

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Adams	<p>Billy Bloom Title: Service Coordinator</p> <p>Phone: 937-544-2951 x70120 Email: billy.bloom@ovsd.us</p> <p>Heidi McAdow Title: Service Coordinator</p> <p>Phone: 937-544-2951 x70120 Email: heidimcadow@ovsd.us</p>	Children ages birth to 22 years of age who have multi-systemic needs and are residents of Adams County.	Agency, community member or parent may refer to the coordinator by phone or written referral.	Parent can refer a child by calling the coordinator. The coordinator will assist the parent with the referral.	Request a parent advocate from the coordinator who will give the parent contact information.	A written decision will be issued within 60 days of a dispute or 30 days in case of an emergency.	<p>Sheila Maggard Title: Council Coordinator</p> <p>Phone: 937-725-1853 Email: adamsfcfc@yahoo.com</p>
Allen	<p>Jennie Horner Title: Coordinator</p> <p>Phone: 419-221-0014, Ext. 1217 Email: jhorner@acbddd.org</p>	Children from birth through the end of their 21 st year- with needs that have not been able to be met by partner agencies involved in their service coordination.	Anyone can refer a child/family to the Service Coordination. Referral can be made by contacting any partner agency or contacting the FCFC coordinator.	A parent can self-refer their child by contacting the FCFC coordinator who will discuss the needs of the child / family & begin selecting the team who should be involved with the parent's input and bring the case to the attention of the committee.	The family team should ask each family whether they would like a family support person - neighbor, pastor, friend or an appointed parent advocate. We are researching avenues to provide advocates to families using local resources.	We have a complaint procedure in place. According to our procedure, the complaint will be referred to the Intersystems Chair who will appoint a Dispute Resolution Team within five days of notice, & they will have 10 days to complete their decision-making.	<p>Cathy Follett Michelle Vorhees Title: Intersystems Co-Chair Persons</p> <p>*Cathy Follett- 419-998-5252, email cfollett@allencountyohio.com</p> <p>*Michelle Vorhees -</p>

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							<p>419-227-8590 email vorhem@odjfs.state.oh.us</p>
Ashland	<p>Diane Karther, Title: FCFC Coordinator</p> <p>Phone: 419-281-1212</p> <p>Email: dkarther@ashlandfcfc.org</p>	<p>Children from the age of 0 through 21 whose needs exceed the capacity of one agency. The Preventive Care Terms eligibility includes those who are underserved or in need of more service supports to promote family stability & prevent negative developmental consequence. Other service Coordination eligibility includes chronically multi-need children & families who are currently receiving multi-agency support & who are at risk of out of home &/or out of country placement OR children returning to home & county.</p>	<p>Any agency, juvenile court or family may refer and child and family for service coordination.</p>	<p>A referral packet will be provided to a parent by contacting the FCFC Coordinator.</p>	<p>Any family may request a parent advocate by contacting the FCFC Coordinator at any time prior to each service coordination team meeting.</p>	<p>A parent or agency can initiate the official dispute process if there is disagreement with the services a child is to receiving from the agencies represented on the Council. A dispute must be submitted in writing, to include a statement regarding the nature of the dispute & is to be submitted to the Ashland County FCFC Coordinator. All disputes subject to this process will be resolved in a timely manner not to exceed 60 days. Disputes must be filed within 10 days of the rise of the disagreement.</p>	<p>Diane Karther, Title: FCFC Coordinator</p> <p>Phone: 419-281-1212</p> <p>Email: dkarther@ashlandfcfc.org</p>

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<p>Ashtabula</p>	<p>Hilary Strauss Title: FCFC Service Coordinator</p> <p>phone #: 440-998-6859</p> <p>Email: strauh@odjfs.state.oh.us</p>	<p>Ashtabula County child 0 to 21 who has multisystem needs of coordination of services, assistance to access service or are in need of more intensive services than may be available through traditional means.</p>	<p>Referral source & or family complete the referral packet & return it to the FCFC office. The referral is reviewed & the family is contacted to schedule a Level I meeting. Referrals can be made by: families, service providers, juvenile court, children services or schools. Family/guardian participation is required in order for Level I meeting to proceed & for plan development.</p>	<p>Ashtabula County family may make a direct referral to the Service Coordination Mechanism. Families may contact Family & Children First Council (OFCF) office at 440-998-6859 & obtain the referral forms & release, or the referral source can contact any FCFC Service Coordination agency representative to access the forms. Forms are also available on the FCFC website (http://www.acfamilyfirst.org/).</p> <p>When completed the forms are to go to the FCFC office. Families may also give to their primary service provider & school who will transmit them to the FCFC office.</p>	<p>Each family receives a copy of the Service Coordination brochure prior to the Level I meeting. The brochure outlines what they can expect for the meeting & the Service Coordination process as well as informs them of the availability of the family advocate. If an advocate is needed or requested, the family makes the requests for the assistant of a family advocate to their service coordinator or to the OFCF office. The FCFC office then contacts NAMI to access an advocate. Families are also encouraged to bring their support system people to the meeting. Families have invited many types of community members such as neighbors, relatives, ministers, childcare providers, church family, etc.</p>	<p>Families shall be strongly encouraged to attempt to handle the issues directly with the service coordinator. While the initial, informal step may consist of a phone call to the service coordinator, the first formal step would be to submit a complaint in writing to the service coordinator for review. This first step must occur within 15 days from the date that the coordinated Service Plan is initiated. Issues not resolved by the service coordinator shall be referred to the service coordination team for review & resolution at the appointed monthly Level II meeting. Parents/families may, but are by no means obligated to, involve themselves at this level, along with a representative of their choosing, to present their complaints to the service coordination team. Issues not resolved by the Service Coordination Team during the Level II meeting shall be referred to the Council Coordinator for resolution. If issues continue as unresolved, the Council Coordinator shall refer the matter within seven (7) days with the presiding Juvenile Court Judge to request resolution in accord with the following procedure identified by the Judge. The Council Coordinator must submit the matter at hand in writing to the court & may seek to involve help from the County Prosecutor but is by no means required to do so. The process used will be in accordance with regular Court proceedings.</p>	<p>Hilary Strauss Title: FCFC Service Coordinator</p> <p>phone #: 440-998-6859</p> <p>Email: strauh@odjfs.state.oh.us</p>
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<p>Athens</p>	<p>Cindy Birt Title: Council Coordinator Phone: 740-592-9081 Email: birtc@odifs.state.oh.us</p>	<p>From age 0 to 21. Children who present with high emotional, behavioral, health & developmental risk.</p>	<p>Parents can self-refer; Agencies & parents may refer. The entity who has custody must sign all the forms.</p>	<p>The parent can call the ACFCFC directly, fill out the forms with another rep or complete the forms themselves.</p>	<p>By completing the application & indicating on that form that they would like an advocate.</p>	<p>The Dispute Resolution process begins immediately- can take up to 60 days max to fully resolve if the full process is utilized.</p>	<p>Cindy Birt Title: Council Coordinator Phone: 740-592-9081 Email: birtc@odifs.state.oh.us</p>
<p>Auglaize</p>	<p>Jennifer Free Title: FCF Coordinator Phone: 419-738-3355 Email: jfree@auglaizeesc.org</p>	<p>Children 0-21 can access service coordination. Qualifications include: -A barrier to services has been identified or a service is unavailable -There is a problem with the coordination of services -The child has been removed from the home or is at risk of removal. -There is not funding available to pay for the needed services.</p>	<p>Anyone can make a referral. Examples include parents, agencies, service providers & schools. Call 419-738-3355 to start the referral process.</p>	<p>A referral form can be obtained from the FCF Coordinator by calling 419-738-3355. The form can be mailed, picked-up or emailed & when completed returned to the FCF office for processing & reviewing.</p>	<p>All families are offered a parent advocate at the time of intake. If for some reason you are not offered one, contact the FCF office at 419-738-3355 & they will assure that one is offered & obtained if the family desires.</p>	<p>There is a dispute resolution process that can be accessed after all other means have been tried. If the dispute resolution is initiated the disagreement will be resolved within 30 days & services will continue during the process.</p>	<p>Jennifer Free Title: FCF Coordinator Phone: 419-738-3355 Email: jfree@auglaizeesc.org</p>
<p>Belmont</p>	<p>Vanessa Berhalter Title: FCFC Coordinator Phone: 740-695-5441 Email: fcfcobelmontcounty@1st.net</p>	<p>Ages 0-21 Multi- need children with needs that aren't being met.</p>	<p>A parent or agency can make a referral to Cluster.</p>	<p>Contact Vanessa Berhalter or Christine Parker at DJFS 740-695-1075</p>	<p>Parents usually choose an advocate they are comfortable with or a parent advocate can be obtained through formal advocacy agencies.</p>	<p>As soon as possible or 5 days after the FCFC Executive Committee has met.</p>	<p>Vanessa Berhalter Title: FCFC Coordinator Phone: 740-695-5441 Email: fcfcobelmontcounty@1st.net</p>
<p>Brown</p>	<p>Deanna Vietze Title: Child & Family</p>	<p>Children from the age of 0 through 21 with</p>	<p>A family or agency may access service</p>	<p>A parent may contact any F&CF Council Member or</p>	<p>At intake the family is encouraged to invite</p>	<p>Parents shall be informed of their right to use the dispute resolution</p>	<p>Linda Ondre</p>

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	<p>Team Coordinator</p> <p>Phone: 937-378-3504 ext. 12</p> <p>Email: dvietze@bhg.org</p>	<p>behavioral-health concerns &/or multi-system involvement who is also in need of service coordination.</p>	<p>coordination through any F&CF Council Member or by directly contacting the child & family team coordinator.</p>	<p>the child & family team coordinator & ask for a referral form & can return it to them or the child & family team coordinator.</p>	<p>support people to serve as an advocate or mentor. The coordinator can provide contact information of family advocate.</p>	<p>process & receive an answer within 30 calendar days from receipt of the complaint.</p>	<p>Title: FCFC Coordinator</p> <p>Phone: 937-378-6104</p> <p>Email: Anorris3@frontier.com</p>
Butler	<p>Tom Jenne Title: Wraparound Administrator</p> <p>Phone: 513-887-5514</p> <p>Email: jennet@bcesc.org</p>	<p>Ages: Birth - 3, Help Me Grow Service Coordination Ages: 4-22 Community Wraparound.</p> <p>Any family in Butler County requesting a planning process which creates action steps to support families is eligible for Service Coordination.</p>	<p>Referral Forms are available online at www.bcesc.org/fcfc.aspx or by calling 513-887-5510.</p> <p>Referrals are accepted from any source with parental consent.</p>	<p>Parents can call 513-887-5510 to request a referral packet, or print one off from www.bcesc.org/fcfc.aspx & cab be mailed back or dropped off to the FCFC office.</p>	<p>A parent advocate can be requested at any time in the process by asking the facilitator or triage coordinator make a referral. The family advocacy coordinator will assign a parent advocate to the family.</p>	<p>The FCFC Director convenes the System Directors within 7 working days. A decision will be made within 8 additional days. Issues still unresolved will be referred to mediation & if necessary, Juvenile Court. Any dispute should be resolved within 60 days.</p>	<p>Heather Wells Title: FCFC Executive Director</p> <p>Phone: 513-887-5534</p> <p>Email: wells@bcesc.org</p>
Carroll	<p>Jennifer Burns Title; Service Coordinator</p> <p>Phone: 330-627-3201</p> <p>Email: jburns@carrollcountyo.io.us</p>	<p>Ages 0-21, who are multi-need or have multi-system involvement. These individuals are often at risk of placement disruption & have the potential to move to a more restrictive level of care.</p>	<p>Referrals can be made to FCFC. They will be received from existing service providers, family supports, professionals in the community, & the family.</p>	<p>Parents may contact the Service Coordinator to initiate the referral process. Referral forms are also located on the website & can be submitted to FCFC.</p>	<p>A referral is made to NAMI.</p>	<p>A request for dispute resolution can be made to FCFC. There are up to 5 levels of dispute resolution which can take a maximum of 60 days. Individuals only progress to the next level if it cannot be resolved at the current level.</p>	<p>Jennifer Burns Title; Service Coordinator</p> <p>Phone: 330-627-3201</p> <p>Email: jburns@carrollcountyo.io.us</p>
Champaign	<p>Terri Reeder Title: Program</p>	<p>Any Child age 0 through 21 with multiple unmet needs</p>	<p>Agencies, including the Juvenile Court or a</p>	<p>Parents can self-refer their children for service</p>	<p>Parents & agencies can initiate a meeting</p>	<p>For non-emergent disputes the process could take up to 60 days.</p>	<p>Terri Reeder Title: Program</p>

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	<p>Coordinator</p> <p>Phone: 937-652-2646</p> <p>Email: fccluster@ctcn.net</p>	can qualify.	family voluntarily seeking service coordination can refer a child. A referral is made by contacting the Program Coordinator & completing the referral paperwork.	<p>coordination. Referral forms can be picked up at the FCFC office, 2200 S. Hwy 68, PO Box 38147, Urbana, OH 43078, Mon. – Fri. from 8am-4pm. Referral applications can also be faxed, emailed or mailed upon request. Parents should return the application by fax to 937-652-2648, by mail, or in person to the FCFC office. Families can obtain a FREE parent advocate by requesting an advocate to the Program Coordinator. The Program Coordinator makes the family aware of this service on the 1st meeting/encounter with the family & coordinates sending a referral form to the Parent Advocacy Connection.</p>	through the Program Coordinator to review the service coordination plan. If a party disagrees with the service coordination decision, the dispute resolution process can be initiated within 21-30 days of a non-emergent disagreement, the disagreeing party must submit in writing a request to the Program Coordinator to access the dispute resolution policy.	For emergent disputes the process must be completed within 30 days.	<p>Coordinator</p> <p>Phone: 937-652-2646</p> <p>Email: fccluster@ctcn.net</p>
Clark	<p>Marilyn Demma Title: Executive Director, Clark County Family & Children First Council</p> <p>Phone: 937-327-1991</p>	Birth through 21 with multi- systemic needs. Resident of Clark County. Unable to access needed services through traditional agency systems, and, needing services from two	Family may self-refer; family may request referral through school or agency working with family; child/family team leader may refer with supervisor	Family may self-refer; family may request referral through school or agency working with family; Referral form available electronically or hard copy from FCFC Executive Director OR Family Stability	Contact Wraparound Coordinator (937-398-0253) or FCFC Executive Director (937-327-1991).	Refer to the Dispute Resolution Process document provided by the Wraparound Facilitator or Team Leader ; process varies depending on nature of dispute; services continue during the dispute resolution process; disputes are resolved within 60 days.	<p>Marilyn Demma Title: Executive Director, Clark County Family & Children First Council</p> <p>Phone: 937-327-1991</p> <p>Email: ccfcfc@clarkdjfs.org</p>

