

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Jefferson	Cathy Checkler Title: FCFC Coordinator Phone: 740-283-8557 Email: cathycheckler@jcjc.info	0-21 years of age	Any Jefferson Count resident can refer a child for service coordination. If the child is between the ages of 0-21 then a referral can be made through a social worker at any county agency or school. Also, directly to the Coordinator of the Jefferson County Family & Children First Council at (740) 283-8557.	A parent can refer a child by accessing a self-referral form at any county agency or school. Once the form is completed, the parent can give it to the social worker at the agency or school, or contact the Jefferson County Family & Children First Council at (740) 283-8557, Ext. 2327.	By contacting the Jefferson County Family & Children First Council at (740) 283-8557 or email cathycheckler@jcjc.info	If a parent disagrees with a service coordination decision, the dispute resolution in place will go into effect. A complaint will be sent to the Council Coordinator who will meet with the Executive Committee of the Council to try to resolve the issue. Within 7 days, the Committee will contact the family with their recommendations for resolve. If not accepted by the family, within a ten-day period, a referral is made by the Council Coordinator to the Juvenile Judge for a final decision.	Cathy Checkler Title: FCFC Coordinator Phone: 740-283-8557 Email: cathycheckler@jcjc.info