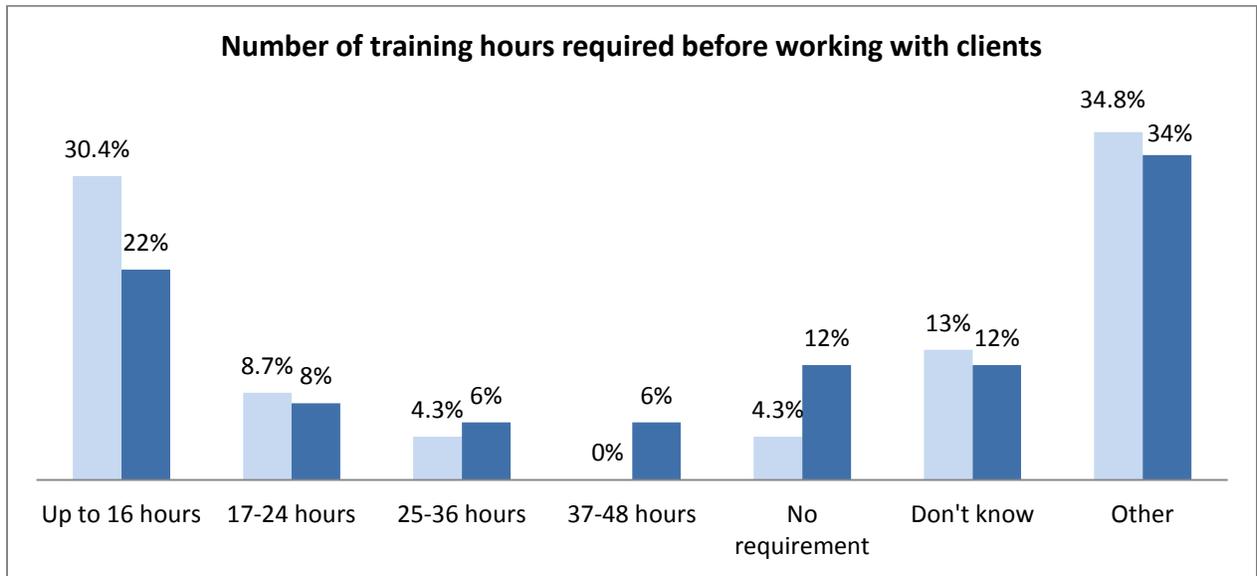


	Accessing certain services	Navigating a service system	Support during planning meetings	Participating in an appeals process	Other
Private (n=26)	80.8% (21)	76.9% (20)	50% (13)	46.2% (12)	23.1% (6)