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	<p>Email: ccfcfc@clarkdjfs.org</p> <p>Kristie Heckman Title: Family Stability Coordinator</p> <p>Phone: 937-327-1772</p> <p>Email: Heckmk@odjfs.state.oh.us</p> <p>Mary Buhmaster Title: Wraparound Coordinator</p> <p>Phone: 937-398-0253</p> <p>Email: mbuhrmas@oesterle.org</p>	<p>or more systems.</p>	<p>/principal approval;</p> <p>Referral form available electronically or hard copy from FCFC Executive Director OR Family Stability Coordinator OR Wraparound Coordinator, all of whom receive referrals.</p>	<p>Coordinator OR Wraparound Coordinator, all of whom receive referrals; see contact information in second column, "Who do I call or email...?"</p>			
<p>Clermont</p>	<p>Gretchen Behimer Title: FAST TRAC Project Director</p> <p>Phone: 513-732-5400</p> <p>Email: gbehimer.fcf@ccmhrb.org</p>	<p>Children ages 0 through 21 with multi-systemic needs are eligible for service coordination.</p>	<p>A referral may be initiated by a parent/guardian, agency, juvenile court or school via phone, web, or fax. Phone referrals should be directed to Jon Randol, Clinical Coordinator, at (513) 732-5413. An on-</p>	<p>Parents may call & speak with Clinical Coordinator, Jon Randol, at (513) 732-5413 to initiate a referral. They can also access an on-line referral form at http://www.clermontcf.org & submit online, or fax a completed form to Jon Randol at (513)732-5414.</p>	<p>Parents are informed at the time of referral that a Peer Support Partner is available for families involved with Wraparound. This support is provided at no cost to the family. Families may choose not to be assigned a</p>	<p>Clermont County FCF has a Dispute Resolution Policy in place which is discussed at the time of referral & provided in writing at the first meeting. In emergent situations, resolution decisions are relayed verbally within 1 day of gathering relevant information. In non-emergent situations, a decision is relayed in writing within 15 days of</p>	<p>Gretchen Behimer Title: FAST TRAC Project Director</p> <p>Phone: 513-732-5400</p> <p>Email: gbehimer.fcf@ccmhrb.org</p>

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			line referral form can be accessed at http://www.clermontcf.org & submitted through the same website. A completed referral form can be faxed to the Clinical Coordinator at (513) 732-5414. Parents may also apply directly at the FCF office at 2337 Clermont Center Dr., Batavia, Ohio 45103.	They may also apply in person at the FCF office at 2337 Clermont Center Dr., Batavia, Ohio 45103.	Peer Support Partner and may then request one at a later time in the Wraparound process.	gathering relevant information.	
Clinton	Mary Alice Lajoie Title: FCFC Service Coordinator Phone: 937-382-5726 x 1422 Email: ccfcfc1@yahoo.com	Any multi need child ages birth to 22 whose needs are not being adequately met is eligible for the service coordination.	Families, county agencies & schools may contact the FCFC Service Coordinator at 937-382-5726 x1423 to make a referral to FCFC Service Coordination.	Parents may contact the FCFC Service Coordinator at 937 382-5726 x 1422 with questions or for a referral form & for help to complete it; or may obtain one from the web site at http://co.clinton.oh.us/healthservices/family-&-children-first-council. The form is sent to FCFC Service Coord., 1025 S. South Street, Wilmington, OH 45177.	All families enrolled in FCFC Service Coordination will be offered a parent advocate.	If a Parent disagrees with a SC decision, they may contact the FCFC Coordinator at 937-382-5726 x1423& use the Dispute Resoution process as described in the County FCFC Mechanism. Findings will be issued within 60 days.	Mary Alice Lajoie Title: FCFC Service Coordinator Phone: 937-382-5726x1422 Email: ccfcfc1@yahoo.com
Columbiana	Ginger Wilczak Title: FCFC Coordinator Phone: 330-424-0195 x 106	Birth to age 21 who have needs which put them at risk for multi-system involvement or out-of-home placement.	Parent, guardian, agencies & schools (with parent/guardian consent) Call: 330-424-0195	Parents can call FCFC, Help Hotline or community partners for information & a referral form. In addition, information is available at locations &	Parents participating in FCFC Service Coordination are told a parent advocate is available. Parents can call parent advocate	Call FCFC to discuss or file a dispute resolution. If the parents disagree, then the complaint is referred to the Juvenile Court Judge (30-60 days if court is involved).	Ginger Wilczak Title: FCFC Coordinator Phone: 330-424-0195 x 106 Email:

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	<p>Email: gwilczak@ccmhrsborg</p>		<p>Fax: 330-424-8033 or Email: gwilczak@ccmhrsborg</p>	<p>events around the county.</p>	<p>or service coordinator can refer & parent advocate can contact parents.</p>		<p>gwilczak@ccmhrsborg</p>
<p>Coshocton</p>	<p>Chad Hibbs Title: Director</p> <p>Phone: 740-622-3136 Email: chadhibbs@coshoctoncounty.net</p>	<p>Children birth to 21 years that are at risk or involved with two or more systems.</p>	<p>Parent, school or agency referral by calling the FCFC office or completing the on-line referral form available at www.coshoctonfamilyandchildrenfirst.org.</p>	<p>Parents can contact the FCFC office of complete the on-line referral form.</p>	<p>Families can make a request for a family advocate to their team leader or call the FCFC office.</p>	<p>The FCFC Coordinator is notified & the Executive Committee meets & provides a written recommendation within 10 days.</p>	<p>Chad Hibbs Title: Director</p> <p>Phone: 740-622-3136 Email: chadhibbs@coshoctoncounty.net</p>
<p>Crawford</p>	<p>Crystina Wallar Title: Director</p> <p>Phone: 419-562-1631 Email: ccfcouncil@hotmail.com</p>	<p>0-21.</p>	<p>Anyone can refer a child by contacting FCF at 419-562-1631.</p>	<p>Anyone can contact the Family & Children first office at 419-562-1631 to make a referral. The referral information will be given by & returned to the Family & Children First Council Director.</p>	<p>Refer to NAMI or ADAMH Board.</p>	<p>A dispute Resolution process is held & a written response must be given within 60 days.</p>	<p>Crystina Wallar Title: Director</p> <p>Phone: 419-562-1631 Email: ccfcouncil@hotmail.com</p>
<p>Cuyahoga</p>	<p>Denise Pietrzak Title: Program Officer</p> <p>Phone: 216-443-6115 (office) Email: dpietrzak@cuyahogacounty.us</p>	<p>Children birth to 21 years of age who meet at least one of the following criteria:</p> <ol style="list-style-type: none"> 1. Are not system involved, but have a need.* 2. Need assistance with navigation to get their needs met across systems. 3. Experiencing difficulties moving smoothly through the system processes. 4. Family whose wishes 	<p>Referral Process:</p> <ol style="list-style-type: none"> 1. Line staff contacts system liaison 2. Family contacts NLI or FCFC 3. Parent contacts community center. 	<p>Families can self-refer by contacting the FCFC Service Coordination Specialist at 216-443-6115.</p>	<p>If a family is involved in Tapestry System of Care or Positive Education Program: (PEP) Connections, a parent advocate can be requested through their care coordinator, care manager or family support liaison. A parent advocate can also be requested through the FCFC office.</p>	<p>Each entity has their own internal dispute resolution process. The County process used for Service Coordination begins with communication one-on-one with the caseworkers. The case would get brought to the next level of problem solving only when it is unable to be resolved. The goal would be to resolve conflicts at the earliest level of intervention. For crisis level cases, the goal for resolution would be within 7 days. If no crisis exists, resolution needs to be achieved within 30 days. The dispute resolution sequence is below:</p>	<p>Denise Pietrzak Title: Program Officer</p> <p>Phone: 216-443-6115 (office) Email: dpietrzak@cuyahogacounty.us</p>

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		<p>differ from what the system is offering.</p> <ol style="list-style-type: none"> 5. The needs outweigh the resources of one or more system. 6. Families who have encountered barriers within or between a system which may impede or disrupt the process. 7. Families who are having difficulty accessing needed services or supports. 8. Families who are involved with multiple systems & whose children are at risk of placement outside their home. <p>*There are eligibility criteria for some systems/programs.</p>				<ul style="list-style-type: none"> • Worker to Worker • Supervisor to Supervisor • Liaison to Liaison • Executive to Executive • FCFC Executive Council • Mediation Committee • Juvenile Court Administrative Judge 	
Darke	<p>Jody Cantrell Title: Darke County FCFC Service Coordinator</p> <p>Phone: 937-547-2903</p> <p>Email: jcantrell@darkeprobatejuvenile.org</p>	<p>Children ages birth thru 21 years of age can receive Service Coordination. Children & families that need help to work with local service providers to keep their family safe, to access all possible services & to maintain family stability in their natural environments would be</p>	<p>Referrals for service coordination can be made by a parent, a service provider with parent consent or a family friend with parent consent.</p>	<p>A parent can contact the local FCFC Service Coordinator or any local service provider that is part of the Darke County child & family service network.</p>	<p>Parents are given information about the Parent Advocacy Program at the first face-to-face meeting with the service coordinator. The service coordinator will help the parent if needed to connect with the parent advocate supports.</p>	<p>The Darke County Service Coordination Plan includes a Dispute Resolution process to help families when disagreements occur. A parent may ask anyone on the family team or may contact the FCFC Service Coordinator directly to report the concerns. A resolution meeting is scheduled within 14 days; a written plan is completed within 7 days of that meeting.</p>	<p>Jody Cantrell Title: Darke County FCFC Service Coordinator</p> <p>Phone: 937-547-2903</p> <p>Email: jcantrell@darkeprobatejuvenile.org</p>

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		eligible for service coordination.					
Defiance	<p>Julie Voll Title: Coordinator, Defiance County Family & Children First Council</p> <p>Phone: 419-782-6934 Email: jvoll@defiance-county.com</p>	Any child 0-21 years of age living in Defiance County with multiple unmet needs can be referred for Service Coordination.	A parent, caregiver & community representatives including schools, juvenile justice & youth serving agencies & faith based community.	The self-referral form can be obtained by contacting Julie Voll via email or phone	All families in Service Coordination are offered a parent advocate.	Any disputes will be handled according to the Dispute Resolution process & will be completed within 60 days. There will be no disruption of services during this time.	<p>Julie Voll Title: Coordinator, Defiance County Family & Children First Council</p> <p>Phone: 419-782-6934 Email: jvoll@defiance-county.com</p>
Delaware	<p>Kathy McWatters Title: Family & Children First Council Coordinator</p> <p>Phone: 614-390-1500 Email: fccmcwatters@insight.rr.com</p>	<ol style="list-style-type: none"> 1. Delaware County Residents 2. 0-21 years old 3. Involved with two or more Cluster Agencies 	An agency representative providing services to the family will provide informal consultation with other agencies. This consultation will assist the services providers in identifying additional resources & whether or not additional systems need to be involved. Agency will arrange a Family & Child Team (F.A.C.T.) meeting to include parents, direct service providers & schools. Family decides which member of F.A.C.T. will be assigned service coordination responsibilities.	A parent &/or guardian may make a request for referral by requesting service coordination from agency providing services or contacting Family & Children First Council Coordinator.	Contact Delaware County Juvenile Court Diversion Program at 740-833-2600.	<p>The parent/guardian may file a complaint with the Family & Children First Council. The Council Coordinator is designated as the council's liaison for the receipt of complaints. The Council Coordinator will provide a copy of the Dispute Resolution process to the individual registering the complaint. The Council coordinator will explain the options available for dispute resolution.</p> <p>If the complaint still remains unresolved, the family may file an appeal to the Delaware County Juvenile Court. The family will be assisted in filing an appeal to the Delaware County Juvenile Court within seven days in accordance with Ohio Revised Code #121.38. The appeal will be forwarded to the Delaware County Juvenile Judge &</p>	<p>Kathy McWatters Title: Family & Children First Council Coordinator</p> <p>Phone: 614-390-1500 Email: fccmcwatters@insight.rr.com</p>

