

# FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Preble	<p><b>Kendra Buell</b> Title: Wraparound Coordinator</p> <p><b>Phone:</b> 937-456-3443</p> <p><b>Email:</b> <a href="mailto:Kendra.pctasc@gmail.com">Kendra.pctasc@gmail.com</a></p>	<p>Any Preble County child, who are the ages between 0-21.</p> <p>Criteria used to determine the need for service coordination includes the level of risk for out-of-home placement as well as the need for a higher level coordinated cross-systems approach. Decisions are made on a case-by-case basis after consultation with the referral source &amp; the family. All families receive, at a minimum, consultation with the Wraparound Facilitator for referrals to additional services</p>	<p>Any agency, juvenile court &amp; any family voluntarily seeking services can access the Preble County Service Coordination Mechanism by making a referral to the Preble County Community Wraparound process. All county agencies have been provided referral packets. Individuals may call the Wraparound Coordinator or Facilitator &amp; request a referral packet.</p>	<p>Parents may call the Wraparound Coordinator or Facilitator &amp; request a referral packet.</p> <p>Packets may be picked up at the Wraparound office located at 225 North Barron St., Eaton, OH 45320 or a packet will be mailed to the family.</p> <p>All packets are to be returned to the Wraparound office at the address provided.</p>	<p>Information regarding a Parent Advocate is given to all families at their first consultation/meeting. If a parent wishes to utilize the Parent Advocate, a release of information is signed &amp; they are informed that an advocate will contact them to set up a meeting. The Wraparound Facilitator then forwards the family information to the Parent Advocate.</p>	<p>Parents &amp; family are involved in all decision making during the service coordination process. All service plans are developed at a team meeting with the parents present. Parents may voice any concerns regarding decisions at the time the plan is developed. If a family was determined not appropriate for the Wraparound process, they may seek clarification at a consultation meeting with the Wraparound Facilitator. There is also a dispute resolution process in place for parents to utilize if needed.</p>	<p><b>Rita Daily</b> Title: FCFC Chair</p> <p><b>Phone:</b> 937-456-2800</p> <p><b>Email:</b> <a href="mailto:RitaD@cap-dayton.org">RitaD@cap-dayton.org</a></p>