All (n=56)	78.6% (44)	75% (42)	69.6% (39)	8.9% (5)	19.6% (11)

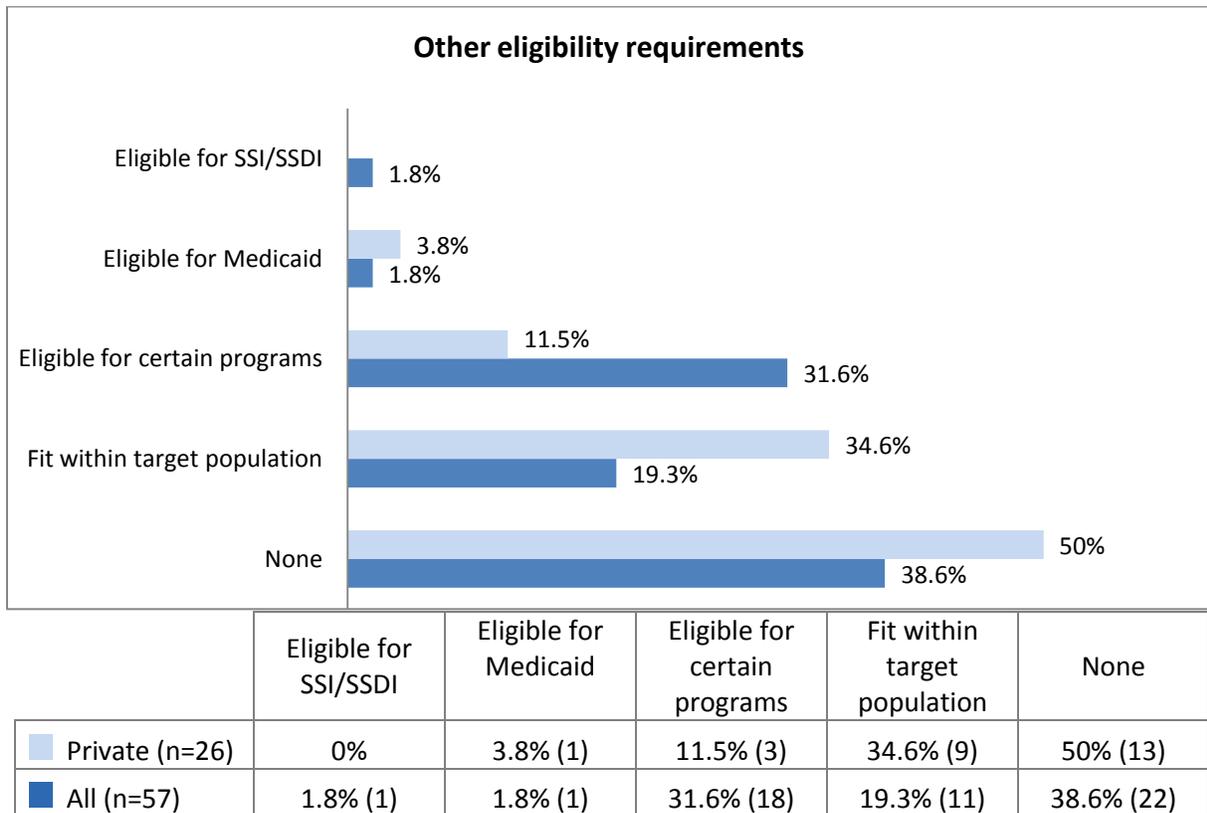
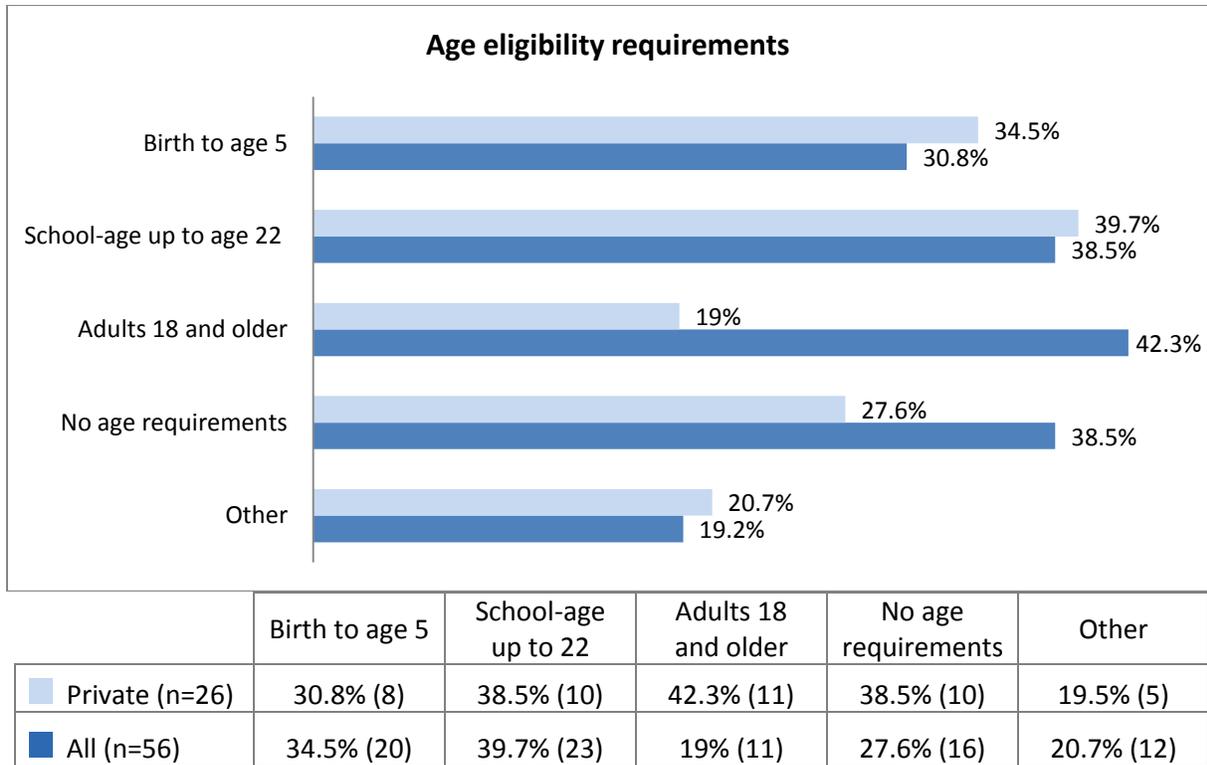


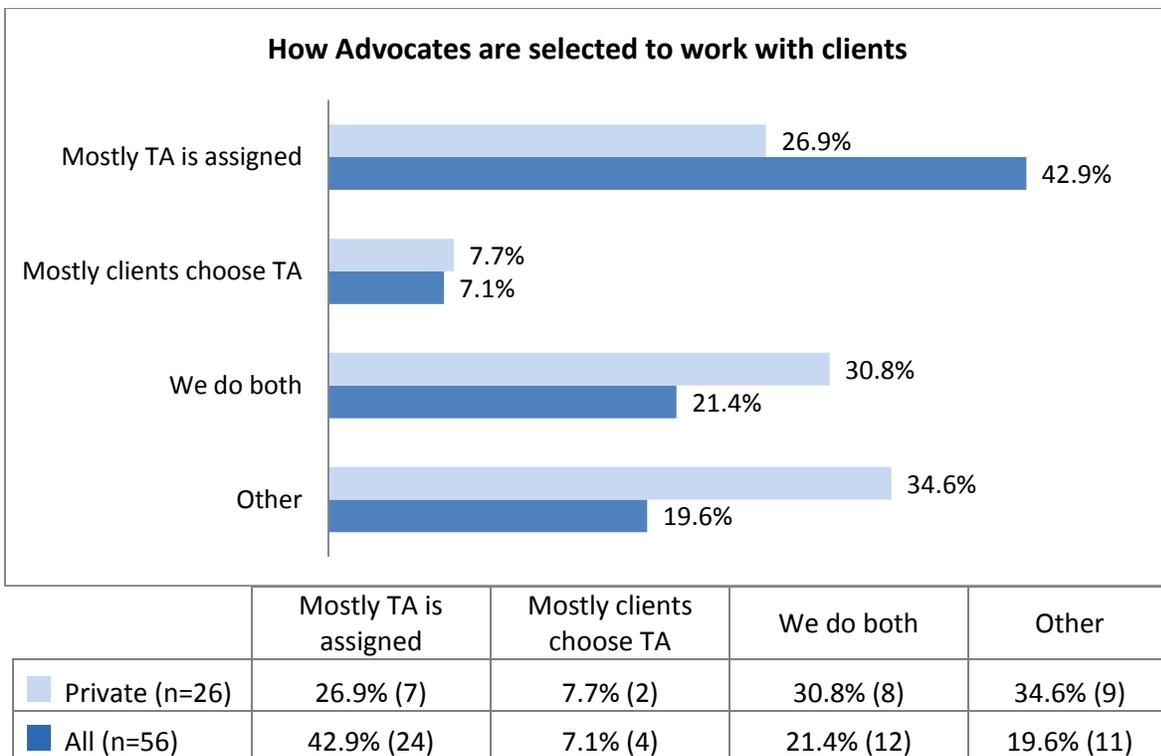
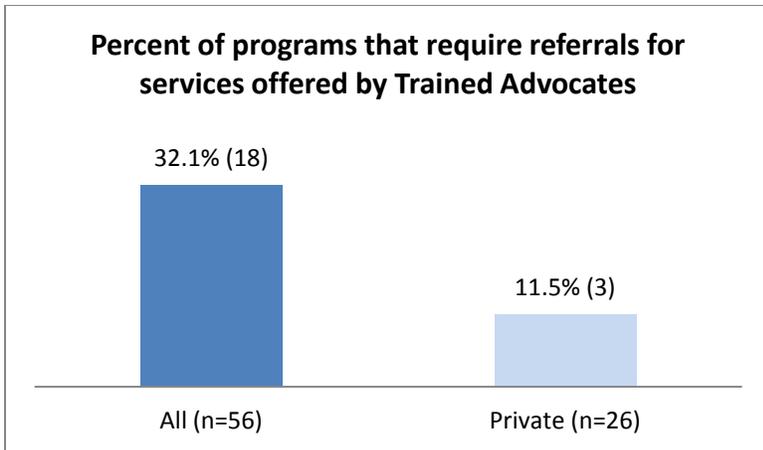