FCFC Service Coordination Matrix

						Delaware County Juvenile Court will provide a decision on the case.	
Erie	<p>Cindy Franketti Title: Wraparound Supervisor</p> <p>Phone: 419-627-7782</p> <p>Email: cfranketti@eriecounty.oh.gov</p>	0-21 yrs of age.	Any Erie County agency or community member may make a referral by calling 419-627-7782.	<p>Forms are located on the Erie County Website: http://www.erie-county-ohio.net/fcfc/</p> <p>Referral forms are sent to Cindy Franketti at 323 Columbus Ave, Sandusky, Ohio 44870.</p>	They may ask their Wraparound facilitator for available parent advocate or the team support specialist can act in that role.	No longer than 60 days.	<p>Brandy Bennett Title: Director Erie County FCFC</p> <p>Phone: 419-624-6355</p> <p>Email: bbennett@eriecounty.oh.gov</p>
Fairfield	<p>Tessie Swain Title: FCFC Multi-System Youth (MSY)Coordinator</p> <p>Phone: 740-652-9459</p> <p>Email: tswain@co.fairfield.oh.us</p>	Our target population includes children birth through age 21 years (until their 22 nd birthday) with needs in multiple systems. All children must be residents of Fairfield County.	A referral to the Fairfield County Service Coordination process can be made by representatives of any & all child & family serving agencies & families. Each agency will have an identified Multi-System child & Youth Committee representative to whom the referral should be channeled. That individual will be responsible for bringing the completed referral packet, contact	<p>A family may self-refer by contacting the Family, Adult & Children First Council office at 740-681-4712 or the Multi System Child & Youth coordinator at 740-652-9459. The Multi System Child & Youth Coordinator or designee will respond to the request for service coordination within 2-5 business days & complete the necessary paperwork.</p>	The coordinator will schedule & hold an initial / intake meeting with the family. During that intake meeting, parents will receive a copy of the Fairfield County Service Coordination Plan, an explanation of the availability of a Parent Advocate & the opportunity to either request or decline an advocate. In addition, they can choose to defer their decision to	Within 7 calendar days of the disagreement the family will submit written notification to the FCFC Executive Director. A meeting with the Executive Cluster will be convened within 15 calendar days. At the meeting with the Executive Cluster, the family will present information regarding the nature of the dispute & identify specific issues that are requested to be resolved. This must occur within 7 days of the family's notice of the dispute. If not resolved at this level, the final arbitrator will be a Juvenile Court Judge. The family must submit in writing within 5 calendar days of receipt of the responses a request to	<p>Becky Edwards Title: FCFC Executive Director</p> <p>Phone: 740-681-4712</p> <p>Email: Bedwards@ohiopps.org</p>

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			information for child/family being referred, description of problem, & council response & all necessary release of info forms for the child/family to the next committee meeting. In the absence of a central referral point, within an agency, referrals can be made directly by calling the MSY Coordinator at 740-652-9459.		a future date & time. The MSY coordinator will follow-up with the FAF consumer advocate to make the referral or those families that elect a referral to a Parent Advocate. Parents / guardians who defer their decision about the parent advocate opportunity will notify the MSY Coordinator if & when they would like to request an advocate. MSY Coordinator will then start the referral process with the FAF Consumer Advocate.	have the dispute to be decided upon by the final arbitrator. The Executive Director for FCFC will submit within 5 calendar days all documentation regarding the dispute. The judge will issue a written decision based upon the dispute within 14 calendar days. The entire process shall be completed in no more than 60 days.	
Fayette	Ellen Barrett Title: SCC Chairperson Phone: 740-333-3562 Email: ellen.barrett@fayette-co-oh.com or faycofcfc@gmail.com	0 through 21.	Agency, family or juvenile court.	By contacting the SCC Chairperson, FCFC coordinator or an agency involved with Service Coordination. Forms are available Chairperson, Coordinator & agencies. Return form to same	Families are permitted to select whomever they want to advocate for them. If they need assistance getting someone FCFC will be available to help them find someone who they approve for their advocate.	You can file a dispute resolution. No later than 60 days after a parent or custodian initiates the dispute process the council shall make findings regarding the dispute & issue a written determination of its findings.	Julie Stepter Title: Coordinator Phone: 740-335-0350 x 273 Email: faycofcfc@gmail.com
Franklin	Eve Fitch Title: Director of Multi-System	0-21 years of age with multi-systemic needs.	Anyone can refer a family by calling 614-275-2511. A FCFC	A parent can call 614-275-2511. The family does not have to complete the form	The parent may request a parent advocate at any time	The parent is an active member of the team & can voice a disagreement at any time in the	Eve Fitch Title: Director of Multi-System Services

FCFC Service Coordination Matrix

	<p>Services</p> <p>Phone: 614-275-2604</p> <p>Email: emfitch@fccs.co.franklin.oh.us</p>		<p>representative will talk with the person to gather some preliminary information & will schedule a time to follow up with the family</p>	<p>independently. A service coordinator will talk with them & complete the referral with them. This can be done via phone or a home visit.</p>	<p>The service coordinator will make a referral & insure an advocate is assigned. The service coordinator will also make parents aware of the parent advocate during the process in case parents do not know of the availability of the service.</p>	<p>process. Hopefully, the problem can be resolved within the team. If it moves to Dispute Resolution, the process could take up to 60 days, but every effort will be made to resolve the dispute in less time.</p>	<p>Phone: 614-275-2604</p> <p>Email: emfitch@fccs.co.franklin.oh.us</p>
Fulton	<p>Karen Pennington Title: Coordinator, Fulton County Family & Children First Council</p> <p>Phone: 419-337-0915</p> <p>Email: Karen.pennington@odh.ohio.gov</p>	<p>Any child 0-21 years of age living in Fulton County with multiple unmet needs can be referred for Service Coordination.</p>	<p>A parent, caregiver, & community representatives including schools, juvenile justice & youth serving agencies & faith based community.</p>	<p>The self referral form can be made by contacting Karen Pennington at 419-337-0915 or at Karen.pennington@odh.ohio.gov.</p>	<p>All families in Service Coordination are offered a parent advocate.</p>	<p>Any disputes will be handled according to the Dispute Resolution process & will be completed within 60 days. There will be no disruption of services during this time.</p>	<p>Karen Pennington Title: Coordinator, Fulton County Family & Children First Council</p> <p>Phone: 419-337-0915</p> <p>Email: Karen.pennington@odh.ohio.gov</p>
Gallia	<p>Lora Jenkins Title: Intersystem Coordinator</p> <p>Phone: 740-446-3022</p> <p>Email: lora_jenkins@gjmboard.org</p>	<p>Any multi-need child, ages 0-through 21, whose service & support needs are not being adequately met in traditional agency systems. However, no child or family should be refused the opportunity to refer itself for consideration of service coordination.</p>	<p>Any agency personnel or parent can make a referral to the coordinator. Referral packets are filled out by referring agency, parent, or as a joint effort. Completed packets are returned to the council coordinator by fax, mail or in person.</p>	<p>Referral packets are available on the Gallia County FCFC website or by calling the council coordinator. Completed packets are returned to the council coordinator by fax, mail or in person.</p>	<p>Families are offered a parent advocate during the referral process, however, a parent advocate can be accessed at any point during service coordination.</p>	<p>Gallia County FCFC has a dispute resolution process that is shared with the parent during the intake/referral process. If there is a disagreement with a service coordination decision that cannot be resolved among team members, the parent would follow the dispute resolution process. Upon filing a formal complaint, an investigation of the complaint will follow, with the Council Executive Committee issuing a written decision to the</p>	<p>Lora Jenkins Title: Intersystem Coordinator</p> <p>Phone: 740-446-3022</p> <p>Email: lora_jenkins@gjmboard.org</p>

FCFC Service Coordination Matrix

						parent or custodian within 60 days.	
Geauga	<p>Brad Welch Title: Case Services Coordinator</p> <p>Phone: 440-285-1203 Email: welchb@odjfs.state.oh.us</p>	<p>Children 0-21 whose needs cross agency boundaries or whose parents are voluntarily seeking services because they feel their child's needs are not being met by one system. Families needing placement services, counseling, respite, wrap-around or one-time emergency services.</p>	<p>Anyone can refer a child. A referral is made by contacting Brad Welch.</p>	<p>A parent can self refer a child in several ways. They can contact Brad Welch directly via phone 440-285-1203 or e mail welchb@odjfs.state.oh.us, or go through a caseworker, therapist, or PO who in turn will contact Brad Welch. A form is available through any of the above or the Geauga Family First Council website http://geaugaffc.org/. Also can be requested via phone by contacting Brad Welch.</p>	<p>A parent can contact the Brad Welch or Nancy Seelbach & request an advocate. A parent will then be put in contact with a parent representative from the Family First Council.</p>	<p>Unless it is a court ordered case plan, the parent may contact Brad Welch to discuss the disagreement. A team meeting may be called to resolve the issue. This will be done within 1 week. If this is not successful, a presentation to the community team may be suggested or the parent may choose to follow the dispute resolution process.</p>	<p>Nancy Seelbach Title: Council Coordinator</p> <p>Phone: 440-285-1201 Email: seelbn@odjfs.state.oh.us</p>
Greene	<p>Renee Lammers Title: Family Stability Coordinator</p> <p>Phone: 937-562-5600 Email: rlammers@co.greene.oh.us</p>	<p>All multi-need children ages 0-21.</p>	<p>Families are strongly encouraged to self-refer, but initial contact can also be made by any involved system/agency representative.</p>	<p>Contact the Family Stability Coordinator as noted, via phone or email.</p>	<p>A family will be offered a parent advocate at their initial service coordination meeting.</p>	<p>Service Coordination plans are family-driven so decisions are made WITH the family. If however, a parent later realizes they disagree with a plan they should contact their Service Coordinator for an immediate response.</p>	<p>Renee Lammers Title: Family Stability Coordinator</p> <p>Phone: 937-562-5600 Email: rlammers@co.greene.oh.us</p>

FCFC Service Coordination Matrix

<p>Guernsey</p>	<p>Chad Hibbs Title: FCFC Director</p> <p>Phone: 740-432-6815</p> <p>Email: hibbsc@odjfs.state.oh.us</p>	<p>Any child between the ages of 0-21 can access service coordination if a child has multiple needs or is being served by multiple systems.</p>	<p>A referral can be made to the Creative Options Committee from Juv.Court, any social service agency, school district, local service provider, community partner, or by self referral by completing a referral form or need statement.</p>	<p>The referral process can be initiated & completed by contacting Chad Hibbs at 740-432-6815 or Stephanie Laube at 740-432-9271.</p>	<p>A parent advocate is available by request through Stephanie Laube once enrolled in the service coordination process.</p>	<p>The family is an integral part of the service coordination process & no decisions will be made without the consent of the child/family involved. Any disagreement will be discussed & rectified immediately. If no agreement is reached, there is a formal process that could take up to 30 days.</p>	<p>Chad Hibbs Title: FCFC Director</p> <p>Phone: 740-432-6815</p> <p>Email: hibbsc@odjfs.state.oh.us</p>
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FCFC Service Coordination Matrix

<p>Hamilton</p>	<p>To access service coordination, please call the central phone line at 513-946-8668</p> <p>Intersystem Service Collaboration Committee Representatives:</p> <ul style="list-style-type: none"> • Juvenile Court • Developmental Disabilities Services • Dept. of Job & Family Services • Mental Health & Recovery Services Board 	<ol style="list-style-type: none"> 1) Youth, 0-21 years old 2) Hamilton County resident 3) Multi-system involvement or cross system needs 4) Services not currently available 5) Higher level or specialized care is indicated 6) At risk for out-of-home or emergency placement 7) Assistance needed to navigate traditional systems and resources 	<p>Anyone can refer a child through the following:</p> <ol style="list-style-type: none"> 1) The central phone line (513-946-8668) to access the Intersystem Service Collaboration Committee. 2) The central point of entry for traditional treatment services as follows: <ul style="list-style-type: none"> • Mental Health Access Point (MHAP:513-558-8888) • Family Access to Integrated Recovery (FAIR:513-561-4142) • Recovery Health Access Center (RHAC:513-281-7422) • Developmental Disabilities Services Intake (DD Services: 513-794-3308) • The United Way 211 Helpline <p><i>You can also contact your current system provider who may know of other services within the community</i></p>	<p>A parent can self-refer a child calling either one of the traditional system entry points (MHAP, RHAC, DD Services) or the ISCC phone line (513-946-8668). The phone call is the self-referral process for both traditional services and the Intersystem Service Collaboration Committee (i.e. the parent does not have to complete a self-referral form.)</p>	<p>Family advocates are connected through the local Parent Advocacy Connection (PAC). Entry points for access include:</p> <ol style="list-style-type: none"> 1) Service Coordination central phone line 2) MCSA agency HOPE 3) Family Access to Integrated Recovery (FAIR) 4) Ohio Federation for Children’s Mental Health 	<p>In cases where specialized services are denied or if there are complaints, the family may contact the ISCC (513-946-8668). The ISCC will review the case within 10 working days and render a decision that will be communicated to the family.</p> <p>Should the dispute not resolve at that level, the family can appeal to the Family and Children First Council for review the FCFC Directors. A FCFC Directors meeting will be convened within 15 working days to discuss the complaint.</p> <p>Final decisions occur with Juvenile Court upon filing a complaint within 7 days of the Director’s decision.</p> <p>This process should not take longer than 60 days upon initial filing of complaint</p>	<p>Always attempt to resolve dispute with the provider first. If a family is not satisfied :</p> <p>An Intersystem Service Collaboration Committee Representative can be reached at (513-946-8668)</p> <p>Intersystem Service Collaboration Committee Representatives:</p> <ul style="list-style-type: none"> • Juvenile Court • Developmental Disabilities Services • Dept. of Job and Family Services • Mental Health & Recovery Services Board <p>Or contact: Moira Weir, Executive Director Hamilton County Family & Children First Council Phone: 513-946-2203 Email: weirm@jfs.hamilton-co.org</p>
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FCFC Service Coordination Matrix

