

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Allen	<p>Amber Martin Title: Coordinator</p> <p>Phone: 419-227-8590 Ext. 2785</p> <p>Email: Amber.Martin@jfs.ohio.gov</p>	Children from birth through the end of their 21 st year-with needs that have not been able to be met by partner agencies involved in their service coordination.	Anyone can refer a child/family to the Service Coordination. Referral can be made by contacting any partner agency or contacting the FCFC coordinator.	A parent can self-refer their child by contacting the FCFC coordinator who will discuss the needs of the child / family & begin selecting the team who should be involved with the parent's input and bring the case to the attention of the committee.	The family team should ask each family whether they would like a family support person - neighbor, pastor, friend or an appointed parent advocate. We are researching avenues to provide advocates to families using local resources.	We have a complaint procedure in place. According to our procedure, the complaint will be referred to the Intersystems Chair who will appoint a Dispute Resolution Team within five days of notice, & they will have 10 days to complete their decision-making.	<p>Cathy Follett Michelle Vorhees Title: Intersystems Co-Chair Persons</p> <p>*Director of Intervention Services- 419-998-5252</p> <p>*Staci Nichols- 419-227-8590 email Staci.Nichols@jfs.ohio.gov</p>

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