	More than 5 per month	3-5 per months	1-2 per month	We do not receive requests for TA's
Private (n=22)	50% (11)	18.2% (4)	18.2% (4)	13.6% (3)
All (n=48)	37.5% (18)	25% (12)	14.6% (7)	22.9% (11)

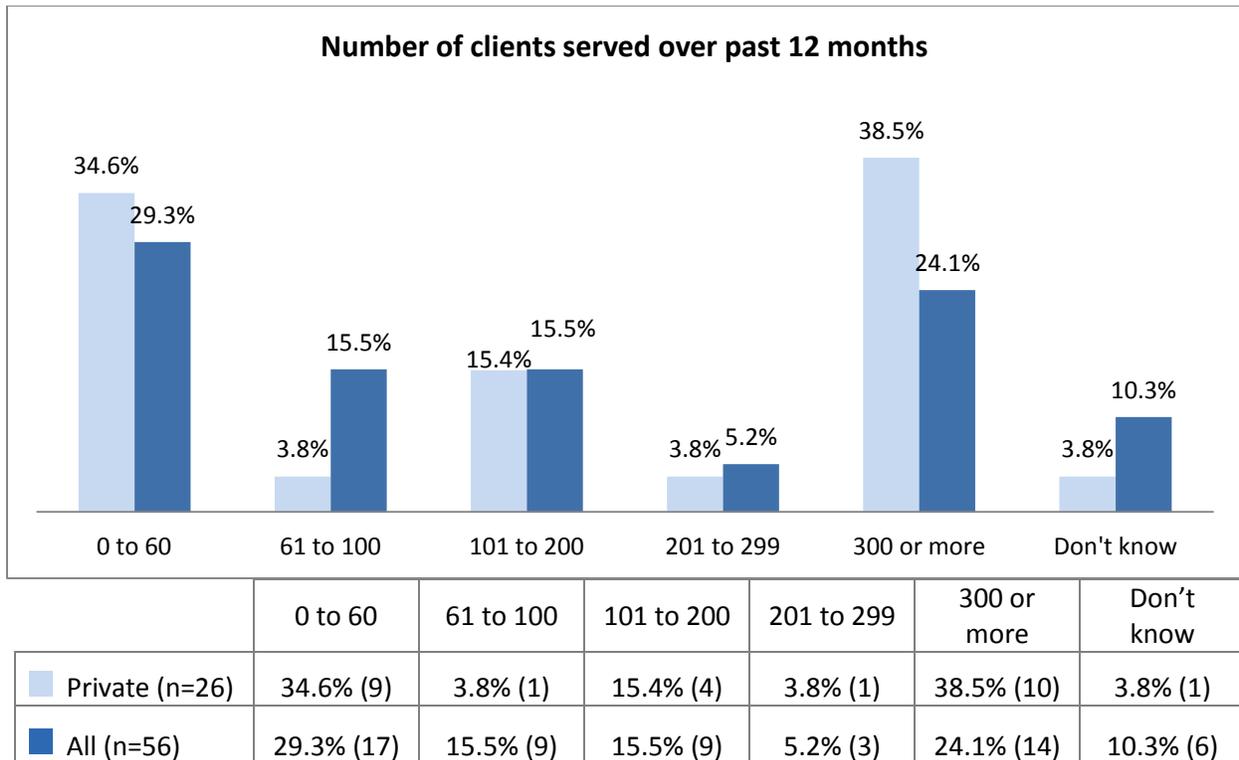
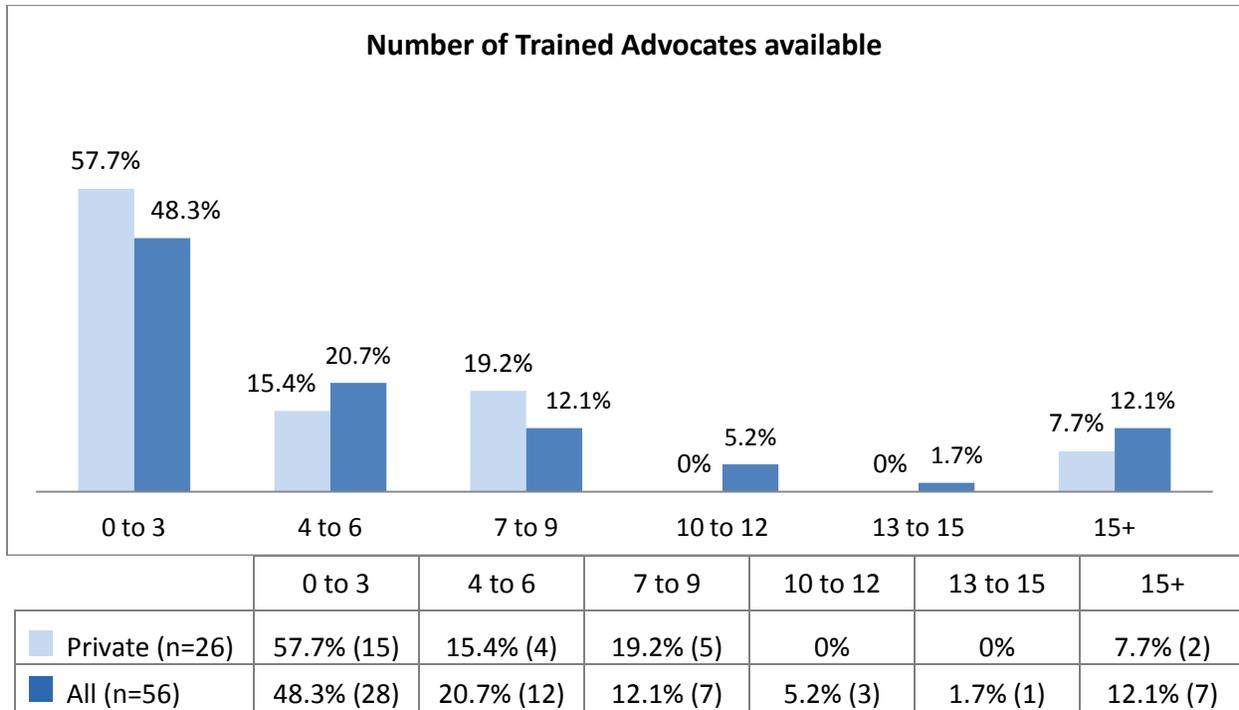