<p>Hancock</p>	<p>Emily Messmer Title: Council Coordinator</p> <p>Phone: 419-423-8687 Email: emessmer@ffchelpmegr.org</p>	<p>Ages from 0-21, that is residing in Hancock County. No family will be refused the opportunity to self-refer themselves for consideration for service coordination.</p> <p>Levels of Intervention:</p> <p>Level I: Individual agency involvement &/or service guidance.</p> <p>Level II: Multi-system involvement & service guidance for families with immediate issues/needs &/or prevention measures (including at-risk families in need of financial assistance).</p> <p>Level III: Multi-system agency service coordination & financial assistance for highly at-risk families & children.</p>	<p>Referrals can be taken directly from families or community organizations.</p> <p>Referrals can be taken directly from families or community organizations.</p> <p>Referrals accepted from any resident of Hancock Co. including, agencies, juvenile court & families voluntarily seeking services. Referral process initiated by calling the Council Coordinator &/or completing a Family First Council Referral Form & returning it to the Council Coordinator.</p> <p>The Family First Council Coordinator contacts the referred family within 5 business days of the receipt of the referral to determine the extent of the family's needs. Within 14 days of initial contact, a face-to-face meeting is scheduled with the</p>	<p>A parent can self-refer by calling 419-423-8687 and/or coming to the FFC office at 1700 E Sandusky St., Findlay, OH for more information.</p>	<p>No current FCFC Family Advocate is on staff. If families would like an advocate, please contact the council coordinator at 419-423-8687.</p>	<p>Parents have the right to file a dispute with the council coordinator at any time. The council coordinator will notify the council chair & administrative agent of the complaint within seven calendar days. The council will assign one or more individuals to investigate the complaint. The assigned individuals will not have a direct interest in the matter.</p> <p>The investigation of the complaint will include at least the following:</p> <ol style="list-style-type: none"> Conducting an on-site investigation as determined necessary; Interviewing the parent or custodian & giving the parent or custodian the opportunity to submit additional information, either orally or in writing; Interviewing relevant providers & giving providers an opportunity to submit additional information, either orally or in writing; & Reviewing all relevant information & making a decision. The Council will issue a written 	<p>Emily Messmer Title: Council Coordinator</p> <p>Phone: 419-423-8687 Email: emessmer@ffchelpmegr.org</p>
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FCFC Service Coordination Matrix

			family.			decision to the parent or custodian within sixty days from receipt of the complaint. Situations determined to be an emergency by the Council, will be addressed within 30 calendar days. The written decisions will address each allegation & include findings of facts & conclusions & the reasons for the Council's decision.	
Hardin	<p>Barbara Maxson Title: Council Administrator</p> <p>Phone: 419-675-1130 Email: maxsob01@odjfs.state.oh.us</p> <p>or</p> <p>Tracy Wright Title: Facilitator</p> <p>Phone: 419-675-1130 x 2335 Email: wright04@odjfs.state.oh.us</p>	Any multi-need child, ages 0-21, whose service & support needs are not adequately being met in traditional agency systems. However no child/family is refused the opportunity to refer themselves for consideration of service coordination.	Any parent or agency personnel can make a referral. Contact the Council Administrator to discuss your referral & request a packet. Referral packets are filled out by the referring agency, parent, or as a joint effort. Completed packets can be returned to the Council office by mail, fax, email, or in person.	Referral packets can be requested by contacting the office of Hardin County FCF. Completed packets need to be returned to the Council office via fax, mail, email, or in person.	Families are offered a parent advocate during the referral process; however, a parent advocate can be accessed at any point during the service coordination process. Parents can request a parent advocate by completing the parent advocate referral form.	Hardin County FCF's Dispute Resolution Process is shared with the parent/agency during the intake/referral process. If there is a disagreement with a service coordination decision that cannot be resolved among team members, the parent/agency would follow the steps outlined in the Dispute Resolution Process. Upon filing a formal complaint, an investigation of the complaint will follow. A written decision will be given to the complainant within 60 days.	<p>Barbara Maxson Title: Council Administrator</p> <p>Phone: 419-675-1130 Email: maxsob01@odjfs.state.oh.us</p> <p>or</p> <p>Tracy Wright Title: Facilitator</p> <p>Phone: 419-675-1130 x 2335 Email: wright04@odjfs.state.oh.us</p>
Harrison	Tiffany Stock Title: Council	0-22	Any family or child serving the agency who	If a parent makes a self referral by calling the	Families are offered the services of a	If a team member disagrees with a service coordination decision, a	Tiffany Stock Title: Council

FCFC Service Coordination Matrix

	<p>Coordinator</p> <p>Phone: 740-942-2622</p> <p>Email: fcfcts@yahoo.com</p>	<p>The individuals that are qualified for services may have developmental disabilities, be alleged to be, or adjudicated as abused or neglected & they may also suffer from mental health, special educational or physical issues. They may also be involved with the court system. Needs that these children may have could include transportation, respite, safety & adaptive equipment, support & advocacy.</p>	<p>may need additional supports, either formal or informal, may make a referral to the Council Coordinator.</p>	<p>Council Coordinator, the coordinator will assist the family in the completion of the referral form. Upon completion the Council Coordinator will determine the appropriateness of the referral & notify the family within 7 days of receipt of the referral form.</p>	<p>parent advocate at each & every point of contact. The family may choose the advocate from their formal or informal support system, or the clinical team will assist them in finding an appropriate advocate. The availability of FCFC Family Representatives are always an option at the family's request.</p>	<p>written disagreement may be filed with the coordinator. The coordinator will convene a meeting within 10 working days & issues shall be resolved within 5 working days of the meeting.</p>	<p>Coordinator</p> <p>Phone: 740-942-2622</p> <p>Email: fcfcts@yahoo.com</p>
<p>Henry</p>	<p>Connie Parker Title: Coordinator, Henry County Family & Children First Council</p> <p>Phone: 419-966-2825</p> <p>Email: cparker@henry-net.com</p>	<p>Any child 0-21 years of living in Henry County with multiple unmet needs can be referred for Service Coordination.</p>	<p>A parent, caregiver, or community reps including: schools, juvenile justice & youth serving agencies & faith based community can contact Henry County Family & Children First Council Coordinator: Connie Parker for Referral Form & Informed Consent Release.</p>	<p>The self-referral form can be obtained by contacting Connie Parker via email or phone.</p>	<p>All families in Service Coordination are offered a parent advocate.</p>	<p>Any disputes will be handled according to the Dispute Resolution process & will be completed within 60 days. There will be no disruption of services during this time.</p>	<p>Connie Parker Title: Coordinator, Henry County Family & Children First Council</p> <p>Phone: 419-966-2825</p> <p>Email: cparker@henry-net.com</p>

FCFC Service Coordination Matrix

<p>Highland</p>	<p>Danielle Ratcliff Title: FCFC Coordinator</p> <p>Phone: 614-989-9642 Email: fcdcliff@yahoo.com</p>	<p>0-21years of age with multi-systemic needs & live in Highland County.</p>	<p>Self-referral or referral from an agency / organization.</p>	<p>Contact coordinator either by phone, mail or email. Forms can be obtained in person, faxed, emailed & are available on the FCFC website, www.highlandfcfcweebly.com.</p>	<p>When service coordination is decided to be what is needed for the family, they are offered a parent advocate. The coordinator will make the contacts.</p>	<p>In the application packet a dispute resolution is given to the family. The process will take 60days unless deemed an emergency by the Council, in which it will take 30 days.</p>	<p>Danielle Ratcliff Title: FCFC Coordinator</p> <p>Phone: 614-989-9642 Email: fcdcliff@yahoo.com</p>
<p>Hocking</p>	<p>Teresa McKibben Title: Director</p> <p>Phone: 740-380-2446 Email: fcc@co.hocking.oh.us</p>	<p>Birth to 21 years old that have needs in multiple systems. A parent can call the FCFC Director & request a family team meeting for any child with emotional, physical, mental health or developmental needs & an assessment will be done over the phone.</p>	<p>Any family voluntarily seeking services, any agency staff member, or juvenile court may call the FCFC Director & request a family team meeting.</p>	<p>A parent can self-refer their child by calling Family & Children First at 740-380-2446 & requests a family team meeting. The Director fills out a referral sheet. Parents merely need to call.</p>	<p>A parent needs only to request an advocate & the director will make arrangements for an advocate. An invitation is also made to the parent during the initial call/completion of referral form to have an advocate.</p>	<p>After working with an agency to resolve any difficulties, a parent may call the FCFC Director to request a dispute resolution. The Director will have an answer within ten working days.</p>	<p>Teresa McKibben Title: Director</p> <p>Phone: 740-380-2446 Email: fcc@co.hocking.oh.us</p>
<p>Holmes</p>	<p>Tara McCulloch Title: HCFCFC Coordinator</p> <p>Phone: 330-763-8755 Email:</p>	<p>0-21 years of age.</p>	<p>Family may self-refer by contacting HCFCFC Coordinator or by contacting the program or agency's case manager.</p>	<p>Form may be obtained & returned to Tara McCulloch & or agency program contact.</p>	<p>Request one & use PAC form which is offered to all parents.</p>	<p>Per ODH procedural safeguards: 30 days; for HCFCFC dispute resolution: response within 5 days.</p>	<p>Tara McCulloch Title: HCFCFC Coordinator</p> <p>Phone: 330-763-8755 Email:</p>

FCFC Service Coordination Matrix

	mccult@odjfs@state@oh.us						mccult@odjfs@state@oh.us
Huron	<p>June Ginther Title: Council Coordinator</p> <p>Phone: 419-668-1658</p> <p>Email: familyfirst@accnorwalk.com</p>	Birth - 21 or up to 22 with multi-system needs.	Any agency providing services to a Huron County family or any parent/guardian of a Huron County multi-need child.	Contact the Council Coordinator.	Contact the Council Coordinator.	Contact the Council Coordinator who will facilitate the Dispute Resolution Process. Initial recommendations are submitted typically within a week or two. More involved disputes may take up to 60 days.	<p>June Ginther Title: Council Coordinator</p> <p>Phone: 419-668-1658</p> <p>Email: familyfirst@accnorwalk.com</p>
Jackson	<p>Megan Peters Title: Intersystem Coordinator</p> <p>Phone: 740-286-5094 ext. 250</p> <p>Email: meganpeters@hotmail.com</p>	Any child ages between 0-22 seeking coordination of social services. No child will be turned away.	The referral process may be made by any agency, the juvenile court or any family voluntarily seeking services. Families can make referrals by phone, mail, through an agency or person to person contact with the FCFC Coordinator.	A parent can refer a child at any time by contacting the Intersystem Coordinator at 286-5094 ext. 250. If a parent needs assistance the coordinator will help.	Families at anytime can request an advocate. NAMI of Ohio will provide an advocate to families with mental health needs. At any time a family can request an advocate by calling the Intersystem Coordinator at 740-286-5094 ext. 250.	If a family is not satisfied with the services they receive they have the right to dispute. Families can expect a decision within 60 days of a complaint being filed.	<p>Megan Peters Title: Intersystem Coordinator</p> <p>Phone: 740-286-5094 ext. 250</p> <p>Email: meganpeters@hotmail.com</p>

FCFC Service Coordination Matrix

<p>Jefferson</p>	<p>Cathy Checkler Title: FCFC Coordinator</p> <p>Phone: 740-283-8557</p> <p>Email: cathycheckler@jcjc.info</p>	<p>0-21 years of age.</p>	<p>Any Jefferson Count resident can refer a child for service coordination. If the child is between the ages of 0-21 then a referral can be made through a social worker at any county agency or school. Also, directly to the Coordinator of the Jefferson County Family & Children First Council at (740) 283-8557.</p>	<p>A parent can refer a child by accessing a self-referral form at any county agency or school. Once the form is completed, the parent can give it to the social worker at the agency or school, or contact the Jefferson County Family & Children First Council at (740) 283-8557, Ext. 2327.</p>	<p>By contacting the Jefferson County Family & Children First Council at (740) 283-8557 or email cathycheckler@jcjc.info.</p>	<p>If a parent disagrees with a service coordination decision, the dispute resolution in place will go into effect. A complaint will be sent to the Council Coordinator who will meet with the Executive Committee of the Council to try to resolve the issue. Within 7 days, the Committee will contact the family with their recommendations for resolve. If not accepted by the family, within a ten-day period, a referral is made by the Council Coordinator to the Juvenile Judge for a final decision.</p>	<p>Cathy Checkler Title: FCFC Coordinator</p> <p>Phone: 740-283-8557</p> <p>Email: cathycheckler@jcjc.info</p>
<p>Knox</p>	<p>Aimee Frye Title: Administrative Coordinator of Community Team</p> <p>Phone: 740-399-3058</p> <p>Email: fryea@odjfs.state.oh.us</p>	<p>Birth-22 years old with complex, multiple &/or intense needs that are beyond being met within the course of normal service delivery.</p>	<p>Anyone can refer: self-referral &/or agency referral. Referral is made through an agency contact or Administrative Coordinator of Community Team.</p>	<p>Contact the Administrative Coordinator of Community Team.</p>	<p>For a Parent Advocate, please contact Juanita Ray, Region 8 PAC Representative, at 614-460-0071 cell or pacteamray@yahoo.com</p>	<p>Contact the Family Team Service Coordinator &/or the other Family Team members. Individuals are contacted within 24 hours by the Service Coordinator or other Family Team Member. If there is a disagreement this should be brought to the Administrative Coordinator of the Community Team.</p>	<p>Nancy Kadunc Title: Council Coordinator/Community Team Coordinator</p> <p>Phone: 740-397-5721 ext. 106</p> <p>Email: omahannjk@hotmail.com</p> <p>Aimee Frye Title: Administrative Coordinator of Community Team</p> <p>Phone: 740-399-3058</p> <p>Email: fryea@odjfs.state.oh.us</p>

