

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Washington	<p>Cindy Davis Title: Council Administrator</p> <p>Phone: 740-376-7081 Email: fcfc@suddenlinkmail.com</p>	<p>Age's birth through 21 can receive service coordination.</p> <p>The child/youth being referred must have needs in more than one system, but not necessarily involved in more than one system. Schools are considered a system.</p>	<p>Anyone can refer. To refer, call the Family & Children First office at 740-376-7081 to obtain a referral packet; or go to our website: www.wcfcfc.org, print off a referral packet & submit to the FCF office.</p>	<p>A parent can self-refer by simply calling the FCFC office. A referral packet can be mailed, picked up, emailed or accessed at our website. Once completed, return packet to FCFC. Parent may also come to the FCFC office & complete the packet with assistance.</p>	<p>Once a parent is enrolled in FCFC Service Coordination, the FCFC Service Coordinator will inform the parent about parent advocacy services. If requested, an advocate will be identified & linked with the parent.</p>	<p>At the team level, disputes should be resolved & represented on the written Family Plan. If not resolved here, a written referral goes to the Community Options Team (COT) to review at their next scheduled meeting. COT will issue a recommendation within 5 business days of review. If no resolution at this level, it goes to the Executive Committee level who will issue a written majority recommendation within 10 working days of review.</p> <p>In the event the Family &/or Agency are not satisfied with the action taken by the FCFC Council, the final arbitrator of individual case resolution will be the presiding juvenile court judge. The party may pursue the issue by filing an action with Juvenile Court within seven (7) days of the failed dispute resolution process.</p>	<p>Cindy Davis Title: Council Administrator</p> <p>Phone: 740-376-7081 Email: fcfc@suddenlinkmail.com</p>