

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Summit	<p>Tonya Block Title: Director Family & Children First Council</p> <p>Phone: 330-926-5604</p> <p>Email: tblock@schd.org</p> <p>Stacey Garske Title: Program Coordinator Summit Cluster for Youth</p> <p>Phone: 330-926-5741</p> <p>Email: agarske@schd.org</p> <p>Cathy Marrone Title; Project Director Help me Grow</p> <p>Phone: 330-926-5608</p> <p>Email: cmarrone@schd.org</p>	<p>Children ages 0-21 may be referred for Service Coordination through Cluster or System of Care. Cluster youth must be involved with two or more systems, may be dependent, abused, neglected, unruly, & delinquent, developmentally delayed or have behavioral health needs. They may also be referred if there is a lack of communication or collaboration among agencies providing services or if their child's needs are not being adequately addressed by more traditional approaches. Children of the same ages may be referred to System of Care if they have needs, even if those needs are not being currently met by local systems & parent is voluntarily seeking assistance with getting help or support for their child.</p> <p>Help Me Grow provides Service Coordination to expectant families & families with children age birth to three. In order to be eligible for the Home Visitation program, beginning 7/1/10, families must be at or below 200% of poverty, be first-time expectant parents or first-time parents with an infant under the age of 6 months & have at least 2 of the following additional risk factors:</p> <ol style="list-style-type: none"> 1) Teen Mom 2) Single 3) Lack of stable residence 4) History of domestic violence 5) Drug/alcohol dependence <p>In addition, a child under age three referred from Child Protective Services, or a child under age three with at least one parent in active military duty would be eligible. Children are also eligible for Service Coordination if they have a diagnosed medical condition or a 25% delay in any one is of development.</p>	<p>Any parent or guardian may self-refer. Local agencies, who are <u>not</u> a member of the Cluster Review Council, may contact the Cluster Supervisor for a referral form & release of information or they may access the forms via the web www.fcfcsummit.org. Agencies who are Cluster Review Council members must get forms, & approval, through their Cluster reps.</p> <p>Help Me Grow takes referrals from any parent/caregiver or professional in the community. Referrals are made to our Intake & Referral Central Site by phone or fax.</p>	<p>Parents or guardians may self-refer by contacting the Cluster supervisor by phone or email. If they are involved with 2 or more systems (Mental Health, Juvenile Court, Children Services, Developmental Disabilities Board, special education, substance abuse, etc.), they are encouraged to talk with their case manager, probation officer or other worker about that agency making a referral for service coordination through either the Cluster or System of Care (SOC). They are not required to complete a referral form, but must sign a release of information.</p> <p>Help Me Grow takes phone calls directly from parents. They do not need to fill out a referral form, but rather just answer a few questions so the Intake Coordinator can get all their information.</p>	<p>If the family is involved with System of Care (SOC) service coordination the coordinator offers parent advocate services through Mental Health America Peers program & a written referral is made at the parent's request. If the family is not involved with service coordination & needs parent advocacy they may call PEERS at 330-923-0688.</p> <p>Help Me Grow parents can request a parent mentor or an advocate through our local ARC.</p>	<p>If a parent or agency worker disagrees with a service coordination decision they must put their concern, in detail, in writing to the Cluster, System of Care or Help Me Grow contact person. For Cluster & System of Care, the person filing the dispute will be notified in writing no later than 60 days from the date they filed the dispute. Services will continue during the dispute process.</p> <p>Help Me Grow parties requesting dispute resolution will receive a written response to their complaint within 30 days. Services will continue during this time.</p>	<p>Cluster Stacey Garske Title: Program Coordinator Summit Cluster for Youth</p> <p>Phone: 330-926-5741</p> <p>Email: mgaffney@schd.org</p> <p>System of Care Charity Hawkins Title: Service Coordinator</p> <p>Phone: 330-926-5671</p> <p>Email: chawkins@schd.org</p> <p>Help Me Grow Cathy Marrone Title; Project Director Help me Grow</p> <p>Phone: 330-926-5608</p> <p>Email: cmarrone@schd.org</p>