FCFC Service Coordination Matrix

<p>Lake</p>	<p>Melissa Flick, MSSA, Title: Service Coordinator/Lead Case Manager Phone: 440-350-4222 Email: flickm@odifs.state.oh.us</p>	<p>Children ages 0 through 21 with needs addressed through multiple systems or agencies (such as Juvenile Court, Lake County Board of Developmental Disabilities, school systems, mental health, etc.).</p>	<p>Family members & professionals may make referrals. Please call Melissa Flick, Service Coordinator/Lead Case Manager, at 440-350-42225 to make a referral.</p>	<p>Referral forms can be obtained by contacting Melissa Flick, Service Coordinator/Lead Case Manager. Completed forms need to be returned to the attention of Melissa Flick.</p>	<p>Advocacy information can be obtained by contacting Melissa Flick, Service Coordinator, Lead Case Manager, by contacting Lake County NAMI Chapter at 440- 639-1200. Advocates are available to families.</p>	<p>Families may file disputes or disagreements regarding service coordination decisions with Melissa Flick, Service Coordinator/Lead Case Manager. All disputes must be resolved within 60 days (excluding filings with the Juvenile Court). More information about the process surrounding dispute/disagreements can be obtained by contacting Melissa Flick, Service Coordinator/Lead Case Manager.</p>	<p>Melissa Flick, MSSA Title: Service Coordinator/Lead Case Manager Phone: 440-350-4222 Email: flickm@odifs.state.oh.us</p> <p>Sally Klock, MSSA Title: Council Liaison Phone: 440-350-2125 Email: sklock@lcghd.org</p>
<p>Lawrence</p>	<p>S. Todd Jones Title: Council Coordinator & Service Coordinator Phone: 740-237-6007 Email: afcfc@lawrencedd.org</p>	<p>Appalachian Family & Children First Council Service Coordination Mechanism is open to all children ages 0 through 21 years of age who have multiple systemic needs that require services & supports that are not being adequately met while seeking assistance outside of the Service Coordination Mechanism. The criteria or standard norm of youth referred for service coordination services are children that are having behavioral issues within the traditional classroom setting or behavioral issues</p>	<p>Anyone can refer a child or family for Service Coordination Services. A referral form or verbal referral from parent, child, guardian, or self-referral will be accepted.</p> <p>Any agency referral will be required to complete a Service Coordination Referral Form. If an agency is making a referral no personal identifying information can be</p>	<p>A parent, guardian, or child does not need a referral from any agency or program to receive services. Service Coordination Referral Forms are available at most child serving agencies within Lawrence County (DJFS, Mental Health Agencies, Schools, Head Start / Early Head Start, HMG, Health Department) A referral form or verbal referral from a parent, child, or guardian needs to be submitted to Appalachian Family & Children First Council S. Todd Jones,</p>	<p>During initial contact the parent, guardian, or child is encouraged to invite a support person to serve as an advocate. If the family cannot identify an advocate / support person the Service Coordinator will make the appropriate referral & initial contact for the family. Parent Advocate services or requesting a support person can be requested by the parent at any time during the service coordination process.</p>	<p>A parent or custodian who disagrees with a decision rendered by a county council regarding services for a child may initiate the dispute resolution process established in the county’s service coordination mechanism. The Council Coordinator will provide a copy of the dispute resolution process to the parent or guardian filing a complaint.</p> <p>The Council Coordinator will notify the council chair & administrative agent of the complaint within 7 calendar days. The council Executive Committee will issue a written decision to the parent or guardian within 60 days from</p>	<p>S. Todd Jones Title: Council Coordinator & Service Coordinator Phone: 740-237-6007 Email: afcfc@lawrencedd.org</p>

FCFC Service Coordination Matrix

		at home, family instability, needing or receiving mental health services, substance abuse issues, children that have experienced physical / emotional abuse, neglect, or DD clients, & children with severe health issues. A high percentage of the youth referred to service coordination are at-risk of out-of-home placement. Children birth to 3 years of age who receive services through the Help Me Grow (HMG) program will be preliminarily served through HMG Service Coordination protocols.	exchanged without a signed release of information. All referrals are to be submit to: AFCFC Shawnta' Allen, Coordinator / Service Coordinator 740-237-6007 afcfc@lawrencedd.org .	Council Coordinator/ Service Coordinator 740-237-6007 afcfc@lawrencedd.org		receipt of the complaint. Situations determined to be an emergency by the Executive Committee would be addressed within 30 calendar days.	
Licking	Debra Tehrani Title: Clinical Systems Service Director Phone: 740-349-1633 Email: debra.tehrani@countyDD.org	0-21 years of age Youth must be multi-need or involved with more than one system, at-risk of out-of-home placement or homeless.	Anyone in Licking County may make a referral to service coordination. Most referrals are made by Juvenile Court, LCBDD, Children's Services, schools, mental health providers, attorneys, or families themselves.	The parent may contact the Clinical System Services Director by calling (740) 349-1633 or ask their child's provider to assist them in making a referral.	The family may request a parent advocate, at any time, or contact NAMI for assistance.	The conflict will be addressed in a face to face meeting in an attempt to reach a resolution. If this is not satisfactory with all parties, the formal dispute resolution will be implemented and a decision made within 14 days of dispute.	Debra Tehrani Title: Clinical Systems Service Director Phone: 740-349-1633 Email: debra.tehrani@countyDD.org
Logan	Krista Brey Title: Project Director-System of Care Phone: 937-592-7287	Multi-need children & youth under age 21.	Referrals can be made by phone or on the county referral form by the family or service provider.	A parent can call & make a referral by phone or we can mail, fax, or email a referral form. All referrals are given to the Logan County FCFC Office, Attention- Krista Brey.	Families will be asked by their team facilitator if they would like a Parent Advocate or they can check the "yes" I would like a Parent	A complaint must be filed with FCFC within 7-days of the dispute. Within 7-days of the receipt of the complaint, the Executive Committee will convene & issue a response to the complaint.	Karey Thompson Title: Project Director-System of Care Phone: 937-592-7287 Email:

FCFC Service Coordination Matrix

	Email: kbrey@loganchdd.org				Advocate on their comprehensive wraparound plan & FCFC will assign a worker.		kthompson@loganchdd.org
Lorain	You should contact a FCFC Family Services Coordinator at 440-284-4467	Children of families' ages 0-21 who have multi-system needs too complex for one system to handle & who would benefit from a cross-system team approach is eligible. Families facing crisis or instability due to the lack of a coordinated effort will take precedence.	Anyone may make a referral by completing a referral form & submitting it to the FCFC office.	Parents may make a self-referral by completing a referral form. Referral forms may be downloaded from www.loraincounty.us or by picking up a referral form at 40 EAST AVE, Elyria, OH 44035 during the hours of 8:00am to 5:00pm, Monday - Friday. Parents may also have a form mailed to their home address.	Parent Advocates will be offered to all families receiving FCFC Service Coordination. Parents will be linked with a Parent Advocate within the first 60 days if desired.	Parents who disagree with a decision may contact the FCFC Director at 440-284-4467. The director will schedule meeting with the parents within 7 business days to review disagreement.	Parents wishing to file a formal dispute should contact: Melissa Stefano , Title: FCFC Director Phone: 440-284-4467 Email: mstefano@loraincounty.us Parents will be required to submit a statement in writing. The FCFC Director will review the statement with the Committee & respond within 10 business days.

FCFC Service Coordination Matrix

<p>Lucas</p>	<p>To find out more information about Wraparound, our county Service Coordination Mechanism, please call Jennifer Wenderoth, Wraparound Supervisor at (419) 720-5816 jwenderoth@nwoca.net</p>	<p>Children and Youth – ages 0 to 21 Child/youth has multi-systemic needs (multiple needs) Child/youth and family does not have coordination among various services or current process is not working</p>	<p>Referrals may be made by any of the public systems (Children Services, Juvenile Court, Developmental Disabilities, etc) or their contracted providers, as is the case with Mental Health. Parents may self-refer.</p>	<p>Call Jennifer Wenderoth, Wraparound Supervisor directly at (419) 720-5816/ email: jwenderoth@nwoca.net A parent may also stop by our office at 2275 Collingwood Blvd., Room 101 to pick up a form – please call before stopping by.</p>	<p>Parent Advocates/ Partners are available to families enrolled in Wraparound</p>	<p>If you disagree with a service coordination decision – you have the right to file a dispute resolution. This process may take up to 60-days till a final decision is reached.</p>	<p>David Kontur Title: Director Phone: 419-725-7190 Email: dkontur@nwoca.net Jennifer Wenderoth Title: Wraparound Supervisor Phone: 419-720-5816 Email: jwenderoth@nwoca.net</p>
<p>Madison</p>	<p>Lori Thomas Title: Family Services Manager Phone: 740-852-6342 Email: lthomas@co.madison.oh.us</p>	<p>Priority given to Madison County residents/ individuals who meet the following criteria: Birth through 21. Residents who have not been able to access needed services. Families who are involved in services from 2 or more agencies/ systems. Parents/ guardians must be willing participants.</p>	<p>Parent, agencies, schools, faith based/clergy, physicians. Parental approval is required. To refer call Lori Thomas 740-852-6342</p>	<p>To refer call Lori Thomas 740-852-6342.</p>	<p>At the time of team development, families will be asked if a Parent Advocate is desired. If so, the referral is made by the Family Service Manager, Lori Thomas.</p>	<p>A dispute or disagreement may be filed with the Family Council Coordinator, Sherry Baldwin. 10 working days.</p>	<p>Sherry Baldwin Title: Council Coordinator Phone: 740-852-0339 Email: sbaldwin@co.madison.oh.us</p>
<p>Mahoning</p>	<p>Rachilla Basista Title: FCFC Administrator Phone: 330-965-7828</p>	<p>Youth up to age 21 with multiple needs who reside in Mahoning County & whose needs or the needs of the family are beyond the capacity of one system to</p>	<p>Family/guardian or system provider may contact the FCFC to discuss any possible referral. Family/guardian or</p>	<p>Parents typically hear about the service coordination from other parents & professionals or through meetings/presentations in</p>	<p>The option to have a family advocate is discussed during referral process.</p>	<p>Family/Agency files a letter of dispute with the FCFC Chair. A committee is assigned within 30 working days of receiving the letter. Within 10 working days of being formed, the Committee holds a</p>	<p>Rachilla Basista Title: FCFC Administrator Phone: 330-965-7828</p>

FCFC Service Coordination Matrix

	<p>Email: R.Basista@mahoningesc.org</p>	<p>coordinate.</p>	<p>system provider completes & submits a referral packet that includes a release with the signature of the parent & client (if at least 12 years of age). FCFC will review referral to determine which level of service is appropriate & will consult with parent/guardian & service provider regarding next steps.</p>	<p>the community. Parents are encouraged to call the FCFC office to discuss their needs & determine the most appropriate level of care. If a referral packet is needed, the FCFC office will send the forms to the parent by email, mail or fax. FCFC can schedule a time to meet with the family to review the forms or the family can return the forms by email, mail or fax.</p>	<p>separate meeting with parties involved to gather their input, preference & anticipated outcome & then a meeting with all parties for a round robin discussion to resolve the dispute. Committee reaches a decision & reports to all parties within 5 working days. If the family & parties involved agreement with the decision the process ends. If the family or parties involve disagreement with the committee decision, they can respond to the committee within 5 days. Committee notifies the FCFC Chair of the committee's decision & any response from parties involved within 10 working days of the meeting with all disputants. FCFC Chair provides notification to Juvenile Court Judge of the continued dispute within 5 working days. Juvenile Court notifies all parties & holds a hearing within 1 month. Judge makes a final ruling within 5 working days of the Hearing.</p>	<p>Email: R.Basista@mahoningesc.org</p>
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FCFC Service Coordination Matrix

<p>Marion</p>	<p>Joanne Trainer Title: Coordinator</p> <p>Phone: 740-223-3075 Email: mcfcdc@marion.net</p>	<p>Service Coordination is provided to children ages 0 through 21 who are abused, neglected, dependent, at-risk, & unruly, developmentally delayed, mentally ill, those who have multi-system needs, & those who ask for voluntary services.</p>	<p>Anyone, including the families in need of assistance, may make a referral for assistance. A referral form & release of information can be obtained by contacting the office at 740-223-3075.</p>	<p>A parent may receive a referral form &/or make a referral by contacting the Circle of Service Coordinator at 740-382-4149.</p>	<p>By contacting the Circle of Service Coordinator (COS) at 740-382-4149.</p>	<p>The dispute Resolution process can be obtained by contacting MCFCDC at 740-223-3075. A written decision will be made within 60 days.</p>	<p>Joanne Trainer Title: Coordinator</p> <p>Phone: 740-223-3075 Email: mcfcdc@marion.net</p>
<p>Medina</p>	<p>Michelle Kipfstuhl Title: Service Coordinator</p> <p>Phone: 330-764-8580 Email: mkipfstuhl@hmgmedina.org</p>	<p>Birth through 21 with complex, multi-system needs that cannot be met effectively through the services & coordination of a single system.</p>	<p>Anyone can refer. A referral can be made by calling Family First Council or completing a referral form which is located on FFC website, www.FamilyFirstMedina.org.</p>	<p>A parent can call Family First Council at 330-764-8580 or obtain a referral form on FFC website & when completed forward it to FFC Service Coordinator or Council Coordinator.</p>	<p>A Parent Advocate will be offered during the intake process. A family can request an advocate at any time while engaged in the Service Coordination process.</p>	<p>The Dispute Resolution policy will be explained during the intake process. At any time during the Service Coordination process a request for dispute can be initiated. 60 days to get a resolution.</p>	<p>Christine Ruf Title: Council Coordinator</p> <p>Phone: 330-764-8580 Email: shayemc@aol.com</p>

FCFC Service Coordination Matrix

<p>Meigs</p>	<p>Andrea Weakly Title: FCFC Coordinator</p> <p>Phone: 740-992-2117 Ext. 104</p> <p>Email: Andreaosborne28@yahoo.com</p>	<p>0-21, any child with multi-systemic needs whose service & support needs are not being adequately met.</p>	<p>Families, any agency, including a juvenile court.</p>	<p>A parent may self refer their child to service coordination by contacting one of the following to obtain a self-referral form: the FCFC Coordinator at 740-992-2117 ext 104, the Intersystems Chair person at 740-992-2900, or the FCFC Chairperson at 740-667-6079. The family may also contact any of the agencies in which the family already is in contact with for a referral form. The family then may return the form to whom ever they received the form or forward the form to the FCFC Coordinator located at 175 Race St, P.O. Box 191, Middleport, Ohio 45760.</p>	<p>The Family is offered a family advocate at entrance into service coordination. A family may contact the regional parent advocate at 937-981-1793 or by calling the state coordinator at 216-780-3555. The FCFC Coordinator may contact the parent advocate at the families request at any time that the family is receiving service coordination.</p>	<p>A family who disagrees with a decision rendered by a county council regarding services for a child may initiate the dispute resolution process established in the county's service coordination mechanism. No later than sixty days after the family initiates the dispute process, the council shall make findings regarding the dispute & issue a written determination of its findings. When the provision of service cannot be resolved through the designated dispute resolution process, the final arbitrator will be the presiding juvenile court judge.</p>	<p>Andrea Weakly Title: FCFC Coordinator</p> <p>Phone: 740-992-2117 Ext. 104</p> <p>Email: andreaosborne28@yahoo.com</p>
<p>Mercer</p>	<p>Katie Spragg Title: FCFC</p> <p>Phone: 419-586-4663 Ext. 1004</p> <p>Email: kspragg@ourhomefrc.com</p>	<p>Birth - 21, abuse, neglected, dependent, at risk, delinquent & voluntary.</p>	<p>Self-referrals accepted & community agencies & court referrals. Agencies complete agency referral form & self-referrals complete referral forms with FCFC Coordinator.</p>	<p>Parents can self-refer by coming to our office at Our Home Family Resource Center. There they get their referral form & give it to the FCFC coordinator when completed. Assistance can be provided to parent by FCFC if needed.</p>	<p>Parents are automatically offered a Parent Advocate at initial intake & provided with a pamphlet containing contact information.</p>	<p>Please see page 18 of the Mercer County Coordination Plan.</p>	<p>Katie Spragg Title: FCFC</p> <p>Phone: 419-586-4663 Ext.1004</p> <p>Email: kspragg@ourhomefrc.com</p>

