

# FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
<b>Ross</b>	<p><b>Kathy Wolfe</b> Title: Cluster Coordinator</p> <p><b>Phone:</b> 740-772-7371</p> <p><b>Email:</b> <a href="mailto:Wolfek02@odjfs.state.oh.us">Wolfek02@odjfs.state.oh.us</a></p>	<p>Youth under the age of 22. Multi-need children &amp; their families who are in need of adequate &amp; appropriate services.</p> <p>Service coordination is designed to identify the needs of the family &amp; help foster collaboration between providers.</p>	<p>A referral can be made by a parent or guardian, self referral, or by an agency or school.</p> <p>Cases are reviewed on the third Thursday of every month. The referral must be turned in by the second Tuesday of the month in order to be reviewed that month.</p>	<p><b>Referrals can be made to Kathy Wolfe, Cluster Coordinator at the Ross County Family &amp; Children First Council Office located at the Ohio University Child Development Center, 100 University Drive, Chillicothe, Ohio 45601 by letter; e-mail @ <a href="mailto:wolfek02@odjfs.state.oh.us">wolfek02@odjfs.state.oh.us</a> or telephone @ 740-772-7371.</b></p>	<p>A family may obtain a family advocate by requesting one through the Cluster Coordinator (Service Coordination).</p> <p>Call 740-772-7360. The names of available advocates will be given to the family.</p>	<p>Contact Kathy Wolfe, Cluster Coordinator @ 740-772-7360. A meeting will be scheduled within 5 business days to discuss the concerns &amp; the next steps in accordance with the Dispute Resolution Process.</p>	<p><b>Kathy Wolfe</b> Title: Cluster Coordinator</p> <p><b>Phone:</b> 740-772-7371</p> <p><b>Email:</b> <a href="mailto:Wolfek02@odjfs.state.oh.us">Wolfek02@odjfs.state.oh.us</a></p>