Percent of programs that use a formal advocate training curriculum	
All TA programs (n=55)	Private TA programs (25)
32.7% (18)	32% (8)

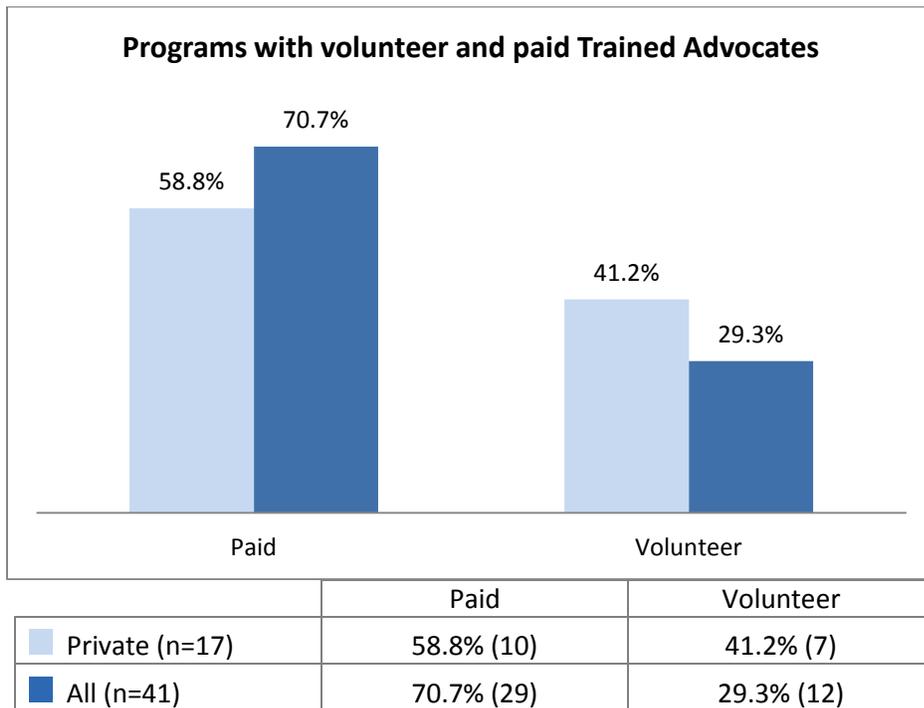
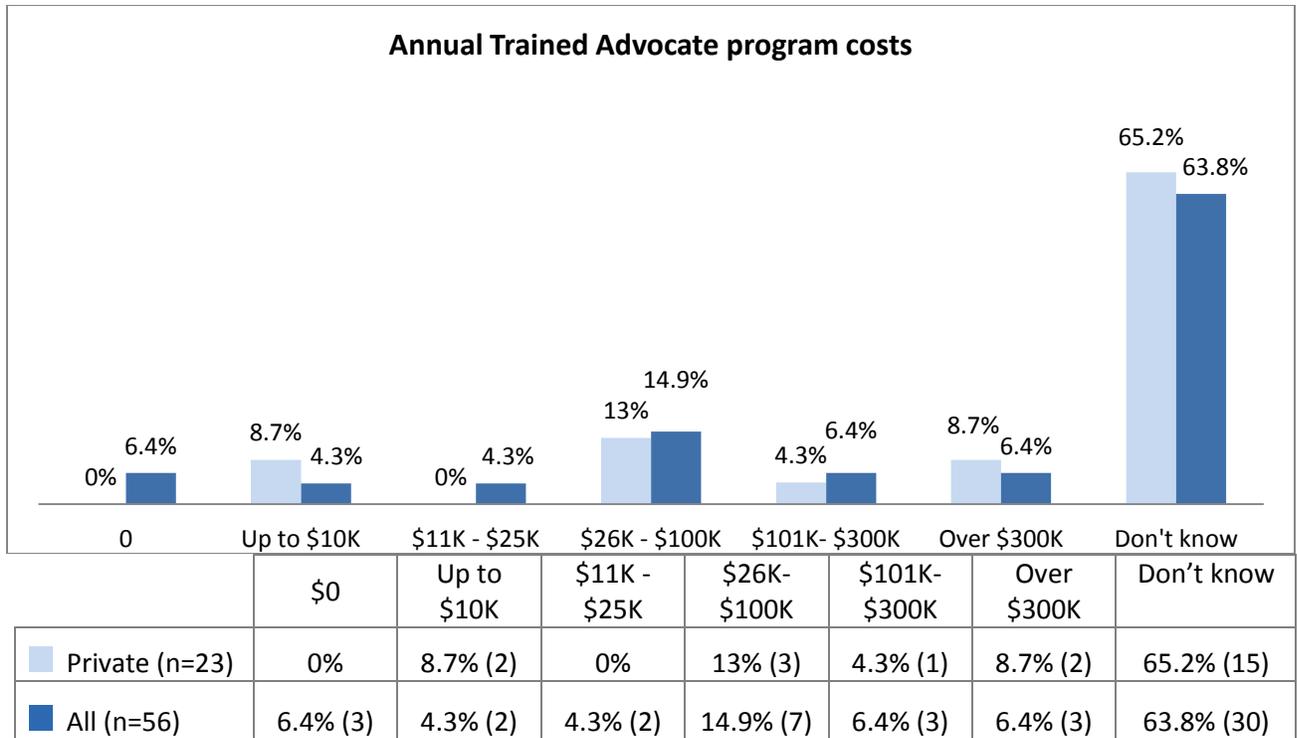