FCFC Service Coordination Matrix

<p>Miami</p>	<p>Jennifer Parnell Title: FCFC Director</p> <p>Phone: 937-335-7727 ext. 203</p> <p>Email: miamicountyfcfc@gmail.com</p>	<p>Youth 0 through 21 years old can receive service coordination. Youth & family must be residents of Miami County & must have multi-systemic needs. Youth often will be identified as abused, neglected, dependent, at-risk to be unruly, adjudicated unruly, adjudicated delinquent, or at-risk of abuse, neglect, or dependency, as well as children with non-behavioral health needs such as those who are medically fragile. Youth also may have or be at-risk for developmental delays &/or disabilities.</p>	<p>A referral is made for service coordination by a family seeking services, or by any child-serving agency, including Juvenile Court. A referral can be made by completing the referral packet & returning it to the FCFC office.</p>	<p>Any parent may self-refer for service coordination. A parent can receive the referral form by calling 937-335-7727 ext. 203 & requesting one. Once completed the form can either be mailed or faxed to the FCFC office.</p>	<p>All referred families are offered an advocate at the initial service coordination meeting. At anytime thereafter the family can request an advocate if they chose not to take one at the initial meeting.</p>	<p>Families who disagree with something in their service coordination plan have the right to utilize the dispute resolution process. The length of time for resolution depends upon the type of dispute filed & whether or not it involves the court system.</p>	<p>Jennifer Parnell Title: FCFC Director</p> <p>Phone: 937-335-7727 ext. 203</p> <p>Email: miamicountyfcfc@gmail.com</p>
<p>Monroe</p>	<p>Audrey Lydick Title; FCF Coordinator</p> <p>Phone: 740-472-0966</p> <p>Email: mfcf@gmn4u.com</p>	<p>0-21 multiple systemic needs.</p>	<p>A child serving agency or parent. Referral is made to coordinator.</p>	<p>Contact FCF Coordinator.</p>	<p>Contact FCF Coordinator.</p>	<p>In Monroe County we implement #1 of the examples- A request for dispute resolution can be made to the FCFC via the coordinator. There are several levels of dispute resolution which can take a maximum of 60 days. Individuals can only go to the next level only if the dispute can not be resolved at current level.</p>	<p>Audrey Lydick Title; FCF Coordinator</p> <p>Phone: 740-472-0966</p> <p>Email: mfcf@gmn4u.com</p>
<p>Montgomery</p>	<p>Kima Cunningham Title: Program Coordinator</p>	<p>Birth through 21 or up to the age 22 with multi-system needs.</p>	<p>Self, parent or custodial guardian.</p>	<p>By contacting the Montgomery County Office of Family & Children First or obtaining the form(s)</p>	<p>By directly contacting the Parent Advocacy Connection, the Montgomery County</p>	<p>A Dispute Resolution Process is in place. Most answers should occur within 14 days, but it may also take up to 58 days (30 days for Help Me</p>	<p>Kima Cunningham Title: Program Coordinator</p>

FCFC Service Coordination Matrix

	<p>Phone: 937-224-8469 Email: cunninghamc@mcoho.org</p> <p>Catherine Rauch Title: Program Coordinator</p> <p>Phone: 937-224-1541 Email: rauchc@mcoho.org</p>			<p>from the website at www.mcoho.org.</p>	Office of Family & Children First, or a member of the Service Brokers, or other designated family team member.	Grow) depending on the complexity of the disagreement & steps required to resolve.	<p>Phone: 937-224-8469 Email: cunninghamc@mcoho.org</p> <p>Catherine Rauch Title: Program Coordinator</p> <p>Phone: 937-224-1541 Email: rauchc@mcoho.org</p>
Morgan	<p>Lisa A. King Title: Creative Options Coordinator</p> <p>Phone: 740-962-6809 Email: Lisa.king@odh.ohio.gov</p>	0-21 Years old who have needs in multiple systems.	Anyone can refer a child. A referral needs to be completed & given to the Creative Options Coordinator.	A parent can contact Lisa King & fill out the necessary paperwork.	Through the Creative Options Coordinator.	Families have access to a formalized dispute process & may contact Andrea Plummer if they disagree a SC decision. The process takes no longer than 30 days.	<p>Lisa King Title: Creative Options Coordinator</p> <p>Phone: 740-962-6809 Email: Lisa.King@odh.ohio.gov</p>
Morrow	<p>Kanda Benner Title: FCFC Coordinator</p> <p>Phone: 614-496-4619 Email: kbenner@mvnu.edu</p>	Children ages 0-21 with multi-system needs.	Parent or agency case manager may contact the council coordinator.	By contacting a council agency or the council coordinator. The referral request may be given to a caseworker or the coordinator.	The family is offered the assistance of a parent advocate or may arrange for an advocate of its own choosing.	A meeting to resolve a service coordination disagreement will be held within 10 working days of receiving the written request.	<p>Kanda Benner Title: FCFC Coordinator</p> <p>Phone: 614-496-4619 Email: kbenner@mvnu.edu</p>
Muskingum	<p>Ronda Hollingshead Title: Creative</p>	0-21 years of age with multiple system	Agency personnel, schools or families.	By calling any F&CF agency or calling F&CF office 740-	Upon request at any point of the process.	Follow the dispute resolution process. 14 days for a final answer.	<p>Ronda Hollingshead Title: Creative Options</p>

FCFC Service Coordination Matrix

	Options Coordinator Phone: 740-455-6710 Email: HOLLIR@odjfs.state.oh.us	involvement or multiple system needs.		454-9908 or Creative Options Coordinator 740-455-6710			Coordinator Phone: 740-455-6710 Email: HOLLIR@odjfs.state.oh.us
Noble	Jerry Russell Title: FCFC Coordinator Phone: 740-732-2392 Email: russej01@odjfs.state.oh.us	Available to any child 0-21 needing services in two or more service areas.	Any county agency or any family may request service coordination by contacting the FCFC Coordinator.	A parent may make a self-referral by contacting the FCFC Coordinator to obtain a form & receive directions & guidance.	A parent advocate will be provided to any family agreeing to accept an advocate.	A response will be provided within 60 days. However an initial meeting will be held within 5 days to attempt to resolve the concern.	Jerry Russell Title: FCFC Coordinator Phone: 740-732-2392 Email: russej01@odjfs.state.oh.us
Ottawa	Emily Fausnaugh Title: FCFC Coordinator Phone: 419-898-3688 ext. 211 Email: fausne@odjfs.state.oh.us	Children age 0-21 who has needs that span across multiple agencies qualify for Service Coordination.	Anyone can refer a child by calling the FCFC Coordinator.	A parent can self-refer by calling the FCFC Coordinator.	A family can get a Parent Advocate by participating in the Service Coordination. Simply request a Parent Advocate when applying.	You can file a formal dispute resolution. The formal dispute resolution process can take up to 60 days to complete if it needs to go through the highest level of dispute resolution.	Emily Fausnaugh Title: FCFC Coordinator Phone: 419-898-3688 ext. 211 Email: fausne@odjfs.state.oh.us
Paulding	Cathy Ruiz Title: Wraparound Coordinator Phone: 419-263-2512 419-399-4711 Email: cruiz@wb.noacsc.org	Children ages birth through 21 involved in one system with low risk to high risk of having a child removed from the home.	Families or agencies can refer a child by contacting Cathy Ruiz, Wrap Around Coordinator at 419-263-2512 or 419-399-4711 or email at cruiz@wb.noacsc.org .	Parents can contact Cathy Ruiz, Wrap Around Coordinator for a referral form & submit the form to: Cathy Ruiz, PO Box 176, Paulding, OH 45849, cruiz@wb.noacsc.org, phone-419-263-2512 or 419-399-4711.	Families can contact Cathy Ruiz, Wrap Around Coordinator or Amanda Brosher, Regional Parent Advocacy Connection, at (419) 953-7063 cell,	Upon receipt of the objection, or within ten (10) working days, the Chairperson shall initiate discussions with each party involved to determine the facts of the case.	Ashley Shepherd Title: FCFC Coordinator Phone: 419-399-4711 Email: ashepherd@wb.noacsc.org

FCFC Service Coordination Matrix

					or email at abrosher@bright.net .		
Perry	<p>Kendra Warthman Title: Coordinator</p> <p>Phone: 740-409-3780 Email: perrycofcdc@aol.com</p>	Qualifying multi-system needs child ages 0-21 in need of family support to avoid out-of-home placement and improve family functioning .	Any county, agency, school, church or family.	Parents can refer by requesting through any FCFC county agency or by calling the FCFC Coordinator or by picking up form at the Administrative Agent’s office: PCBDD, 499 North State Street, New Lexington, Ohio 43764. The completed referral packet can be emailed, faxed, or mailed to Coordinator or dropped off at address above.	All qualifying referrals are given the option of having a family advocate. They receive information to access information that outlines the role of the family advocate.	A disagreement of services decisions can be made through the FCFC Coordinator who will follow the channels of the Dispute Process as outlined in the SCM for Perry County.	<p>Kendra Warthman Title: Coordinator</p> <p>Phone: 740-409-3780 Email: perrycofcdc@aol.com</p>
Pickaway	<p>Danielle Ratcliff Title: FCFC Coordinator</p> <p>Phone: 614-989-9642 Email: fcdcratcliff@gmail.com</p>	Children ages 0-21 who have multi-needs.	Self-Referral or referral from an agency or an organization.	Contact coordinator either by phone, mail or email. Forms can be obtained in person, faxed, emailed & are available on the FCFC website.	When service coordination is decided to be what is needed for the family, they are offered a parent advocate. The coordinator will make the contacts.	In the application packet a dispute resolution is given to the family. The process will take 60days unless deemed an emergency by the Council, in which it will take 30 days.	<p>Danielle Ratcliff Title: FCFC Coordinator</p> <p>Phone: 614-989-9642 Email: fcdcratcliff@gmail.com</p>
Pike	<p>Jon Black Title: Service Coordinor</p> <p>Phone: 740-222-1920</p>	Birth - Age 21.	Any agency within our county, especially the Juvenile Court. Any one can come into contact with an agency & make a referral to have us	If a parent forsees a need with their child, they need to contact someone who is in service coordination & an evaluation will be conducted.	By a request to an agency involved with their child. It is their right to have a representative as they discuss their case.	If the family is not pleased with the service offered by an agency, they can allow the judge hear the case. Within 90 days the judge will make their decision.	<p>Jon Black Title: Service Coordinor</p> <p>Phone: 740-222-1920 Email:</p>

FCFC Service Coordination Matrix

	Email: blackjonny99@hotmail.com		check it out.				blackjonny99@hotmail.com
Portage	Magan Denzer Title: Service Coordination Intake Manager Phone: 330-235-3102 Email: MDenzer@childreusadvantage.org	0-21 years with multi-systematic needs & at least two of the following criteria: <ul style="list-style-type: none"> ▪ Displaying high-risk behaviors. ▪ Required crisis in stabilizations in past 12 months. ▪ Family struggling to maintain child in home. ▪ Family has limited support clients. ▪ Client struggling with behavioral &/or academic issues. ▪ Client struggling with substance issues. 	Parent/Agency/Advocate can contact Intake Manager at listed phone number (dedicated phone line with voice mail) or email. Call/email will be returned within 4 business days.	Parent can call or email Intake Manager. Referral form & contact information available at local child serving agencies, United Way Information & Referral.	Notify the Mental Health & Recovery Board (330-673-1756), or Esther Hawkins (330-988-0470).	Every attempt will be made to resolve dispute with the participants. If this is not successful, there are several levels of involvement that will work on an equitable resolution ending with the Juvenile Judge. If all levels of the process are followed process could take up to 60 days.	Francine Packard Title: Service Coordination Oversight Coordinator Phone: 330-296-5552 Email: fpackard@childreusadvantage.org Hal Farrier Title: Council Chair Phone: 330-673-1756 Email: half@mental-health-recovery.org
Preble	Michelle Davis Title: Wraparound Coordinator Phone: 937-456-3443 Email: Michelle.pctasc@gmail.com Krista Burleson Title: Wraparound Coordinator	Any Preble County child, who are the ages between 0-21. Criteria used to determine the need for service coordination includes the level of risk for out-of-home placement as well as the need for a higher level coordinated cross-systems approach. Decisions are made on a case-by-case	Any agency, juvenile court & any family voluntarily seeking services can access the Preble County Service Coordination Mechanism by making a referral to the Preble County Community Wraparound process. All county agencies have provided referral packets. Individuals	Parents may call the Wraparound Coordinator or Facilitator & request a referral packet. Packets may be picked up at the Wraparound office located at 225 North Barron St., Eaton, OH 45320 or a packet will be mailed to the family. All packets are to be	Information regarding a Parent Advocate is given to all families at their first consultation/meeting. If a parent wishes to utilize the Parent Advocate, a release of information is signed & they are informed that an advocate will contact them to set up a meeting. The	Parents & family are involved in all decision making during the service coordination process. All service plans are developed at a team meeting with the parents present. Parents may voice any concerns regarding decisions at the time the plan is developed. If a family was determined not appropriate for the Wraparound process, they may seek clarification at a consultation meeting with the	Kelli Ott Title: FCFC Chair Phone: 937-456-6827 Email: kelliott@pcmhrb.org

