

# FCFC Service Coordination Matrix



<b>County</b>	<b>Who do I call</b> or email to ask about applying for Service Coordination?	<b>What ages</b> of children can receive Service Coordination & <b>what needs</b> qualify them for it?	<b>Who can refer</b> a child & how is a referral made?	<b>How can a parent self-refer</b> a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a <b>Parent Advocate</b> ?	<b>What happens if I disagree</b> with a service coordination decision? <b>How long does it take</b> to get an answer when I disagree?	<b>Who do I call</b> or email to file a dispute or disagreement?
<b>Erie</b>	<b>Name:</b> Cindy Franketti <b>Title:</b> Wraparound Supervisor <b>Phone:</b> 419-627-7782 <b>Email:</b> cfranketti@eriecounty.oh.gov	Children ages 0-21 with multi-system needs.	Any Erie County agency or community member may make a referral by calling 419-627-7782.	<b>Parents may self-refer their child by calling Cindy Franketti at 419 627-7782.</b> <b>Forms are located on the Erie County Website:</b> <a href="http://www.erie-county-ohio.net/fcfc/">http://www.erie-county-ohio.net/fcfc/</a> <b>Referral forms should be sent to Cindy Franketti at 323 Columbus Ave, Sandusky, Ohio 44870.</b>	They may ask their Wraparound facilitator for an available parent advocate.	The FCFC Dispute Resolution Process will be explained to you during your intake process for Wraparound. If you disagree with a Wraparound decision, you have the right to file a dispute with the Erie County FCF Council. All services provided on a Family's Plan will continue during the Dispute Resolution Process.  It should take no longer than 60 days to get an answer.	<b>Name: Teresa Reed-McGlashan</b> <b>Title:</b> Executive Director  <b>Phone:</b> 419 g24-6355 <b>Email:</b> TMcGlashan@eriecounty.oh.gov