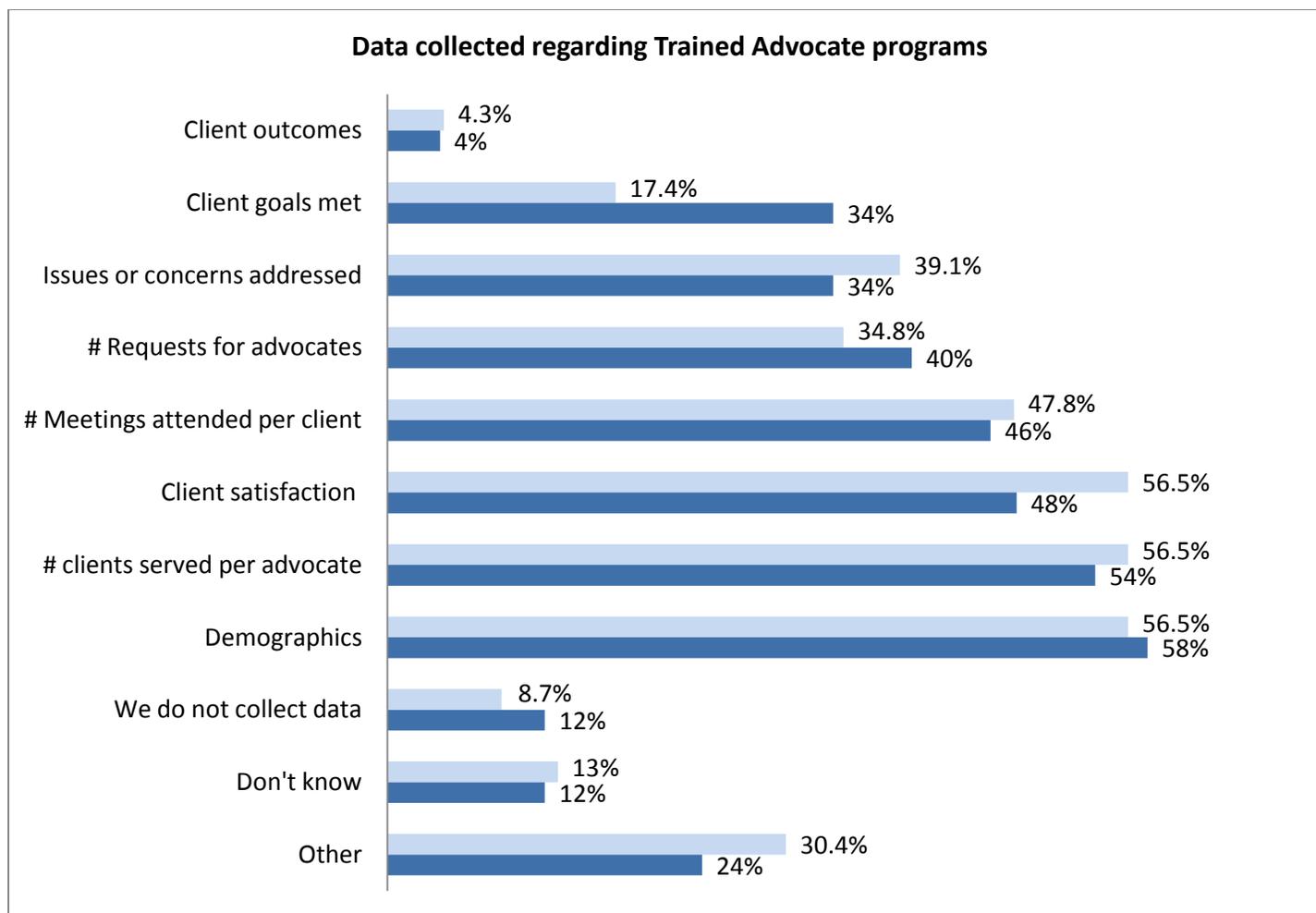
	Up to 16 hours	17 to 24 hours	25 to 36 hours	37 to 48 hours	No requirement	Don't know	Other
Private (n=23)	30.4% (7)	8.7% (2)	4.3% (1)	0%	4.3% (1)	13% (3)	34.8% (8)
All (n=50)	22% (11)	8% (4)	6% (3)	6% (3)	12% (6)	12% (6)	34% (17)











	Client outcomes	Client goals met	Issues or concerns addressed	# Requests for advocates	# Meetings attended per client	Client satisfaction	# Clients served per advocate	Demo-graphics	We do not collect data	Don't know	Other
Private (n=23)	4.3% (1)	17.4% (4)	39.1% (9)	34.8% (8)	47.8% (11)	56.5% (13)	56.5% (13)	56.5% (13)	8.7% (2)	13% (3)	30.4% (7)
All (n=50)	4% (2)	34% (17)	34% (17)	40% (20)	46% (23)	48% (24)	54% (27)	58% (29)	12% (6)	12% (6)	24% (12)