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	<p>Phone: 937-456-3443 Email: Krista.pctasc@gmail.com</p>	<p>basis after consultation with the referral source & the family. All families receive, at a minimum, consultation with the Wraparound Facilitator for referrals to additional services.</p>	<p>may call the Wraparound Coordinator or Facilitator & request a referral packet.</p>	<p>returned to the Wraparound office at the address provided.</p>	<p>Wraparound Facilitator then forwards the family information to the Parent Advocate.</p>	<p>Wraparound Facilitator. There is also a dispute resolution process in place for parents to utilize if needed.</p>	
<p>Putnam</p>	<p>Beth Tobe, OCPS II Title: Coordinator, Putnam County Family & Children First Council Phone: 419-523-5951 ext. 3047 Email: btobe@pm.noacsc.org</p>	<p>Any child birth through 21 years of age living in Putnam County with multiple unmet needs can be referred for Service Coordination.</p>	<p>Parent, caregivers, community representatives including schools, juvenile justice, youth serving agencies & faith based community may refer by calling FCFC at 419-523-5951.</p>	<p>The self-referral form can be obtained by contacting Beth Tobe via email or phone.</p>	<p>All families in Service Coordination are offered a Parent Advocate.</p>	<p>Any disputes will be handled according to the Dispute Resolution process & will be completed within 60 days. There will be no interruption in services during this time.</p>	<p>Beth Tobe, OCPS II Title: Coordinator, Putnam County Family & Children First Council Phone: 419-523-5951 ext. 3047 Email: btobe@pm.noacsc.org</p>
<p>Richland</p>	<p>Sherri R. Jones Title: Interim Director Phone: 419-522-8213 Email: sjones@ci.mansfield.oh.us</p>	<p>Youth ages 0-21 with multi-agency involvement whose service & support needs are not being adequately addressed by traditional means, & there is a belief that the child is at risk for out of home placement.</p>	<p>The referral process may be initiated by any agency, the juvenile court, or any family voluntarily seeking services.</p>	<p>Parents may contact any Richland County child serving agency, including the Richland County Youth & Family Council at 419-522-8213 to make a self referral.</p>	<p>Through the completion of a Parent Advocacy Request form which is provided to every parent in the Care Management package.</p>	<p>The Council Executive Committee will issue a written decision to the parent or custodian within 60 days from the receipt of the complaint. If situation is an emergency by the Executive Committee will be addressed within 30 calendar days.</p>	<p>Sherri R. Jones Title: Interim Director Phone: 419-522-8213 Email: sjones@ci.mansfield.oh.us V, Dale Au Title: HMG Director Phone: 419-522-8213 Email: dau@mansfield.k12.oh.us</p>

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<p>Ross</p>	<p>Kathy Wolfe Title: Cluster Coordinator</p> <p>Phone: 740-772-7360</p> <p>Email: Wolfek02@odjs.state.oh.us</p>	<p>Youth under the age of 22. Multi-need children & their families who are in need of adequate & appropriate services.</p> <p>Service coordination is designed to identify the needs of the family & help foster collaboration between providers.</p>	<p>A referral can be made by a parent or guardian, self referral, or by an agency or school.</p> <p>Cases are reviewed on the third Thursday of every month. The referral must be turned in by the second Tuesday of the month in order to be reviewed that month.</p>	<p>Referrals can be made to Kathy Wolfe, Cluster Coordinator at the Ross County Family & Children First Council Office located at the Ohio University Child Development Center, 100 University Drive, Chillicothe, Ohio 45601 by letter; e-mail @ wolfek02@odjs.state.oh.us or telephone @ 740-772-7360.</p>	<p>A family may obtain a family advocate by requesting one through the Cluster Coordinator (Service Coordination).</p> <p>Call 740-772-7360. The names of available advocates will be given to the family.</p>	<p>Contact Kathy Wolfe, Cluster Coordinator @ 740-772-7360. A meeting will be scheduled within 5 business days to discuss the concerns & the next steps in accordance with the Dispute Resolution Process.</p>	<p>Kathy Wolfe Title: Cluster Coordinator</p> <p>Phone: 740-772-7360</p> <p>Email: Wolfek02@odjs.state.oh.us</p>
<p>Sandusky</p>	<p>Wynn Schell Title: Wraparound Facilitator</p> <p>Phone: 419-332-9296 ext. 118</p> <p>Email: wraparound@sanduskycountydjfs.org</p>	<p>Birth to 22 years of age.</p>	<p>Anyone can refer a child by contacting the Wraparound Facilitator.</p>	<p>Contact the Wraparound Faciliator.</p>	<p>Contact the Wraparound Faciliator.</p>	<p>Follow the dispute resolution process. It depends on the step. Each step is generally within 5 working days.</p>	<p>Cathy Glassford Title: Director</p> <p>Phone: 419-332-9296 ext. 188</p> <p>Email: fcccoordinator@sanduskycountydjfs.org</p>

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<p>Scioto</p>	<p>Rebecca Wheelersburg Title: SCFCFC Coordinator</p> <p>Phone: 740-354-0250</p> <p>Email: Rebecca.wheelersburg@scoesc.org</p>	<p>Birth up to 22nd birthday.</p>	<p>Anyone can refer by contacting the Coordinator. The Coordinator will send the referral form & release of information to be signed by parent/guardian/youth if over 18 & asked to return the referral form to the Coordinator. The Coordinator will contact the family & explain the process & with the family determine who needs to attend the Child & Family Team Meeting.</p>	<p>Parent/Guardian can get a referral form from any of the council member agencies or by contacting the Coordinator directly. If they contact the Coordinator directly, the Coordinator will explain the process & work with the family in determining who needs to be involved for child & family team meeting. The Coordinator will send the family a referral form, release of information form. & a self addressed envelope to return the signed forms to the Coordinator.</p>	<p>The Family & Children First Coordinator when talking with the family about the Child & Family Team Meeting shares information about PAC & offers the information on PAC to the family or offers to invite PAC to the meeting if the family wishes them to be involved.</p>	<p>A determination will be made in writing by the council within 60 days. If the appeals process goes to the Juvenile Court Judge, the council has no say in how long the Judge/Court will take in making a determination.</p>	<p>Rebecca Wheelersburg Title: SCFCFC Coordinator</p> <p>Phone: 740-354-0250</p> <p>Email: Rebecca.wheelersburg@scoesc.org</p>
<p>Seneca</p>	<p>Sharon George Title: Executive Director</p> <p>Phone: 419-443-0981</p> <p>Email: sgeorge@ncoesc.org</p>	<p>Youth up to age 21 can be served.</p> <p>1) There is clear & convincing evidence that the array of component services within the youth's community have been exhausted by the youth & his supporters such that the youth either stands at imminent risk for being sent to or already is in, out-of county placement.</p> <p>2) Children who are abused, neglected, dependent, unruly, or delinquent</p> <p>3) Children & families</p>	<p>It is envisioned that each agency will continue to accept its own referrals & coordinate with each other on the provision of services when multiple agencies are involved. Referrals for consideration by the cluster will be made through an agency's rep on the cluster or the council. The county wide referral process will be engaged only when prospective eligibility for service</p>	<p>A family may self-refer by obtaining a referral form from area agencies or by calling the FCFC office to give the information & make an appointment.</p>	<p>A family may request a family advocate by contacting the Family & Children First Council; Help Me Grow; or the North Central Ohio Educational Service Center.</p>	<p>An appeal must be:</p> <ol style="list-style-type: none"> 1) Submitted in written form 2) Addressed to the Seneca County FCFC, to the attention of the Executive Director 3) Documented in clear & concise language the particular concern or alleged violation 4) Signed by the complaint 5) (Anonymous complaints will not be processed) 	<p>Sharon George Title: Executive Director</p> <p>Phone: 419-443-0981</p> <p>Email: sgeorge@ncoesc.org</p>

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		voluntarily seeking services.	meets the cluster criteria & the multiple service agencies cannot assist children & families with their own resources.				
Shelby	<p>Jodie Brewer Title: DAT Facilitator</p> <p>Phone: 937-497-2815 Email: jkbrewer2@earthlink.net</p>	Children ages between birth & 21 yrs of age that have systemic needs whose service & support needs are not adequately met.	Anyone can make a referral such as parents & the community agency. The referral is made by contacting the facilitator to complete the appropriate referral paperwork.	A parent can self-refer by completing the referral form. This can be obtained at multiple agencies within the community or from the facilitator. The completed form is then given to the facilitator.	A family can at any time request a parent advocate. Also on the referral form, there is a question that asks if they would like a parent advocate.	The first step in disagreement would be to notify your case manger. If you are still unhappy with this decision you can file a grievance with the Family & Children First. The final decision will occur no later than 60 days.	<p>Jodie Brewer Title: DAT Facilitator</p> <p>Phone: 937-497-2815 Email: jkbrewer2@earthlink.net</p>
Stark	<p>Janice Houchins Title: Stark County Family Council Coordinator</p> <p>Phone: 330-492-8136 ext. 1481 Email: janice.houchins@email.sparcc.org</p>	Children & youth 0-21 who are involved in multiple systems, have complex needs & are at risk of being placed in a more restrictive setting may access the following services as appropriate to the need: 1) High Fidelity Wraparound Services: Children/Youth, who have been involved in two or more public systems within the last 90 days, whose needs are not being adequately met, & who have reached a level of	Stark County has developed an internet-based risk screen tool, which assigns a level of care that guides the referral process. Professionals working with families may obtain training & access to this referral system by contacting Janice Houchins, Stark County Family Council Coordinator at 330-455-1225.	Families may make self-referrals by calling (330) 492-8136 ext. 1481 and asking for the Stark County Family Council Coordinator, Janice Houchins, LISW-S, who will assist with the referral process at that time.	Family Support Specialists are available to any family seeking assistance through the service coordination process. Contact Janice Houchins, Family Council Coordinator. Based upon the needs of the family, the Family Support Specialist may refer the family to another support organization.	A Dispute Resolution process is defined within Stark County's Service Coordination Mechanism along with the forms needed to initiate the process. Anyone wishing a copy of the Dispute Resolution packet may contact the Family Council office. Once a dispute is filed with the Family Council office, the family will be contacted within three days and efforts will be made to resolve the issue. If the issue cannot be resolved, the family will have multiple opportunities to appeal at various levels of the Service	<p>Janice Houchins Title: Stark County Family Council Coordinator</p> <p>Phone: 330-492-8136 ext. 1481 Email: janice.houchins@email.sparcc.org</p>

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	<p>urgency requiring additional service coordination. Single system youth who are at imminent risk of placement may also be considered for Wraparound services.</p> <p>2) Clinical Review: When a family, system &/or Wraparound team makes a decision to place a child in residential treatment, the Wraparound Clinical Reviewer is available to ensure that an appropriate placement is located; appropriate, effective treatment is provided; & transition planning is conducted & implemented.</p> <p>3) Family Support Services: Parents/Caregivers who are seeking assistance in meeting the needs of their children but do not have the intensity of need for High Fidelity Wraparound services.</p> <p>4) Help Me Grow service coordination: Children birth to age three & their families who meet the eligibility criteria established for the Help Me Grow program, which included having or being at risk for developmental</p>			<p>The family may invite any family support person or advocate to participate in their service coordination process.</p>	<p>Coordination system. The maximum time that will be taken to resolve any dispute will be 60 days. If it cannot be resolved within Council, it will be referred to the Stark County Family Court.</p>	
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<p>Summit</p>	<p>Tonya Block Title: Director Family & Children First Council</p> <p>Phone: 330-926-5604 Email: tblock@schd.org</p> <p>Stacey Garske Title: Program Coordinator Summit Cluster for Youth</p> <p>Phone: 330-926-5741 Email: agarske@schd.org</p> <p>Cathy Marrone Title; Project Director Help me Grow</p> <p>Phone: 330-926-5608 Email: cmarrone@schd.org</p>	<p>Children ages 0-21 may be referred for Service Coordination through Cluster or System of Care. Cluster youth must be involved with two or more systems, may be dependent, abused, neglected, unruly, & delinquent, developmentally delayed or have behavioral health needs. They may also be referred if there is a lack of communication or collaboration among agencies providing services or if their child’s needs are not being adequately addressed by more traditional approaches. Children of the same ages may be referred to System of Care if they have needs, even if those needs are not being currently met by local systems & parent is voluntarily seeking assistance with getting help or support for their child.</p> <p>Help Me Grow provides Service Coordination to expectant families & families with children age birth to three. In order to be eligible for the Home</p>	<p>Any parent or guardian may self-refer. Local agencies, who are <u>not</u> a member of the Cluster Review Council, may contact the Cluster Supervisor for a referral form & release of information or they may access the forms via the web www.fcfcsummit.org. Agencies who are Cluster Review Council members must get forms, & approval, through their Cluster reps.</p> <p>Help Me Grow takes referrals from any parent/caregiver or professional in the community. Referrals are made to our Intake & Referral Central Site by phone or fax.</p>	<p>Parents or guardians may self-refer by contacting the Cluster supervisor by phone or email. If they are involved with 2 or more systems (Mental Health, Juvenile Court, Children Services, Developmental Disabilities Board, special education, substance abuse, etc.), they are encouraged to talk with their case manager, probation officer or other worker about that agency making a referral for service coordination through either the Cluster or System of Care (SOC). They are not required to complete a referral form, but must sign a release of information.</p> <p>Help Me Grow takes phone calls directly from parents. They do not need to fill out a referral form, but rather just answer a few questions so the Intake Coordinator can get all their information.</p>	<p>If the family is involved with System of Care (SOC) service coordination the coordinator offers parent advocate services through Mental Health America Peers program & a written referral is made at the parent’s request. If the family is not involved with service coordination & needs parent advocacy thy may call PEERS at 330-923-0688.</p> <p>Help Me Grow parents can request a parent mentor or an advocate through our local ARC.</p>	<p>If a parent or agency worker disagrees with a service coordination decision they must put their concern, in detail, in writing to the Cluster, System of Care or Help Me Grow contact person. For Cluster & System of Care, the person filing the dispute will be notified in writing no later than 60 days from the date they filed the dispute. Services will continue during the dispute process.</p> <p>Help Me Grow parties requesting dispute resolution will receive a written response to their complaint within 30 days. Services will continue during this time.</p>	<p>Cluster Stacey Garske Title: Program Coordinator Summit Cluster for Youth</p> <p>Phone: 330-926-5741 Email: mgaffney@schd.org</p> <p>System of Care Charity Hawkins Title: Service Coordinator</p> <p>Phone: 330-926-5671 Email: chawkins@schd.org</p> <p>Help Me Grow Cathy Marrone Title; Project Director Help me Grow</p> <p>Phone: 330-926-5608 Email: cmarrone@schd.org</p>

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		<p>Visitation program, beginning 7/1/10, families must be at or below 200% of poverty, be first-time expectant parents or first-time parents with an infant under the age of 6 months & have at least 2 of the following additional risk factors:</p> <ol style="list-style-type: none"> 1) Teen Mom 2) Single 3) Lack of stable residence 4) History of domestic violence 5) Drug/alcohol dependence <p>In addition, a child under age three referred from Child Protective Services, or a child under age three with at least one parent in active military duty would be eligible. Children are also eligible for Service Coordination if they have a diagnosed medical condition or a 25% delay in any one is of development.</p>					
Trumbull	<p>Margie Alexander Title: Council Coordinator</p> <p>Phone: 330-675-2765 ext. 109</p>	All Trumbull County residents, birth to age 22 who are having difficulty accessing services to meet child or family needs may request or be referred for service coordination. These	Staff members from community organizations & schools may refer. Referrals are made by contacting the Council office. A referral form, a risk	A parent seeking service coordination contacts the Council office to speak with the Council Coordination or the Wraparound Coordinator. Information is gathered	Every parent receiving service coordination is offered a Parent Advocate.	There is a well-defined dispute resolution process. A dispute may be resolved within 20 days if the parties involved agree to the decision at the initial level of dispute resolution. If the decision at the first level of the process is	<p>Margie Alexander Title: Council Coordinator</p> <p>Phone: 330-675-2765 ext. 109 Email:</p>

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	<p>Email: trumbullfcfc@yahoo.com</p>	<p>requests are handled on a case-by-case process & may result in formal Wraparound being offered to the family. In order for a family's needs to be considered by the Trumbull County Family Wraparound Oversight Committee, the child or young adult must be a Trumbull County resident, birth to age 22, with a score of at least 10 on the county's risk screen & involvement with at least two of the following systems: behavioral health, child welfare, developmental disabilities or juvenile justice.</p>	<p>screen & a release of information is sent to the referring parties to be completed in cooperation with the parents of the referred child.</p>	<p>from the parent & a referral form, a risk screen & a release of information are mailed to the parent. These forms are returned to the Council Coordinator at the Council office for review & further action. Parents are also offered a face-to-face conversation during which the three forms will be completed.</p>		<p>unacceptable to the parent/guardian, it proceeds to the Council Level. Within 40 days of the dispute reaching the Council Level, a decision will be reached. If this decision is appealed by the parent/guardian, the appeal will be filed with the Trumbull County Juvenile Court within seven days.</p>	<p>trumbullfcfc@yahoo.com</p>
<p>Tuscarawas</p>	<p>Rindy Brice Title: Council Manager Phone: 330-343-2286 Email: servicecoordinator@tcfcfc.org</p>	<p>Ages 0-21 Needs: The service coordination process is designed for children that have needs that cross multiple systems (e.g. mental health, school, Job & Family Services). This process is also specifically designed for children at risk of or returning from placement & those at risk of juvenile court involvement.</p>	<p>Referrals can be made by existing service providers, family supports, professionals in the community, & the family.</p>	<p>Parents can access the referral form at the Tuscarawas County Family & Children First website or obtain a copy by calling the Family & Children First Council at 330-364-2286. This form can be e-mailed to servicecoordinator@tcfcfc.org or to Tuscarawas County Family & Children First Council, P.O. Box 1017, New Philadelphia,</p>	<p>All families participating in the service coordination process will be offered a family advocate by the service coordinator. Families are also encouraged to bring their own advocate or support person/people to the service coordination process.</p>	<p>The first step is to talk to the service coordinator about your concerns. If there is no resolution or consensus reached, a parent may consider the dispute resolution process to resolve the disagreement. There are four different levels to dispute resolution, each one taking approximately 14 working days for emergency situations & potentially longer in non-emergency situations.</p>	<p>Rindy Brice Title: Council Manager Phone: 330-343-2286 Email: servicecoordinator@tcfcfc.org</p>

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Union	<p>Brenda Rock Title: Director</p> <p>Phone: 937-642-8990 Email: brock@co.union.oh.us</p>	Families with children & youth from the age of 0 to 21 years of age involved in multiple systems or with multiple needs.	Any family serving agency can make a referral using the Request for Service Coordination form.	Families also can self-refer by completing the Request for more information form on the back of the Wraparound Brochure.	Families will be offered a Parent Advocate at the initial wraparound interview.	An answer will be provided within two weeks of a written complaint being filed.	<p>Brenda Rock Title: Director</p> <p>Phone: 937-642-8990 Email: brock@co.union.oh.us</p>
Van Wert	<p>John Basinger Title: FCFC Coordinator</p> <p>Phone: 419-238-3350 Email: j_basinger@vwcs.net</p>	Children/youth ages birth through age 21 involved in multiple systems of care whose needs require a family-centered collaborative problem solving approach to service coordination to reduce the need for out of home placement.	Referrals can be made by agencies currently assisting the child & family or the family may self-refer. The Interagency Service Committee, consisting of representatives from Juvenile Court, JFS, Board of Developmental Disabilities, Mental Health & VWCS meets monthly & is key source for referrals.	Referrals requests should be directed to Shawn Deitemeyer FCFC Coordinator at 419-238-2180 or via email j_basinger@vwcs.net.	Parent advocate is offered through the referral initiation process. VWCFCF is partnering with Parent Advocacy Connection (PAC) to enhance & ensure parent advocacy services.	A parent or custodian who disagrees with a decision rendered by the interagency treatment team regarding services for a child may initiate the dispute resolution process. Not later than sixty (60) days after the parent or custodian initiates the dispute resolution process, the Council shall make findings, & issue a written determination of its findings. If the parent or custodian still disagrees, the matter may be filed with the Juvenile Court within seven (7) days of the processed in accordance with Ohio Revised Code 121.38.	<p>Ken Amstutz Title: FCFC Chair</p> <p>Phone: 419-238-0648 Email: k_amstutz@vwcs.net</p>
Vinton	<p>Margaret Demko Title: FCFC Coordinator</p> <p>Phone: 740-596-2522 Email: mdemko@vintonohhealth.org</p>	Birth to age 22.	Any agency or even the families.	They can contact the FCFC Coordinator. It is returned to the coordinator.	Contact the FCFC Coordinator.	Fill out a dispute resolution form. The answer should come back within 10 business days.	<p>Bill Dunlap Title: FCFC Chair</p> <p>Phone: 740-593-3177 Email: bill@ahv317.athens.co.oh.us</p>
Warren	Kevin Stevens	Youth ages from 0 to 21	Any parent/guardian	Contact Kevin Stevens at	Parent advocates are	The person in disagreement will be	Kevin Stevens

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	<p>Title: Clinical Coordinator</p> <p>Phone: 513-695-2900 ext. 2916</p> <p>Email: Kevin.Stevens@warrencountyesc.com</p>	<p>who have mutli-systemic needs with priority given to those with risk of being placed outside of their home & or the needs of the child exceed resources of currently involved agencies.</p>	<p>or agency provider. Contact Kevin Stevens at 513-695-2900 ext. 2916.</p>	<p>513-695-2900 ext. 2916 or drop it off at Warren Co. ESC 1879 Deerfield Rd., Lebanon, Ohio 45036.</p>	<p>offered through Parent Advocacy Connection. Call Kevin Stevens at 513-695-2900 ext. 2916.</p>	<p>referred to the dispute resolution process. A decision will be made in 60 days.</p>	<p>Title: Clinical Coordinator</p> <p>Phone: 513-695-2900 ext. 2916</p> <p>Email: Kevin.Stevens@warrencountyesc.com</p>
<p>Washington</p>	<p>Cindy Davis Title: Council Administrator</p> <p>Phone: 740-376-7081</p> <p>Email: fcfc@suddenlinkmail.com</p>	<p>Age's birth through 21 can receive service coordination.</p> <p>The child/youth being referred must have needs in more than one system, but not necessarily involved in more than one system. Schools are considered a system.</p>	<p>Anyone can refer. To refer, call the Family & Children First office at 740-376-7081 to obtain a referral packet; or go to our website: www.wcfcfc.org , print off a referral packet & submit to the FCF office.</p>	<p>A parent can self-refer by simply calling the FCFC office. A referral packet can be mailed, picked up, emailed or accessed at our website. Once completed, return packet to FCFC. Parent may also come to the FCFC office & complete the packet with assistance.</p>	<p>Once a parent is enrolled in FCFC Service Coordination, the FCFC Service Coordinator will inform the parent about parent advocacy services. If requested, an advocate will be identified & linked with the parent.</p>	<p>At the team level, disputes should be resolved & represented on the written Family Plan. If not resolved here, a written referral goes to the Community Options Team (COT) to review at their next scheduled meeting. COT will issue a recommendation within 5 business days of review. If no resolution at this level, it goes to the Executive Committee level who will issue a written majority recommendation within 10 working days of review.</p> <p>In the event the Family &/or Agency are not satisfied with the action taken by the FCFC Council, the final arbitrator of individual case resolution will be the presiding juvenile court judge. The party may pursue the issue by filing an action with Juvenile Court within seven (7) days of the failed dispute resolution process.</p>	<p>Cindy Davis Title: Council Administrator</p> <p>Phone: 740-376-7081</p> <p>Email: fcfc@suddenlinkmail.com</p>

FCFC Service Coordination Matrix

<p>Wayne</p>	<p>Cameron Maneese Title: Council Coordinator</p> <p>Phone: 330-264-2527 Email: cmaneese@waynefcfc.org</p> <p>Tami Spotts Title: Service Coordinator,</p> <p>Phone: 330-345-6771, Ext 236, Email: tesc_spotts@tccsa.net</p>	<p>Any child meeting Help Me Grow eligibility requirements for prenatal to age 3; & any child who may have multi-stysemic needs, birth to age 22 may receive Service Coordination.</p>	<p>Anyone can make a referral to Service Coordination; parents, family supports, lead case managers from any child serving agency, all school personnel. Requests go to Wayne FCFC or Service Coordinator for a Referral form & a Release of Information. Completed forms should be returned to FCFC 's County Diversion Team (who meets weekly) & will review the referral & forward to the Service Coordinator for action.</p>	<p>Parents/guardians may call the Council Director at 330-264-2527 or Service Coordinator at 330-345-6771, Ext 236 to receive a referral packet or the referral forms are available on-line at www.waynefcfc.org . Once completed these forms should go to the Council Director & be reviewed by the Diversion Team. Service Coordination referrals will then formally be set for Service Coordination. Diversion Team meets weekly.</p>	<p>All Service Coordination cases begin with a referral to the County's Parent Advocate (PA). The PA will contact the family upon receiving a referral to establish an initial contact & to determine to what extent the family would like the PA to be available in Service Coordination.</p>	<p>Families, parents or guardians may request that the Diversion Team review a Service Coordination Dispute for systems review; If this does not meet with a staisfatory result, then a Formal Dispute Resolution form may be submitted to the Council Director within 30 days of the S.C decision. The Executive Committee of Council will review the dispute within 6 days of receipt & submit a written recommendation to the parties. The family has 5 days to accept the recommendation or request that the Juvenile Court Judge be the final arbitrator.</p>	<p>Cameron Maneese Title: Council Coordinator</p> <p>Phone: 330-264-2527 Email: cmaneese@waynefcfc.org</p>
<p>Williams</p>	<p>Robin Kemp Williams County Title: Coordinator Family & Children First Council</p> <p>Phone: 419-636-2059 Email: fcfc@wmsco.org</p>	<p>Any child 0-21 years of age living in Williams County with multiple unmet needs can be referred for Service Coordination</p>	<p>A parent, caregiver & community reps including schools, juvenile justice & youth serving agencies & faith based community.</p>	<p>The self-referral form can be located under the Service Coordination tab on the Family & Children First page at www.wmsco.org or by contacting Diana Savage via email or phone</p>	<p>All families in Service Coordination are offered a Parent Advocate.</p>	<p>Any disputes will be handled according to the Dispute Resolution process & will be completed within 60 days. There will be no disruption of services during this time.</p>	<p>Robin Kemp Title: Coordinator Williams County Family & Children First Council</p> <p>Phone: 419-636-2059 Email: fcfc@wmsco.org</p>
<p>Wyandot</p>	<p>Anne Denman Title: Executive Director</p> <p>Phone: 419-294-6438 Email:</p>	<p>Multi-need youth ages of 0-21 at significant risk of being placed outside of their home & or the needs of the child exceed resources of agencies currently involved. Also, if</p>	<p>Any parent or guardian or agency provider can refer a multi-need child.</p>	<p>Contact Anne Denman at 419-294-6438 to receive a referral form or stop by 137D S. Sandusky Ave., Upper Sandusky Ohio.</p>	<p>Parent Advocates are offered in partnership with NAMI of Seneca, Sandusky & Wyandot Counties.</p> <p>Nami: Contact</p>	<p>The person in disagreement with the decision will be referred to the dispute resolution process. A decision will be made in 60 days or less. The Council Coordinator will explain the options available for dispute resolution.</p>	<p>Anne Denman Title: Executive Director</p> <p>Phone: 419-294-6438 Email: Wyandotfcfc1@sbcglobe.com</p>

FCFC Service Coordination Matrix

	Wyandotfcfc1@sbcgl-obal.net	they are in need of service coordination.			Information Melanie White 1-419-334-8021 mawhite@namissw.org g 1-888-582-8889 www.namissw.org		l.net
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